

NOTICE

Caution Notice: This is to inform all the prospective applicants/bidders that the contracts to be awarded for Hiring the services of brand new Fully Built Air conditioned (AC) Ambulance vide Tender No. DCT0998P26 cannot be transferred/sub-contracted.

Please note that contracts once awarded cannot be transferred/sub-contracted to any third party as per the terms & conditions of the NIT/Contract. In case of such violation by transfer/sub-contracting of the said contract to any third party then punitive action shall be taken on the Contractor by terminating the said contract including invoking of Security Deposit (BG/Fixed Deposit/DD/Cheque etc.) and action as per company's banning policy.

Additionally, the service to be hired under the tender is very critical in nature and there is involvement of medical equipment and Emergency Medical Technicians to operate the medical equipment besides the vehicle. Therefore, the applicants who feel confident themselves to provide this type of critical service should only participate in the tender.

Please treat the above caution very seriously and Applicant/Contractor shall be held responsible for the default.

সারধানতা জাননী: ইয়াৰ দ্বাৰা সকলো সন্তান্য আবেদনকাৰী/নিবিদাকাৰীক জনোৱা হৈছে যে নিবিদা নং DCT0998P26 -ৰ অধীনত 'নতুন এ.চি এস্বলেন্স সেৱা'-ৰ বাবে প্ৰদান কৰিবলগীয়া চুক্তিসমূহ হস্তান্তৰ/উপ-চুক্তিবদ্ধ কৰিব নোৱাৰিব।

অনুগ্ৰহ কৰি মন কৰক যে চুক্তিসমূহ এবাৰ প্ৰদান কৰাৰ পিছত, এন. আই. টি./চুক্তিবদ্ধ চৰ্ত অনুসৰি কোনো তৃতীয় পক্ষলৈ হস্তান্তৰ/উপ-চুক্তিবদ্ধ কৰিব নোৱাৰিব। যদি কোনো তৃতীয় পক্ষলৈ উক্ত চুক্তিখন হস্তান্তৰ/উপ-চুক্তিবদ্ধ কৰে, এনে উলংঘাৰ ক্ষেত্ৰত নিৰাপত্তা জমা ধন (বি.জি./ফিল্ড ডিপ'জিট/ডি.ডি./চেক আদি) জন্ম কৰি লোৱা হ'ব আৰু লগতে উক্ত চুক্তিখন বাতিল কৰি ঠিকাদাৰৰ ওপৰত শাস্তিমূলক ব্যৱস্থা গ্ৰহণ কৰা হ'ব। আৰু কোম্পানীৰ নিষেধাজ্ঞা নীতি অনুসৰি ব্যৱস্থা গ্ৰহণ কৰা হ'ব।

ইয়াৰ উপৰিও নিবিদাৰ অধীনত ভাড়াত ল'বলগীয়া সেৱাটো অতি জটিল প্ৰকৃতিৰ, আৰু বাহনখনৰ উপৰিও চিকিৎসা সঁজুলিসমূহ চলাবলৈ চিকিৎসা সঁজুলি আৰু জৰুৰীকালীন চিকিৎসা কাৰিকাৰী বিদ্যাৰো প্ৰয়োজন। গতিকে যিসকল আবেদনকাৰী এনেধৰণৰ জটিল সেৱা আগবঢ়াবলৈ আত্মবিশ্বাসী কেৱল তেওঁলোকেহে এই নিবিদাত অংশগ্ৰহণ কৰেয়েন।

অনুগ্ৰহ কৰি ওপৰৰ সারধানতাক অতি গুৰুত্বসহকাৰে লওক। উলংঘাৰ বাবে আবেদনকাৰী/ঠিকাদাৰ দায়ী হ'ব।

Note: In case of any discrepancy between English and Assamese language, then English language will prevail.



NOTICE INVITING TENDER

GeM Availability Report ID: GEM/GARPTS/06012026/GW74QPKKEQ54

1.1 OIL INDIA LIMITED (OIL), a “Maharatna” Category, Government of India Enterprise, is a premier Oil Company engaged in exploration, production and transportation of crude oil & natural gas with its Headquarters at Duliajan, Assam. Duliajan is well connected by Air with nearest Airport being at Dibrugarh, 45 km away.

In connection with its operations, OIL wants to hire the services as mentioned in the Tender document at Company offered rates on “**One-Applicant-One-Vehicle**” basis. OIL INDIA LIMITED invites online applications from **unemployed persons having valid employment exchange card from Employment Exchanges Located in OIL's Exploration & Production (E&P) areas** in Assam & Arunachal Pradesh with requisite documents as indicated in the tender for hiring the following vehicle services. **Click the link <https://cap.oilindia.in> for online application** or visit the website of **OIL INDIA LIMITED** i.e. www.oil-india.com \Rightarrow For Vendors \Rightarrow Online application for hiring the services of brand new Basic Life Support (BLS) Road Ambulance, Type-C certified as per AIS-125) to access the Online Application form:

Tender Number	DCT0998P26
Description of Service	Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LOA (or as per the date mentioned in the LOA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender to be awarded on “one-applicant-one-vehicle” basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.

Make & Model of the Vehicles	<p>i) Category-I: Brand New Basic Life Support (BLS)</p> <p>Ambulance, Make & Model: FORCE T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS, equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Road Ambulance or any other equivalent Make & Model.</p> <p>ii) Category-II: Brand New Basic Life Support (BLS)</p> <p>Ambulance, Make & Model: TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED), equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Road Ambulance or any other equivalent Make & Model.</p>
No. of Vehicles required (Tentative)	<p>Category-I: 13 Nos.</p> <p>Category-II: 13 Nos.</p> <p>Note: The application(s) submitted by the applicant(s) will be considered eligible for both categories of Ambulances. However, the Contract will be awarded to a successful applicant for only one category of Ambulance from a Priority List prepared as per the results of "Draw-of-Lots i.e. Lottery" which will be maintained for both the categories of Ambulances. There will be single "Draw-of-Lots i.e. Lottery" and single Priority List for both the categories of Ambulances.</p>
Application receipt date(s)	From 07.01.2026 (00:01 Hrs. IST) to 28.01.2026 (23:59 Hrs. IST)
Application Submission Mode	Application with documents must be uploaded Online through the link mentioned in this tender below.
Online submission link for receipt of Application	<p>Online Application Mode. Click the link for Online Application link: https://cap.oilandia.in</p> <p>or you may go to the website of OIL INDIA LIMITED i.e., www.oil-india.com to access the link for Online Application.</p> <p>Only one application will be accepted from one applicant. If at any stage i.e., either after the submission of applications or during scrutiny of applications or during pendency of award of contract, it is found that an applicant has submitted more than 01 application in his / her name against the tender, then all the applications submitted by such applicant(s) will be rejected.</p>
Lottery Venue	Contracts Department, Oil India Limited, Duliajan.

Lottery date	Will be notified in OIL's Website, Web based application and Notice Board of Contracts Department, Duliajan nearer the time.
Bid Security (EMD) (Through Online Payment mode only)	Rs.10,000.00 (To be submitted by the shortlisted applicants only who will be selected through Draw of Lots for award of contracts and payment to be made through Online mode only at OIL's account).
Mobilization/Placement Period of vehicles	03 months from the date of issuance of LOA or as mentioned in LOA.
Contract Duration	04 Years and 03 months (including mobilization period) from the date of issuance of LOA or date mentioned in the LOA.
Performance Security	3% of the Contract value. Please refer Clause 6.0 hereof.
Validity of Performance Security	The validity of the performance security should be minimum 03 months beyond the Contract period/duration.
Quantum of Liquidated Damage for Default in Timely Mobilization / Completion	Liquidated Damages will be applicable @ 0.5% of contract value of each equipment/ vehicle(s) per week or part thereof, for delay in placement of each equipment/ vehicle(s) for Company's services/Contract mobilization subject to a maximum ceiling of 7.5% of total Contract value of each equipment/ vehicle(s) including mobilization cost, if any.

A) Applicable Rates for Force Traveller T1 AMB 3350 FM2.6CR BS-VI.2 9+D+P AC PS ABS (AIS Type-C Certified) Ambulance (24 hours of services daily):

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance [Each Ambulance shall be for 24 hours with services of operating crews for 24 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 03 (three) sets of crews considering round the clock duty (i.e., 24 hours of services) of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	2,12,297.46
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	17.08
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15

B) TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED)**Ambulance (24 hours of services daily):**

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance [Each Ambulance shall be for 24 hours with services of operating crews for 24 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 03(three) sets of crews considering round the clock duty (i.e., 24 hours of services) of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	2,10,912.97
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	13.41
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15

C) TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED)**Ambulance (16 hours of services daily):**

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance [Each Ambulance shall be for 24 hours with services of operating crews for 16 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 02(two) sets of crews considering 16 hours of services of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	1,53,406.70
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	13.41
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15

Note: -

- The Ambulance with 16 hours of services daily shall also have to render the services beyond 16 (eight) hours in a day, if necessary. For the services beyond 16 hours in a day, Single Over Time (SOT) & Double Over Time (DOT) shall be paid extra to the Contractor by Oil India Limited (OIL) as per the rates prevalent as per the Minimum Wage Act applicable at the time of actual execution of the service to pay to the respective Driver(s) / Helper(s)/ Emergency Medical Technician (EMT)s by the Contractor. The overtime (OT) shall be guided as under:

- a) Single Over Time (SOT) for duty beyond 08 hours & up to 09 hours in a day for the applicable Crews.
- b) Double Over Time (DOT) for duty beyond 09 hours in a day for the applicable Crews.
- ii) The Ambulance with 24 hours of services daily, there will be no provision of overtime (OT) since the services is for round-the-clock duty (i.e. 24 hours).

1.2 Amongst others **the Fixed Charge per month per Ambulance** is **inclusive** of the following:

A	<ul style="list-style-type: none"> a) Ambulance for 24 hours daily throughout the month. b) Services of operating crews for 24 hours daily throughout the month or services of operating crews for 16 hours daily throughout the month, as the case may be. c) Cost on account of monthly wages of Regular Driver, Regular Helper and Regular Emergency Medical Technician (as semi-skilled category) as per Memorandum of Settlement (MoS) dated 22nd July 2022 & minimum wage as notified by Government of India. The rate of wages is mentioned in Para-12.0 below which also includes weekly rest day wages. d) Cost on account of Special Expensive Allowance, Bonus for Regular Driver, Regular Helper and Regular Emergency Medical Technician (as semi-skilled category) as per Memorandum of Settlement (MoS) dated 22nd July 2022 & minimum wage as notified by Government of India. e) Cost on account of the Ambulance including the medical equipment & its installations, all applicable taxes & duties, maintenance & insurance of the Ambulance and any other costs for the continuous operation of the service envisaged under this Agreement.
B	Cost on account of vehicle GPS with one year subscription, Motor Vehicle Comprehensive Insurance, Motor Vehicle Tax, Fitness, FASTag (for initial vehicle registration), Pollution Under Control Certificate (PUCC).

1.3 The above **Fixed Charge per month per Ambulance** is **exclusive** of the following:

A.	<p>Fixed Charge per month per Ambulance is exclusive of the following on account of weekly rest days, leave and holidays etc. of the regular Driver(s), regular Helper(s) and regular Emergency Medical Technician (EMT)(s) as per the applicable Memorandum of Settlement (MoS) dated 22nd July 2022:</p> <ul style="list-style-type: none"> i) Wages of the Relief Driver against each Regular Driver (for total 84 days) in each contract year. ii) Wages of the Relief Helper against each Regular Helper (for total 84 days) in each contract year. iii) Wages of the Relief Emergency Medical Technician (EMT) against each Regular Emergency Medical Technician (EMT) (for total 84 days) in each contract year.
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B.	<p>Fixed Charge per month per Ambulance is exclusive of PF, ESI, cost of uniform, Cost of Medical Fitness Certificate of the Driver(s), Helper(s) and Emergency Medical Technician (EMT)s, Cost of Sanitization, Renewal of GPS/VTS.</p> <p>PF, ESI, Cost of Uniform, Cost of Medical Fitness Certificate shall be reimbursed to the Contractor based on submission of documentary evidence by the Contractor as per requirement of Oil India Limited as per MoS dated 22.07.2022.</p> <p>Ambulance must be properly and thoroughly sanitized as and when instructed by the Company's Engineer/Officer. Cost of sanitization shall be reimbursed to the contractor in case the sanitisation is advised by Oil India Limited. An amount of Rs.330/- excluding GST per month against cost of sanitizer and Rs. 3800/- excluding GST per contract year against cost of sanitizer spray machine will be reimbursed to contractor on submission of proof of expenditure in original.</p> <p>Renewal of GPS/VTS of the vehicle shall be done by the Contractor upon instruction by User Department of OIL. GPS/VTS Renewal (i.e. subscription) Fees for the period beyond first year only (up to a maximum of Rs. 2,800/- per year excluding GST) will be reimbursed by Oil India Limited (OIL) to the Contractor subject to submission of requisite documentary evidence in original.</p>
C.	<p>Fixed Charge per month is exclusive of applicable GST. GST, if applicable, shall be to the Company's account. However, GST portion payable directly by the Service Provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.</p> <p>Contractors are required to raise monthly GST Invoices for reimbursement of Service Tax against the contract. In absence of GST Invoices, GST will not be reimbursed and the consequences of the same shall entirely rest upon the Contractor.</p>
D.	<p>Night Halting Charge: Night Halting Charge will be paid as per the rate mentioned in Section-II (SOQ). Night Halting Charge shall only be applicable in case the Ambulance along with the Crews shall have to halt overnight at any station other than its base station as per the advice of operating department of OIL. In case of such Night Halting, no overtime shall be payable after actual duty hours [i.e., normal duty of 08 hours and applicable overtime hours (if any)] for overnight stay hours.</p> <p>The Night Halting Charge shall not be payable in case of movement of the Ambulance even in the nighttime for Pick-up/Drop from base station and vice versa. Also, the Night Halting Charge shall not be payable during standby/operation of the Ambulance within the base station.</p>

1.4 The Bidder(s)/Contractor(s) shall have to pay monthly wages to his/ her/their crew engaged under this contract as per provisions of MOS dated 22.07.2022/minimum wages notified by Govt. of India **applicable from 01.10.2024**. The applicable rates of wages are as below:

Description	Daily Wage Rate	Monthly Wage Rate
Regular Driver(s):	Daily wage Rs.860.56/- per day inclusive of Basic, VDA, special expensive allowance, bonus	Rs. 22,374.56/-

	and wages for the weekly rest day. But, exclusive of PF & ESI.	
Regular Helper(s):	Daily wage Rs.609.82/- per day inclusive of Basic, VDA, special expensive allowance, bonus and wages for the weekly rest day. But, exclusive of PF & ESI.	Rs.15,855.32/-
Regular Emergency Medical Technician (EMT)(s):	Daily wage Rs.705.15/- per day inclusive of Basic, VDA, special expensive allowance, bonus and wages for the weekly rest day. But, exclusive of PF & ESI.	Rs.18,333.90/-
Daily Wage Rates	<u>Reliever Driver:</u> Rs. 860.56/- per day <u>Reliever Helper:</u> Rs.609.82/- per day <u>Reliever EMT:</u> Rs.705.15/- per day	

2.0 Online Application:

2.1 Only one online application will be accepted from one applicant as mentioned in **Para-1.1** above. Each applicant will have to personally fill the application along with uploading the scan copy of his / her recent colour passport photograph, signature, valid employment exchange card and Age Proof documents with the online application form. For filling up online application, one must have the scanned copies of the following documents ready beforehand:

- i) Scanned latest colour Photograph of the applicant of size minimum 50 KB to maximum 2MB (in .jpg/.png format).
- ii) Scanned Signature of the applicant of size with minimum 10 KB to maximum 2MB (in .jpg/.png format).
- iii) Scanned copy of valid Employment Exchange Card [as mentioned in para 3.0 (a) below] of size minimum 200 KB to maximum 2 MB (in .jpg/.png format).
- iv) Scanned copy of Age proof document of the applicant of size with minimum 200 KB to maximum 2 MB (in .jpg / .png format).

3.0 Brief Selection Procedure for award of contract: -

- (a) **Applications from unemployed persons having valid employment exchange card from Employment Exchanges of Exploration & Production (E&P) areas of OIL shall only be accepted. The Employment Exchanges are:**
 - (i) **Chapakhowa (Sadiya) (ii) Dibrugarh (iii) Digboi (iv) Doomdooma (v) Duliajan (vi) Miao/Bordumsa, Changlang District (vii) Moranhat (viii) Namrup (ix) Sonari (x)**

(b) On submission of application through online, a system generated 6 (six) digit number (Registration/Application No.) will be allocated to each applicant which will be considered for the draw of lots to be held as per the schedule mentioned in Para-1.1 above to provisionally select the applicants against the tender. ***It must be understood that documents for the provisionally selected applications after draw of lots will be strictly scrutinized as per Para-4.0 below and only those applicants fulfilling the conditions will be considered for further processing.***

(c) Only the short listed (through draw of lots) applicants which are found to be eligible (after scrutinising as per para 4.0 below) will be considered for further processing and shall be asked to submit the following documents:

- i) Original valid employment exchange card from Exploration & Production area of OIL for verification purpose, copy of which has already been submitted with the application form.
- ii) Self-attested copy of any one of the following documents as proof of age that is mentioned in the application:
 - Birth certificate issued by the district office of registrar of births and deaths, municipal authority or any other competent govt. authority
 - Passport
 - Driving license
 - School certificate from the school last attended
 - An affidavit sworn before an executive magistrate / notary stating the place / date of birth,
 - PAN Card
 - Admit Cards from state govt. educational bodies like SEBA
- iii) Self-attested copy of any one of the following documents as proof of address that is written in the application:
 - Ration card
 - Passport
 - Voter identity card
 - Current Electricity bill
 - Recently paid telephone bill (DOT-landline)
 - Current Water bill
 - Latest income tax assessment order
 - Driving licence
 - Statement of running bank account
 - Permanent Resident Certificate (PRC)

Note: Permanent Resident Certificate (PRC) stamped as "FOR EDUCATIONAL PURPOSE" by issuing authority shall not be acceptable.

- iv) An Affidavit shall have to be affirmed / sworn by the Applicant as per **Annexure-A.**

- v) If the applicant is a son/daughter/ spouse of any employees of OIL then the applicant shall have to submit a declaration jointly with the employee in the form of an affidavit in this regard and confirm thereby to produce a Certificate from the HR-Relation/HR-Acquisition Department that his/her name is deleted from the dependent list or his/her name is not in the dependent list before issuance of LOA. (Ref. **Annexure-B**).
- vi) (a) The Contractor must obtain PF code under the EPF & MP Act. 1952. Further, the Contractor is liable for generation of UAN in respect of his engaged driver/helper/EMT (Emergency Medical Technician).
- (b) The Contractor must obtain ESI Code under ESI Act 1948. Further, the Contractor is liable for generation of IP Number in respect of his engaged driver/helper/EMT (Emergency Medical Technician).
- (c) In case ESI is not applicable to the contractor, he/she must obtain an insurance policy in the name of the driver/helper/EMT (Emergency Medical Technician) to be engaged by him/her, under Employee's Compensation Act 1923.

An affidavit to the effect of Clauses (a), (b) and (c) above is to be submitted as per the format given in **Annexure-C**.

Note: The Contractor shall have to submit copies of PF and ESI registration/ Insurance policy showing the details of UAN and IP Number/ Policy number of the insurance of the driver/helper/EMT (Emergency Medical Technician) engaged before placement of the vehicle failing which the Contract will be liable for cancellation.

OR/AND

d) If the Contractor desires to engage driver/helper/EMT (Emergency Medical Technician) having OIL allotted UAN & IP, submission of details of PF and ESI registration/insurance policy showing the details of UAN and IP Number/ Policy number of the insurance of the driver/helper/EMT (Emergency Medical Technician) engaged as mentioned in Note above is not mandatory. Such applicant shall have to submit undertaking to this effect as per the format given in **Annexure-D**.

- vii) Format for Bidder Details as per **Annexure-E**.
- viii) **BID SECURITY:** The bidders short listed vide draw-of-lots shall be required to submit **“Bid Security”** amount for **Rs. 10,000.00** only through Online Payment mode in favour of Oil India Limited with submission of proof of payment.
- ix) Format of undertaking by Bidders towards submission of authentic information/documents as per **Annexure-F**.
- (d) No Tender Fee is required to be submitted by the applicants.

(e) (i) Priority list will be prepared for all the types of vehicles (Category-I 'Force Traveller' and Category-II 'Tata Winger') through a single draw of Lots and will be awarded the contracts subject to fulfilment of NIT conditions.

(ii) A list of applicants will be kept in a waiting list through draw-of-lots with a validity period of 01(One) year from the date of Draw-of- Lots for any future requirement. These applicants shall be considered for filling up of vacant positions in the Priority List resulting from any rejection of selected application(s)/cancellation of contract(s) after draw-of-lots **or for any additional requirements of the Company** subjected to fulfilment of NIT conditions. However, OIL reserves the right to extend the validity of the Waiting List suitably.

(iii) **The above waiting list will be common for all the types of vehicles i.e., (Category-I and Category-II) Whenever, there is an additional requirement of either of the category vehicle, the contract for the same will be offered as per the priority of the waiting list subject to fulfilment of NIT.**

(f) 'Draw-of-lots' will be held on the specified dates mentioned in para 1.1 above at the office of CGM-Contracts, OIL, Duliajan.

(g) In the event, technically qualified applicants are less than the required Company's requirement from the first Draw-of-lot, then the balance requirement shall be selected through a second Draw-of-lot. Subsequent Draw-of-lots in the above manner shall be conducted till the requirement of technically acceptable applicants is exhausted. OIL reserves the right to shortlist the appropriate nos. of applicants in the Draw-of-lots.

(h) **Contracts on the basis of "One-Applicant-One-Vehicle" will be awarded to the successful applicants as per priority of the Draw-of-Lots against actual requirement of the Company. The contract shall be as per offered rates and other terms and conditions of the tender. The detailed rates, terms and conditions of the tender may be viewed at OIL's website www.oil-india.com and also may be obtained at the office of the CGM-Contracts, Duliajan.**

(i) **Applicant(s) who submit(s) more than one application, due to any reason, should withdraw except keeping only one valid application through submission of a letter/application to this effect to the CGM-Contracts within 10(Ten) days from the last date of receipt of application, failing which all applications of such applicant(s) will be rejected as per para 4.0 (1) below.**

(j) **INTEGRITY PACT:** OIL shall enter into an Integrity Pact with the applicant(s) short listed through draw-of-lots as per tender specifications.

The Integrity Pact has been uploaded along with the Tender as Appendix-I. The applicants shall have to confirm acceptance of the Terms and Conditions of the Integrity pact in the online application. However, the signed copy of the same shall have to be submitted in original only by the short-listed applicants as per tender specifications.

OIL has appointed Shri Ram Phal Pawar, IPS (Retd.), Shri Dr. Tejendra Mohan Bhasin and Shri Om Prakash Singh, IPS (Retd.) as Independent External Monitors (IEM) for a period of 03 (Three) years to oversee implementation of Integrity Pact in OIL. Bidders may contact

the Independent External Monitors for any matter relating to the Integrity Pact at the following addresses:

- a. Shri Ram Phal Pawar, IPS (Retd.), Former Director, NCRB, MHA Mobile No.: 8017017878, E-mail IDs: rpaوار61@hotmail.com, ramphal.pawar@ips.gov.in
- b. Shri Ajit Mohan Sharan, IAS (Retd.), Former Secretary, Ministry of Ayush, Govt. of India, Mob No.: 9810701876 E-mail ID: ams057@gmail.com
- c. Dr. Ved Prakash, ITS (Retd.), Mob No.-9810546996, E-mail: ved60prakash@gmail.com

4.0 Applications will be rejected in the following cases (before as well as after Lottery/Draw-of-Lots, as applicable):

- (a) If application is not submitted through online portal as mentioned in this Tender.
- (b) If the scan copy of the Signature and Photo of the applicant is not uploaded in the online application form.
- (c) If the scan copy of valid Employment Exchange Card from the Exploration & Production (E&P) areas of OIL (as mentioned in para 3.0 a. above) is not uploaded in the online application form. **The Employment Exchange Card must be valid at least up to the original closing date of receipt of application.**
- (d) If the proper scan copy of **Age proof** document is not uploaded in the online application form.
- (e) If the age of the applicant is found to be **below 18 years and above 55 years as on the original closing date of receipt of application.**
- (f) If applicant's name/address /date of birth is/are not mentioned in the online application form.
- (g) If the applicant happens to be an employee of OIL or any other Public Sector Undertaking/Government/Quasi Government organisation. **Annexure-A** is to be submitted. Ref. Para 3-C-(iv) above. (**Annexure-A**).
- (h) If the applicant happens to be a son/daughter/ spouse of any OIL employee but does not submit **Annexure-B** and/or a Certificate from the HR-Relation/Acquisition Department that his/her name is deleted from the dependent list or his/her name is not in the dependent list of the Company. Ref. Para 3.0 C-(v) above.
- (i) Application shall be received from individuals only. If any application is found to be in the name of any firm / organization / enterprise / company, it shall be rejected.
- (j) If the applicant does not submit Affidavit (as per **Annexure-C**) or/and undertaking (as per **Annexure-D**) whichever is/are applicable.

(k) In case, supporting document(s) of address proof and /or supporting document of age proof etc. submitted by the shortlisted (through draw of lots) applicant does not match with the online application form, such application(s) may be liable for rejection.

(l) **Only one online application will be accepted from one applicant.** If at any stage i.e., either after the submission of applications or during scrutiny of applications or during pendency of award of contract, if it is found that an applicant has submitted more than 1 (one) application in his / her name against the tender, then all the applications submitted by such applicant(s) will be rejected.

(m) In the following cases also application(s) will not be considered for participation/award of contract against this tender:

i) Application from any individual already having a running contract [when the original contract (not extended or emergent) is valid for more than 01(One) year from the original closing date of receipt of application against this Tender] against any tender which was specifically floated for unemployed persons having valid employment exchange card from exploration & production (E & P) areas of OIL.

ii) Application from any individual already having LOA (for a contract period of more than 1 year from the original closing date of receipt of application against this Tender) against any tender which was specifically floated for unemployed persons having valid employment exchange card from exploration & production (E & P) areas of OIL.

iii) Application from any individual who has been already selected through draw-of-lots for award of contract (for a contract period of more than 1 year from the original closing date of receipt of application against this Tender) (except in waiting list) against any tender which was specifically floated for unemployed persons having valid employment exchange card from exploration & production (E & P) areas of OIL.

However, in case of any individual who is in waiting list against such category of Tenders, that individual will be considered for evaluation for this Tender. Once LOA is issued to any individual against any tender (including this Tender) of the aforesaid category of Tenders, such individual will not be considered for awarding new LOA/Contract from the waiting list(s) of any other Tender(s) of such category, if the name was already there.

If all the required documents mentioned above are found to be in order, the party shall be considered for issuance of LOA (Letter of Award) on priority basis as per draw-of-lots.

(n) If any Applicant refuses to sign and submit the Integrity pact, wherever applicable, their applications shall be rejected.

(o) Any incomplete form will be summarily rejected and shall not be considered for further evaluation.

(p) In case, any declaration provided by the applicant in the application form does not match with the documentary evidence provided in support of the same then such application(s) may be liable for rejection.

5.0 The wages etc. due to the driver/helper/EMT (Emergency Medical Technician) (s) as per provisions of applicable MOS must be made/disbursed through online Bank Transfer or electronic mode only by the Contractor. The Contractor must also submit certificate(s) (declarations as per format which may be obtained from the office of HOD-Logistics) duly signed by both the contractor & driver/helper/EMT (Emergency Medical Technician) along with the monthly statement-cum-kilometerage bill of each subsequent month in support of payment of the wages to driver/helper/EMT (Emergency Medical Technician) as mentioned in Para-12, SOQ (Part-II).

6.0 **PERFORMANCE SECURITY:** Successful bidder has to submit Performance Security amount as mentioned in Para 1.1 above Letter, **within 30 (Thirty)** days from the date of issue of Letter of Award (LOA).

6.1 (a). The Performance Security should be submitted in the form of irrevocable Bank Guarantee (as per **Annexure-H**) to be provided to the successful applicants) issued by Nationalized or Scheduled Bank in favour of M/s Oil India Limited and payable at DULIAJAN. The Bank Guarantee must be on Non-Judicial Stamp Paper of requisite value as per Indian Stamp Act purchased in the name of Banker. Duly filled 'Undertaking' towards details of BG (Format attached as **Annexure-I**) must be submitted along with original copy of PBG.

(b). Alternately, the Performance Security can also be paid through Insurance Surety Bond/Bank Draft / Cashier's Cheque / Banker's Cheque / Fixed Deposit Receipt (Account OIL INDIA LIMITED) / irrevocable Letter of Credit / NEFT / RTGS / Electronic Fund Transfer (subject to credit in OIL's account within prescribed time) to designated account of OIL.

i. If the Performance Security is submitted in the form of Bank Draft, Banker's Cheque, Cashier's Cheque, Fixed Deposit Receipt or Letter of Credit, the same should be in favour of "Oil India Limited" payable at Duliajan.

ii. Performance Security amount through NEFT or RTGS mode may be deposited to the following designated OIL's bank account:

BANK DETAILS OF BENEFICIARY: OIL INDIA LIMITED		
a	Bank Name	STATE BANK OF INDIA
b	Branch Name	Duliajan
c	Branch Address	Duliajan Dist.- Dibrugarh
d	Bank Account No.	10494832599
e	Type of Account	Current Account
f	IFSC Code	SBIN0002053
g	MICR Code	786002302
h	SWIFT Code	SBININBB479

iii. If the Performance security is submitted through NEFT or RTGS mode, the bidder shall submit details such as **UTR No., Contract No., Bidder's name & Deposited Amount etc.**

(c) Bidder can also submit the performance security in the form of Electronic Bank Guarantee (e-BG) from any of the following banks:

Sl. No.	Bank Name	Sl. No.	Bank Name
1	AU Small Finance Bank	18	Indian Bank
2	Axis Bank	19	Indian Overseas Bank
3	Bank of Baroda	20	IndusInd Bank
4	Bank of India	21	Karnataka Bank
5	Bank of Maharashtra	22	Karur Vysya Bank
6	Canara Bank	23	Kotak Mahindra Bank
7	Central Bank of India	24	Punjab and Sind Bank
8	City Union Bank	25	Punjab National Bank
9	DBS Bank	26	RBL Bank
10	DCB Bank	27	Standard Chartered
11	Dhanlaxmi Bank	28	State Bank of India
12	Federal Bank	29	South Indian Bank
13	HDFC Bank	30	Tamilnad Mercantile Bank Ltd
14	HSBC Bank	31	UCO Bank
15	ICICI Bank	32	Union Bank of India
16	IDBI bank	33	Yes Bank
17	IDFC First Bank		

Beneficiary details for issue of e-BG:

Details of Beneficiary		
A	Name	OIL INDIA LIMITED
B	PAN	AAACO2352C
C	Date of Incorporation	18-02-1959
D	Email-ID	Abhay_Kumar@oilindia.in
E	Local Address	Duliajan, Dibrugarh, Assam-786602
F	Registered address	Duliajan, Dibrugarh, Assam-786602

(d) In case of Bidders submitting Performance Security in the form of Bank Guarantee/Bank Draft/Cashier's Cheque/Banker's Cheque/Fixed Deposit Receipt/Letter of Credit, the original hard copy of Performance Security shall be submitted within the time frame as stipulated in the LOA.

*(Note: In case of submission of Performance Security in the form of Fixed/Term Deposit then the successful bidder must submit the **confirmation of Term Deposit/Fixed Deposit submitted as Performance Security from the issuing bank as per Annexure-J** and*

Confirmation mail regarding Term Deposit/Fixed Deposit submitted as Performance Security from the issuing bank as per Annexure-K

e. The Performance Security can also be submitted in the form of Insurance Surety Bond (As per Annexure-L) as per the following instructions:

- (i) The Insurance Surety Bond shall be from an Insurer as per guidelines issued by Insurance Regulatory and Development Authority of India (IRDAI).
- (ii) The Company shall be the Creditor; the Contractor shall be the Principal debtor and the Insurance company/Insurer shall be the Surety in respect of the Insurance Surety Bond to be issued by the Insurer.
- (iii) The Insurance Surety Bond should be on Non-Judicial stamp paper/e-stamp paper of appropriate value as per Stamp Act prevailing in the state(s) where the Insurance Surety Bond is submitted or is to be acted upon or the rate prevailing in State where the Insurance Surety Bond is executed, whichever is higher. The Stamp Paper/e-stamp paper shall be purchased in the name of Contractor /Insurer issuing the Insurance Surety Bond.
- (iv) The expiry date and values should be arrived at in accordance with instructions provided in the "Forwarding Letter" of the Tender.
- (v) The Insurance Surety Bond by Contractors will be given from Insurer as specified in the Tender.
- (vi) A letter from the issuing insurer of the requisite Insurance Surety Bond confirming that the said Insurance Surety Bond / all future communication relating to the Insurance Surety Bond shall be forwarded to the Purchaser at its address as mentioned at "ITB".
- (vii) Contractor must indicate the full postal address of the Insurer along with the Insurer 's E-mail / Phone from where the Insurance Surety Bond has been issued.
- (viii) Contractor must indicate Name, Address, Contact number and official Email ID of the Controlling Office of the Surety Issuing Branch or any web portal link, from whom / where the Surety Bond can be got confirmed by the Company.

f. No other mode of payment other than the mode covered under Point Nos. a. & b. will be accepted by the Company.

6.2 Performance Security shall not accrue any interest during its period of validity or extended validity.

6.3 The Bank Guarantee issuing bank branch must ensure the following:

The Bank Guarantee issued by the bank must be routed through SFMS platform as per the following details:

(i) MT 760/MT 760 COV for issuance of bank guarantee.

(ii) MT 760/MT 767 COV for amendment of bank guarantee.

[Tender Number should reflect in the SFMS text under MT 760/MT 760 COV]

The above message/intimation shall be sent through SFMS by the BG issuing Bank branch to ICICI Bank, Duliajan Branch, IFSC Code- ICIC0000213, Branch Address: ICICI Bank Ltd, Kunja Bhavan, Daily Bazaar, Duliajan, Dibrugarh, Assam – 786602. The Bank details are as under:

BANK DETAILS OF BENEFICIARY		
A	Bank Name	ICICI BANK LTD.
B	Branch Name	DULIAJAN
C	Branch Address	KUNJA BHAVAN, DAILY BAZAAR, DULIAJAN, DIBRUGARH, ASSAM – 786602
D	IFSC Code	ICIC0000213
E	Unique identifier code (Field 7037)	OIL503988890
F	Company name	Oil India Limited
G	Swift Code	ICICINBBXXX
H	Bank Name	ICICI BANK LTD.

6.4 This Performance Security must be valid for **03 (three) months** after the date of expiry of the contract period / defect liability period (if any). In the event of contract being extended within the provisions of the contract agreement, the contractor will have to extend suitably the validity of the "Security Deposit" for the extended period.

6.5 The Performance Security Deposit will be refunded to the Contractor after **03 (three) months** of satisfactory completion of works / defect liability period (if any) under the contract (including extension, if any), but a part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason.

7.0 OIL INDIA LIMITED reserves the right to reject any/all applications/bids without assigning any reasons whatsoever.

8.0 In case of any unprecedented Bandh / Holiday on the date of "Draw-of-lots", the same will be held on the next working day.

9.0 All corrigenda, addenda, amendments, time extension, clarifications etc. to the tender will be hosted on the OIL's website and the web-based application only and no separate notification shall be issued in the press. Prospective applicants are requested to regularly visit the website and the web-based application to keep them updated.

10.0 Bidders shall take note of the following important points while participating in OIL's e-procurement tender:

i) **BACKING OUT BY BIDDER:** In case any bidder withdraws their bid within the bid validity period, the party will be put on Holiday as per the Banning Policy (available in OIL's website) of Company.

ii) **BACKING OUT BY L-1 BIDDER AFTER ISSUE OF LOA:** In case LOA issued is not accepted by the L1 bidder or the Performance Security is not submitted as per the terms of the contract within the time specified in the Bid Document, the bidder shall be dealt as

per the Banning Policy (available in OIL's website) of Company.

iii) **FURNISHING FRAUDULENT INFORMATION/DOCUMENT:** The information and documents furnished by the applicant/ contractor in respect of the subject tender/contract are accepted to be true and genuine. However, if it is detected during technical scrutiny or after award of the contract or after expiry of the contract, that the bidder had submitted any fake/fraudulent document or furnished false statement, the offer/contract shall be rejected/ cancelled, as the case may be and the applicant (if fake document/false statement pertains to such bidder) shall be dealt as per the Banning Policy (available in OIL's website) of Company. Undertaking of authenticity of information/documents is to be submitted by the applicant shortlisted through draw of lots as per **Annexure-F**.

iv) **ERRING / DEFAULTING AGENCIES:** Erring and defaulting agencies like bidder, contractor, supplier, vendor, service provider will be dealt as per OIL's Banning Policy dated 17th March 2023 available in OIL's website: www.oil-india.com.

11.0 Extension of Bid Closing Date: The Company expects the bidders to adhere to the Application/Bid submission end date timeline. Applicants/Bidders are requested to refrain from seeking extension of "Bid Closing date" and such request for Bid Closing Date extension shall not be entertained by the Company. However, OIL at its discretion may extend the Bid Closing Date due to unforeseen circumstances.

12.0 Deadline for Clarification related to Tender: Any clarification/Queries relevant to the tender, if any, must be submitted by bidders within **14/01/2026** Company will not be liable to respond to any such clarifications/queries for delay beyond **14/01/2026**.

Thanking you,

Yours faithfully,

OIL INDIA LIMITED

Sd/-

(Vikas Kumar)
Sr. Officer-Contracts (TS)
For DGM- Contracts (TS)
For CGM – Contracts (HoD)
FOR RESIDENT CHIEF EXECUTIVE

Part I

GENERAL CONDITIONS OF CONTRACT (GCC)

Description Of Services: Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LOA (or as per the date mentioned in the LOA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender to be awarded on “one-applicant-one-vehicle” basis to be stationed at OIL’s operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.

1.0 DEFINITION AND CONDITIONS GOVERNING THE SERVICES

In this contract, unless the context otherwise requires:

- 1.1 **"AGREEMENT"** means this service agreement.
- 1.2 **"AREA OF OPERATIONS"** means the Company's oilfield operations in the States of Assam and Arunachal Pradesh.
- 1.3 **"BASE STATION"** means the station as set out in Part-II (SOQ) hereof where the vehicle(s) / equipment shall be permanently based, (i.e. based for minimum period of 10 (Ten) days at a stretch) which may be changed at the discretion of the Company.
- 1.4 **"BID OPENING DATE"** means the date on which the Tender was opened by the Company against the finalisation of this agreement.
- 1.5 **"BREACH OF CONTRACTUAL OBLIGATION"** means amongst others also the following:
 - i) Carriage of unauthorised passengers by the Contractor while under this agreement with the Company.
 - ii) Unauthorised use of the vehicle(s)/equipment when released to the Contractor for undertaking its deployment for any other business purpose.
 - iii) Withdrawal of vehicle(s)/equipment from the service before expiry of the term of this Agreement for any reason whatsoever without the consent/instruction of the Company Engineer and;
 - iv) Failure of the Contractor to place the vehicle(s) for inspection as and when directed by Company's Engineer.
 - v) Failure to park the vehicle(s)/equipment after release on close of working hours at place designated by Company's Engineers.
 - vi) The vehicle must be owned and registered in the name of the contractor during the entire tenure of the contractual period including extension period, if any.
- 1.6 **"COMPANY"** means Oil India Limited.
- 1.7 **"COMMENCEMENT OF SERVICE"** means the date of placement of the first vehicle(s)/equipment under this Agreement.
- 1.8 **"COMPANY ENGINEER"** means the following:

- i) **Head-Logistics** or his nominee in case of the following events:
 - a) Initial and subsequent inspection of vehicle(s)/equipment.
 - b) Scrutiny of documents regarding Contractor's compliance with the requirements under this agreement for permits (as applicable), licenses, insurance documents, employees roster etc;
 - c) Initial placement of vehicle(s)/equipment with a user department
 - or
 - Daily allocation of vehicle(s)/equipment in the area of operations of the Company;
 - d) Release of vehicle(s)/equipment upon conclusion of this agreement;
 - e) Assessment of time to be allowed for repairs in case of accident;
 - f) Release of vehicle(s)/equipment and termination of this agreement in case of complaints as to its deteriorated mechanical condition
 - or
 - Unruly behaviour of the crew or repeated defaults by the Contractor; and
 - g) Instruct Contractor to replace by more suitable hand of Driver(s)/crew engaged for operating the vehicle(s)/equipment.

- ii) **Head of the user department** or his/her nominee in case of the following:
 - a) Normal day-to-day operation of service after placement under the respective department;
 - b) Release of vehicle(s)/equipment for maintenance/inspection/fuelling
 - c) Release of vehicle(s)/equipment for daily/periodic fuelling;
 - d) Allotment of daily duties and timings for reporting and release;
 - e) Certification of daily log sheets;
 - f) Authentication of monthly statement-cum-bill
 - g) Determination of undisputed instances of shutdown or standby, liquidated damages and penalties for defaults on breach of contract.

- iii) **Head-Contracts** or his/her nominee in case of the following events:
 - a) Release/forfeiture of Security Deposit/Earnest Money (Bid Security);
 - b) Any dispute under this Agreement as to the Contractor's obligations or otherwise;
 - c) Determination of instances of shut down or standby due to Force Majeure, Bundhs etc. or defaults or otherwise in case of dispute by the Contractor.

- 1.9 **CREW:** Means Supervisors, Operators, Drivers, Handymen/ Helper(s)/Jugalees/ attached to the vehicle(s)/equipment, as defined in the Clause: 1.13, 4.10.

- 1.10 **"DUE DATE OF PLACEMENT"** means the date stipulated in Clause No.8, Part-II (SOQ) hereof.

- 1.11 **"DETERIORATED CONDITION OF VEHICLE/EQUIPMENT"** means any vehicle(s) / equipment found not acceptable to Company's Engineer after mechanical inspection or/and vehicle(s) / equipment found to be unworthy of undertaking the services envisaged under the provisions of this Agreement or/and vehicle(s)/equipment which is/are facing repeated breakdown due to inadequate, improper and timely repairs and maintenance and / or vehicle(s)/equipment refused by the Company's Engineer/user department as being unfit.

1.12 "DAILY LOG BOOK" means the format as may be certified by the Company's Engineer on a day-to-day basis during the tenure of this Agreement.

1.13 "DRIVER / OPERATOR" means an individual including owner of the vehicle who chooses to drive the vehicle, possessing sound mental and physical health, who is in possession of an appropriate valid professional Driving License issued by the Regional Transport Authority, who is driving vehicle under the Contract.

1.14 (A) "DEFAULT" means any of the following commissions or omissions by the Contractor or his/her crew which will lead to shut down of vehicle(s) and/or breach of contractual obligations: -

- a) Delay in initial placement of vehicle(s) beyond the stipulated date;
- b) Unsuitability of the Driver or assigned/ Attendant and/or working crew;
- c) Drunkenness and intoxication of the driver and/or the Attendant/crew;
- d) Non-availability of vehicle(s)/ equipment due to any reason, whatsoever, including but not limited to the following conditions:-
 - i) Deteriorated mechanical condition of the vehicle(s)/equipment and/or breakdown;
 - ii) Due to inadequate routine maintenance
 - iii) Time taken for routine servicing / maintenance in any particular month in excess of time allowed for such maintenance in any month
- e) Non-possession of valid permits and licenses for the crew and vehicle(s)/equipment;
- f) Non-supply of fuel;
- g) Delay in placement of vehicle(s)/equipment on any day as per the instruction of the Company's Engineer and / or unauthorized and untimely release of vehicle(s)/equipment on any day without prior permission and authorization from the Company Engineer during the tenure of this Agreement;
- h) If the Contractor bases the vehicle(s)/equipment at a station other than the stipulated Base Station without the authorization of the Company Engineer;
- i) Non-availability of vehicle(s)/equipment due to defects detected upon periodic inspection/tests by the Company;
- j) Non-rectification of defects expeditiously upon detection by the Company Engineer upon inspection/test undertaken by the Company;
- k) Non-availability of equipment/vehicle(s)/ crew beyond 48(Forty Eight) Hours allowable for repair / maintenance time per month;
- l) Non-availability of the vehicle(s)/ equipment or crew when required by the Company's Engineer; and
- m) Failure on part of the Contractor to discharge his/her obligations as set out in Clause 4.0 hereof and/or failure on part of the Contractor to abide with particular instructions as set out in Clause 5.0 hereof and/or failure on part of the Contractor to obey the instruction of the Company's Engineer as set out in Clause 6.0 hereof.
- n) Any other acts or omissions by the Contractor or his/her crew whether specified or not hereof which disrupt the continuity of the service envisaged under this Agreement.
- o) Non-availability of equipment/vehicle(s)/crew when the Company's operations are normal;
- p) Non-availability of services due to unauthorized/lightening strike by Contractor or his/her crew for any reason whatsoever. The period of non-availability of services will be treated as shutdown.

1.14 (B) In case of defect not leading to shut down, the Company's Engineer shall notify the Contractor to remedy the defect within reasonable time and till such defect is remedied, if necessary the vehicle(s)/equipment shall be released to the Contractor, whereupon it shall be treated as shut down and the pro-rata fixed charge per day shall not be paid for the period of shut down and liquidated damages/penalty as applicable shall be levied too.

1.15 "**FIXED CHARGE PER MONTH**" means fixed charge mentioned under Part-II(SOQ) hereof which will be inclusive of depreciation, parking fee if applicable, all applicable taxes & duties (but excluding GST) as applicable, insurances and wages of Operator/Driver(s) /Helper(s) / Jugalees and other operation staff/crew but exclusive of relief Operator / Driver(s) / Helper(s) and other operating staff/crew, which the Contractor will have to engage and provide at all times essentially for the continuous operation of the service envisaged under this Agreement. The Contractor shall have to ensure full compliance with Motor Vehicles Act 1988 and Motor Transport Workers Act 1961 and the Rules framed there under all other applicable statutory acts as may be in force from time to time governing the engagement of staff, their conditions of service which must include minimum wages as per the aforesaid Acts, Statutory/weekly offs, holiday, annual leave etc. The Fixed Charges payable under this Agreement shall be deemed to be inclusive of all payments to be borne by the Contractor on all such accounts. Fixed charge also includes the cost of consumables as may be required for stipulated normal hours of duty at a stationary place when there is no km run. Fixed Charge per Month is exclusive of PF, ESI, Cost of Uniform, GPAP and any other reimbursable charge/payment as mentioned in the MoS dated 22.07.2022.

1.16 "**HOLIDAY**" means the National Holiday defined under the Motor Transport Workers Act, 1961 as may be in force from time to time, which the Contractor would be required to give to his/her Crew as per the aforesaid Act.

1.17 "**NORMAL HOURS/TIMINGS OF DUTY**" means the duty hours, which may be stipulated or instructed by the Company's Engineer.

1.18 "**HANDIMEN/HELPER/JUGALEE**" means such crew engaged by the Contractor and provided with the vehicle/equipment, cost whereof is included in the Fixed Charge per month.

1.19 "**INSPECTION**" means initial inspection and inspection carried out as and when desired by the Company's Engineer to ascertain road worthiness of the vehicle(s)/equipment along with necessary Permits, Insurance etc. for the vehicle(s)/equipment as well as all the Crew engaged against this contract. The Company's decision in this regard shall be final.

1.20 "**INSURANCE**" means comprehensive insurance of the vehicle(s)/equipment and shall include insurance of the crew.

1.21 "**LICENCE AND PERMITS**" means any and all of the following which must be valid and updated periodically by the Contractor to the satisfaction of the Company:-

- Professional driving license(s) for the driver(s)/Operator(s);
- Registration Book(s) with endorsement of Road Tax;
- Permits (if applicable) for plying the vehicle(s)/equipment for commercial purpose as may be required;
- Road permits
- Fitness certificate
- Inner line permit(s) for Arunachal Pradesh.;

- g) Comprehensive insurance certificate(s) both for vehicle(s)/equipment (Ambulance) as well as Crew;
- h) Any other as required under law in force;
- i) Pollution under control certificate

1.22 (a) "**LIQUIDATED DAMAGES**" means pro-rata fixed charge per hour rate payable by the Contractor in case of Default as mentioned in Para 1.14(A) sub clause (b) to (n) which shall be levied for the shutdown period on the basis of 0.5(Zero Point Five) times the rate subject to maximum of 12(Twelve) hours in a month arrived at on a cumulative basis. In case of continuing default beyond 12(Twelve) cumulative hours in a month, it would be treated, as breach of Contract and penalty as per clause No.1.27 will only be applicable.

1.22 (b) "**SPECIAL LIQUIDATED DAMAGES**" means the amount payable by the Contractor in case of default as mentioned in para 1.14 (A) sub clause (o) & (p) which shall be levied at the rate of twice the prorata fixed charge per day. Special L.D. shall be levied irrespective of whether such default resulted in a shutdown for the whole day or part thereof.

1.23 "**LEAVE**" means Annual Leave to be granted to the Crew who are employees of the Contractor as per the stipulations of The Motor Transport Workers Act, 1961 as may be in force from time to time.

1.24 "**MONTHLY KILOMETREAGE STATEMENT CUM BILL**" means the format specified by the Company.

1.25 "**HELPER/MAZDOOR**" means an unskilled labourer employed by the Contractor who may be engaged as per the requirements of the Company from time to time along with vehicle/equipment, in respect of whom payment shall be made as per the rates of Minimum Wages Act as applicable to Motor Transport Workers in the area of operations of the Company as may be in force from time to time in force under the MTV Act from time to time.

1.26 (a) "**PRO-RATA FIXED CHARGE PER DAY**" means the Fixed Charge per month as per Item No.10 of Para 11.0 ,Part-II(SOQ), divided by 30(Thirty) days.

1.26 (b) "**PRO-RATA FIXED CHARGE PER HOUR**" means the amount accrued at per Clause 1.26(a) divided by 24 (Twenty Four) hours.

1.27 "**PENALTY**" means the amount payable by the Contractor in the event of breach of contract as stated in clause 1.14 which shall be at a rate of the pro-rata fixed charge per day. Penalty shall be levied irrespective of whether such breach resulted in a shut down or otherwise.

1.28 "**REGISTRATION**" means the vehicle(s)/equipment having registration in the name of the Supplier(s)/Firm with the R.T.O. /D.T.O. having jurisdiction in the area of operations of the Company.

1.29 "**RUNNING CHARGE PER KILOMETER**" means the rates stipulated in Item No. 20 of Para 11.0 Part II (SOQ) hereof and shall be deemed to include all the expenditures of the Contractor viz., cost of fuel, tyre / tube, battery & consumables like lubricants etc. and other maintenance expenditures including accessories involved towards movement of the vehicle(s)/equipment.

1.30 "**STIPULATED HOURS OF SERVICE PER DAY**" means hours of duty per day, normal hours/timings of duty whereof shall be determined by the Company's Engineer for which fixed charge shall be payable.

1.31 "**STATUTORY ACTS**" means all the State and Central Government statutes and regulations effecting the operation of the services under this Agreement as may be in force from time to time and shall particularly include but not be limited to the following:

- a) The Motor Vehicle Act, 1988,
- b) The Motor Transport Worker's Act, 1961,
- c) The Contract Labour (Regulations & Abolition) Act, 1970,
- d) The Minimum Wages Act, 1948,
- e) The Employees Provident Fund & Miscellaneous Act, 1952,
- f) The Oil Mines Act, 1972 and Oil Mines Regulation, 1984,
- g) The Workmen Compensation Act, 1923 &
- h) Industrial Disputes Act, 1947
- i) Industrial Employment (Standing Order Act, 1946)
- j) Inter-state Migrant Workmen (Regulation of Employment and Condition of Service) Act, 1979
- k) Payment of Wages Act, 1936.
- l) Any other Act as applicable from time to time.

The Contractor shall be solely responsible for compliance with all statutory acts at all times during the tenure of the service Agreement.

1.32 (a) "**SHUT DOWN**" means disruption/non-availability of the Transport Service due to any of the defaults in Clause 1.14(A).

1.32 (b) "**SHUT DOWN**" shall also mean the non-availability of the Transport service due to an accident.

1.33 "**STAND BY**" means any of the following "-

a) Payable fixed charge although the services are not available due to the following:-

- i) For maintenance up to 48(Forty Eight) hours per month, counted from the beginning of the month, the Company shall pay the fixed charge on certification from the Head of the User Department that the shutdown was due to maintenance of the vehicle(s)/equipment. This facility will be limited to maximum of 4(Four) instances in calendar month. Any excess shut down over 48 hours for maintenance shall be treated as default and Clause No.1.22 shall applicable.

Accumulation may be allowed up to a maximum of 4(Four) days i.e., 96 (Ninety-Six) hrs in a span of 3(Three) months which the Contractor will notify in writing at least 5(Five) days in advance. In case it is not availed in a span of 3(Three) months the facility will stand lapsed for that period. Shut down due to minor breakdown of the vehicle(s)/ equipment (i.e., punctured tyre, minor mechanical adjustment etc.,) involving downtime up to a maximum of 1(One) hour shall not be included in the 48 (Forty Eight) hours' time or counted towards shutdown which shall be allowed not more than 3(Three) instances in a calendar month.

- ii) Re-fuelling time for the vehicle(s)/equipment stationed at Duliajan which shall not be more than 30(Thirty) minutes and not involving more than 5(Five) km at any instance

subject to a maximum of 8(eight) re-fuelling in a calendar month. For vehicle(s)/equipment stationed at other base station the time and kms will be determined by the Company's Engineer considering the distance from the nearest petrol pump and subject to the maximum of 8(Eight) re-fuelling in a calendar month. In exceptional cases where running of the vehicle(s)/equipment is/are more than 3500(Three Thousand Five Hundred) Km/month, the Head of the user department will determine the additional no. of re-fuelling required. This Kilometer and time will not be charged to the Contractor.

1.34 "STATUTORY OFF" means the off day per week or the compensatory off day in lieu thereof which the Contractor is required to give to his/her operating crew as per the Motor Transport Workers Act, 1961 in respect of which adequate relief driver/crew shall be provided at no extra cost.

1.35 (a) "TAXES AND DUTIES" means APGT Tax, Road Tax, Fitness Fee, Road Permit Fee, Registration Fee, Inter-State Permit Fee for vehicle(s)/equipment and crew etc. as may be due and payable by the Contractor entirely at his/her own cost towards operation of the services envisaged under this agreement.

GST, if applicable, shall be to the Company's account. However, GST portion payable directly by the Service Provider (if applicable) shall be reimbursed to the Contractor on the basis of documentary evidence.

Contractors are required to raise monthly GST Invoices for reimbursement of GST against the contract. In absence of GST Invoices, GST will not be reimbursed and the consequences of the same shall rest entirely upon the Contractor.

1.35 (b) Taxes and duties shall also mean deduction of Tax at source from the payments made to the Contractor towards operation of the services envisaged under this Agreement at the rates as may be in force from time to time under the Income Tax Act, 1961 or any other Act which requires deduction of tax at source which may be in force from time to time.

1.36 Substantial control of the vehicles hired against this tender / contract will rest with the contractors.

1.37 **GENERAL REMARKS ON TAXES & DUTIES:**

In view of **GST** Implementation from 1st July 2017, all taxes and duties including Excise Duty, CST/VAT, Service tax, Entry Tax and other indirect taxes and duties have been submerged in **GST**. Accordingly reference of Excise Duty, Service Tax, VAT, Sales Tax, Entry Tax or any other form of indirect tax except of **GST** mentioned in the bidding document shall be ignored.

1.37.1 Bidders are required to submit copy of the GST Registration Certificate while submitting the bids wherever **GST** (CGST & SGST/UTGST or IGST) is applicable.

1.37.2 "**GST**" shall mean Goods and Services Tax charged on the supply of material(s) and services. The term "**GST**" shall be construed to include the Integrated Goods and Services Tax (hereinafter referred to as "IGST") or Central Goods and Services Tax (hereinafter referred to as "CGST") or State Goods and Services Tax (hereinafter referred to as "SGST") or Union Territory Goods and Services Tax (hereinafter referred to as "UTGST") depending upon the import / interstate or intrastate supplies, as the case may be. It shall also mean GST compensation Cess, if applicable.

1.37.3 Quoted price/rate(s) should be inclusive of all taxes and duties, except **GST (i.e. IGST or CGST and SGST/UTGST applicable in case of interstate supply or intra state supply respectively and cess on GST if applicable) on the final service**. However, GST rate (including cess) to be provided in the respective places (if mentioned) in the Price Bid. Please note that the responsibility of payment of GST (CGST & SGST or IGST or UTGST) lies with the Supplier of Goods /Services (Service Provider) only. Supplier of Goods / Services (Service Provider) providing taxable service shall issue an Invoice/ Bill, as the case may be as per rules/ regulation of **GST**. Further, returns and details required to be filled under GST laws & rules should be timely filed by Supplier of Goods / Services (Service Provider) with requisite details.

1.37.4 Bidder should also mention the **Harmonised System of Nomenclature (HSN)** and Service **Accounting Codes (SAC)** at the designated place in SOR.

1.37.5 **Where the OIL is entitled to avail the input tax credit of GST:**

- a) OIL will reimburse the **GST** to the Supplier of Goods / Services (Service Provider) at actuals against submission of Invoices as per format specified in rules/ regulation of GST to enable OIL to claim input tax credit of **GST** paid. In case of any variation in the executed quantities, the amount on which the **GST** is applicable shall be modified in same proportion. Returns and details required to be filled under GST laws & rules should be timely filed by supplier with requisite details.
- b) The input tax credit of **GST** quoted shall be considered for evaluation of bids, as per evaluation criteria of tender document.

1.37.6 **Where the OIL is not entitled to avail/take the full input tax credit of GST:**

- a) OIL will reimburse **GST** to the Supplier of Goods / Services (Service Provider) at actuals against submission of Invoices as per format specified in rules/ regulation of **GST** subject to the ceiling amount of **GST** as quoted by the bidder. In case of any variation in the executed quantities (If directed and/or certified by the In-Charge) the ceiling amount on which **GST** is applicable will be modified on pro-rata basis.

1.37.7 Payments to Service Provider for claiming **GST** amount will be made provided the above formalities are fulfilled. Further, OIL may seek copies of challan and certificate from Chartered Accountant for deposit of **GST** collected from OIL.

1.37.8 Contractor/vendor shall be required to issue tax invoice in accordance with GST Act and/or Rules so that input credit can be availed by OIL. In the event that the contractor / vendor fails to provide the invoice in the form and manner prescribed under the GST Act read with GST Invoicing Rules thereunder, OIL shall not be liable to make any payment on account of **GST** against such invoice.

1.37.9 **GST** shall be paid against receipt of tax invoice and proof of payment of **GST** to government. In case of non-receipt of tax invoice or non-payment of **GST** by the contractor/vendor, OIL shall withhold the payment of **GST**.

1.37.10 ``**GST** payable under reverse charge mechanism for specified services or goods under GST act or rules, if any, shall not be paid to the contractor/vendor but will be directly deposited to the government by OIL.

1.37.11 ``Where OIL has the obligation to discharge **GST** liability under reverse charge mechanism and OIL has paid or is /liable to pay **GST** to the Government on which interest or penalties becomes payable as per GST laws for any reason which is not attributable to

OIL or ITC with respect to such payments is not available to OIL for any reason which is not attributable to OIL, then OIL shall be entitled to deduct/ setoff / recover such amounts against any amounts paid or payable by OIL to Contractor / Supplier.

1.37.12``Notwithstanding anything contained anywhere in the Agreement, in the event that the input tax credit of the **GST** charged by the Contractor / Vendor is denied by the tax authorities to OIL for reasons attributable to Contractor / Vendor, OIL shall be entitled to recover such amount from the Contractor / Vendor by way of adjustment from the next invoice. In addition to the amount of **GST**, OIL shall also be entitled to recover interest at the rate prescribed under GST Act and penalty, in case any penalty is imposed by the tax authorities on OIL.

1.37.13``TDS under GST, if applicable, shall be deducted from contractor's/vendor's bill at applicable rate and a certificate as per rules for tax so deducted shall be provided to the contractor/vendor.

1.37.14``The Contractor will be under obligation for charging correct rate of tax as prescribed under the respective tax laws. Further the Contractor shall avail and pass on benefits of all exemptions/concessions available under tax laws. Any error of interpretation of applicability of taxes/ duties by the contractor shall be to contractor's account.

1.37.15``It is the responsibility of the bidder to quote the correct GST rate. The classification of goods/services as per GST (Goods & Service Tax) Act should be correctly done by the contractor to ensure that input tax credit on GST (Goods & Service Tax) is not lost to the OIL on account of any error on the part of the contractor.

1.37.16``In case, the quoted information related to various taxes, duties & levies subsequently proves wrong, incorrect or misleading, OIL will have no liability to reimburse the difference in the duty/ tax, if the finally assessed amount is on the higher side and OIL will have to right to recover the difference and in case the rate of duty/ taxes finally assessed is on the lower side.

1.37.17``Notwithstanding anything mentioned elsewhere in the Bidding Document the aggregate liability of OIL towards Payment of GST shall be limited to the volume of GST declared by the bidder in its bid & nothing shall be payable extra except for the statutory variation in GST.

1.37.18``Further, it is the responsibility of the bidders to make all possible efforts to make their accounting / IT system GST compliant in order to ensure availability of Input Tax Credit (ITC) to Oil India Ltd.

1.37.19 GST liability, if any on account of supply of free samples against any tender shall be to bidder's account.

1.37.20 In case of statutory variation in **GST**, other than due to change in turnover, payable on the contract value during contract period, the Supplier of Goods / Services (Service Provider) shall submit a copy of the 'Government Notification' to substantiate the rate as applicable on the Bid due date and on the date of revision.

Beyond the contract period, in case OIL is not entitled for input tax credit of **GST**, then any increase in the rate of **GST** beyond the contractual delivery period shall be to Service provider's account whereas any decrease in the rate **GST** shall be passed on to the OIL.

Beyond the contract period, in case OIL is entitled for input tax credit of **GST**, then statutory variation in applicable **GST** on supply and on incidental services, shall be to OIL's account.

Claim for payment of **GST**/ Statutory variation, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential (in %) **GST**, otherwise claim in respect of above shall not be entertained for payment of arrears.

The base date for the purpose of applying statutory variation shall be the Bid Opening Date.

- 1.37.21 The contractor will be liable to ensure to have registered with the respective tax authorities, wherever applicable and to submit self-attested copy of such registration certificate(s) and the Contractor will be responsible for procurement of material in its own registration (GSTIN) and also to issue its own Road Permit (as applicable)/ E-way Bill, if applicable etc.
- 1.37.22 In case the bidder is covered under Composition Scheme under GST laws, then bidder should quote the price inclusive of the GST (CGST & SGST/UTGST or IGST). Further, such bidder should mention "Cover under composition system" in column for GST (CGST & SGST/UTGST or IGST) of price schedule.
- 1.37.23 OIL will prefer to deal with registered supplier of goods/ services under GST. Therefore, bidders are requested to get themselves registered under GST, if not registered yet. However, in case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST while evaluation of bid. Where OIL is entitled for input credit of GST, the same will be considered for evaluation of bid as per evaluation methodology of tender document.
- 1.37.24 Procurement of Specific Goods: Earlier, there is no tax incidence in case of import of specified goods (i.e. the goods covered under List-34 of Customs Notification no. 12/2012-Cus dated. 17.03.2012 as amended). Customs duty is not payable as per the policy. However, under GST regime, IGST Plus GST compensation cess (if applicable) would be liveable on such imports. Bidders should quote GST as inclusive considering IGST component for the imported Materials portion while quoting their prices on destination basis. However, GST rate to be specified in the price bid format.

1.37.25 **Documentation requirement for GST**

The vendor will be under the obligation for invoicing correct tax rate of tax/duties as prescribed under the GST law to OIL, and pass on the benefits, if any, after availing input tax credit.

Any invoice issued shall contain the following particulars

- a) Name, address and GSTIN of the supplier;
- b) Serial number of the invoice;
- c) Date of issue;
- d) Name, address and GSTIN or UIN, if registered of the recipient;
- e) Name and address of the recipient and the address of the delivery, along with the State and its code,
- f) HSN code of goods or Accounting Code of services[SAC];
- g) Description of goods or services;
- h) Quantity in case of goods and unit or Unique Quantity Code thereof;
- i) Total value of supply of goods or services or both;
- j) Taxable value of supply of goods or services or both taking into discount or abatement if any;
- k) Rate of tax (IGST,CGST, SGST/ UTGST, cess);
- l) Amount of tax charged in respect of taxable goods or services (IGST,CGST, SGST/UTGST, cess);

- m) Place of supply along with the name of State, in case of supply in the course of interstate trade or commerce;
- n) Address of the delivery where the same is different from the place of supply and
- o) Signature or digital signature of the supplier or his authorised representative.

GST invoice shall be prepared in triplicate, in case of supply of goods, in the following manner.

- a) The original copy being marked as ORIGINAL FOR RECIPIENT;
- b) The duplicate copy being marked as DUPLICATE FOR TRANSPORTER and
- c) The triplicate copy being marked as TRIPPLICATE FOR SUPPLIER.

In case of any advance given against any supplies contract, the supplier of the goods shall issue Receipt Voucher containing the details of details of advance taken along with particulars as mentioned in clause no. (a), (b), (c), (d), (g), (k), (l), (m) & (o) above.

1.37.26 Anti-profiteering clause

As per Clause 171 of GST Act it is mandatory to pass on the benefit due to reduction in rate of tax or from input tax credit to the consumer by way of commensurate reduction in prices. The Supplier of Goods / Services may note the above and quote their prices accordingly.

In case the GST rating of vendor on the GST portal / Govt. official website is negative / blacklisted, then the bids may be rejected by OIL. Further, in case rating of bidder is negative / blacklisted after award of work for supply of goods / services, then OIL shall not be obligated or liable to pay or reimburse GST to such vendor and shall also be entitled to deduct / recover such GST along with all penalties / interest, if any, incurred by OIL.

2.0 DESCRIPTION OF WORK:

- 2.1 All work performed by the Contractor shall be continuous, on day to day basis as set down in Schedule of Service, Units and Rates described in Part-II (SOQ) hereof which Part-II (SOQ) forms and constitutes part and parcel of this Agreement, read in conjunction with the particular specification and instruction contained in Part-III (SCC) hereof which Part-III (SCC) also forms and constitutes a part and parcel of this Service Agreement. All the 3(Three) Parts of this service agreement will be read and construed together with the related Annexure.
- 2.2 Contractor shall provide the transport service with vehicle(s)/equipment as determined in Part-II(SOQ) hereof and shall be responsible for all actions necessary for day to day running and maintaining the services on a continuous basis in an efficient and adequate manner. The Contractor shall be responsible for timely payment of all applicable taxes, fees, insurances for smoothly operating the services envisaged under this agreement including all capital investments and operating expenses as may be necessary and incidental in relation thereto.
- 2.3 The rates agreed/accepted by the Contractor as set-out in Part-II(SOQ) hereof are inclusive of all expenses mentioned hereof and such other similar charges as may be required including payment to his/her operator(s), Driver(s), Crew and other staff as per the provisions of the Motor Vehicles Act, 1988 and other Statutory Acts. The rates stipulated in Part-II (SOQ) hereof shall be firm and final and no escalation whatsoever except as may be stipulated otherwise shall be admissible on any account.

2.4 The Contractor shall supply and maintain the services of all vehicles EVERY DAY with Operators, Driver(s), Attendant(s), Helper(s) / Jugalees/Mazdoor(s) (wherever applicable) as may be required by the Company.

2.5 The Contractor shall hereby undertake to pay to his/her (Crew/Staff), applicable minimum wages payable under the Minimum Wages Act, 1948 or as per MoS dated 22.07.2022, whichever applicable, to the Motor Transport Workers in the area of operations of the Company as may be in force from time to time during the currency of this Agreement. He/She further undertakes to pay all his/her operating staff, if any, working under this Agreement the due wages in time including any arrears of wages which may arise due to escalation of applicable minimum wages by the Central Government or due to revision of the said MoS.

3.0 **MANNER OF CONDUCTING WORK:**

The Contractor shall carry out all operations hereunder with due diligence, in a safe and workmen like manner and in accordance with the accepted practice and safety rules of the Company in the area of its operations.

4.0 **OBLIGATIONS OF THE CONTRACTOR:**

4.1 The Contractor shall observe and abide by all the Statutory Acts and shall be primarily and solely responsible for observance of the rules and regulations stipulated hereunder.

4.2 The Contractor shall be responsible and liable for all claims, monetary or otherwise, arising out of the use of vehicle(s)/ equipment or operations of the services envisaged under this agreement including liability under the Statutory Act or any other liability as may arise due to operation of this agreement and the Company shall not be held liable or responsible for any such claim in any manner whatsoever. The Statutory requirements and obligations to be performed under the Statutory Acts affecting the operations of the services under this Agreement shall have to be performed by the Contractor only and shall be his/her sole responsibility. Be it stated particularly that the Contractor hereby undertakes to fully implement entirely at his/her own cost all the provisions of the Motor Transport Workers Act, 1961 and other Statutory Acts as may be in force from time to time and the rules framed there under as may be applicable to the operation of the service envisaged under this agreement in the area of operations of the Company.

4.3 The Company shall not be liable for any dues, statutory or otherwise claimed by the employees/workmen employed by the Contractor for the services rendered under this agreement and all such claims, statutory or otherwise or operation of any settlement or award in favour of the employees/workmen employed by the Contractor will be solely against the Contractor and not against the Company. Be it expressly stated that any demands whether present or future by the employees deployed by the Contractor against the services envisaged under this agreement shall have to be settled and satisfied by the Contractor solely and in the event of any loss or inconvenience or disruption that may result because of any non-settlement of such demands which may lead to a disruption of service envisaged under this Agreement shall also be deemed as a default.

4.4 The Company shall neither entertain any demands from the employees of the Contractor nor deal directly or indirectly with any recognised or un-recognised unions of such employees. Be it expressly stated that it shall be primarily and solely the responsibility of the Contractor to deal, interact and settle any demands or disputes of his/her employees

individually or through any unions or otherwise and the Company shall not mediate in this matter at all.

4.5 Any unsettled disputes between the Contractor and his/her employees leading to a legal or illegal strike by them would have to be settled by the Contractor expeditiously. In the event of such a strike, whether legal or illegal, the vehicle(s)/equipment shall be treated as shut down. Any failure on the part of the Contractor to settle the disputes expeditiously or with reasonable dispatch which results in interruption of the services envisaged under this Agreement would be considered as a default under this agreement and the agreement would be terminated at the discretion of the Company. The Contractor shall, however, be given reasonable opportunity by the Company to explain that the cause of the dispute was not due to delay on his/her part or due to failure to implement the statutory obligations under the Statutory Acts as stipulated hereof. In the event if it is proved that the Contractor was in default as mentioned here above, the Company shall have the option to terminate the Agreement forthwith and the Contractor shall not be entitled to any damages or compensation whatsoever on account of such termination.

4.6 The Contractor shall ensure that the vehicle(s)/equipment deployed under this service agreement do not cause any damage to the Company's properties. In the event of any such damages, the cost of repair in respect thereof as determined by the Company's Engineer shall be deducted from the Contractors outstanding bills. The Company's decision in this regard shall be final and binding.

4.7 Any normal hours/timings of duty will be decided by the Company's Engineer and shall be binding on the Contractor. The normal hours of duty/timings may be changed from time to time at the discretion of the Company and the Contractor shall be obliged to accept such changes.

4.8 (a) The Contractor will park the vehicle(s)/equipment at his/their own parking yard or at Company's yard as directed by the Company's Engineer at the end of the day's work. The Contractor found violating this will be liable for breach of Contract.

4.8 (b) The Contractor may be asked by Company's engineer to make his/their own arrangement for parking the vehicle(s)/equipment within 5(five) km. from the Industrial Gate of the base station on round the clock basis with ready availability of the services of the crew in such a manner that the vehicle(s)/equipment can be deployed for any specified duties immediately on receipt of the instructions from the Company's Engineer.

4.9 The Contractor must place the vehicle(s)/equipment for duties in time on any particular day as per the instructions of the Company's Engineer. In the event of failure to adhere to the foregoing or in the event of unauthorized release of vehicle(s)/equipment before completion of the normal duty hours, the vehicle(s)/equipment shall be treated as shut down and will attract the liquidated damages for each such failure.

4.10 The vehicle/ equipment should be supplied with the services of Operator / Drivers / Handymen / Helpers / Supervisor /Attendant, on duty hours basis, cost in respect thereof is included in that fixed charge per month as per clause No.1.15.

4.11 The Contractor shall keep the vehicle(s)/equipment roadworthy throughout the contract period by complying with the statutory requirement, failing which the vehicle(s) will be treated as shut down.

4.12 The Contractor should ensure that the Driver(s)/Helpers/Jugalees/Mazdoors (as applicable) are available every day, i.e. on Holidays, Sundays, off days or during leave of the regular drivers/crew as per the requirements of the Company's Engineer. In the event of failure to do so would tantamount to a default and the vehicle(s)/equipment shall be treated as shut down, in which case the liquidated damages shall be deducted from the Contractor.

4.13 The Contractor must maintain a register incorporating particulars with the name(s) of the Operator / driver(s) / helper(s)/, handymen / Attendant(s) / Crew engaged by the Contractor and the aforesaid be required to sign the register maintained for this purpose, for monitoring their daily attendance, off days; holidays and leave roster etc. This will ensure proper roster of the crew in respect of compliance with the various Statutory Acts. This register must be available for inspection by the appropriate authorities as and when required. The Contractor will be required to submit a certificate to the Company every month along with the Monthly Statement-Cum Bill in the specified format to the effect that all statutory requirements effecting the operations of the service under this agreement under various Statutory Acts have been complied with.

4.14 The Contractor shall undertake only journeys authorized by the Company's Engineer. Any unauthorized journeys shall be treated as breach of Contract and shall attract penalty for each such occurrence without prejudice to the Company's right to terminate the agreement without any compensation to the Contractor on any account whatsoever.

4.15 The Contractor would be required to submit the statement of payments made to his/her crew employed on the Service envisaged under this agreement as and when required by the appropriate authorities.

4.16 The Contractor shall indemnify the Company against any claims by the driver(s)/helper(s), crew on account of payment of wages, bonus, perquisites etc.

4.17 The Contractor shall operate the service envisaged under this Agreement in an efficient, workmen like manner as per the instructions of the Company's Engineer. The Contractor shall abide by the Company's Engineer instructions always and ensure continuous uninterrupted service on day-to-day basis.

5.0 PARTICULARS, SPECIFICATIONS AND INSTRUCTION TO THE CONTRACTOR: -

5.1 The Contractor shall instruct his/her crew suitably to ensure that while driving speed limits as enforced are necessarily observed. Any violation of law due to crossing of the speed limits shall have to be addressed by the Contractor entirely at his/her own cost.

5.2 The vehicle(s)/ equipment described/set out in Part-II hereof must be equipped with all standard fittings, accessories, instruments etc., and shall be at all times fully conform with all provisions of the Motor Vehicles Acts, 1988.

5.3 The vehicle(s)/equipment must all times be comprehensively insured against all risks.

5.4 The Operators / Driver(s) must possess valid and relevant professional licenses.

5.5 The vehicle(s)/equipment must be registered with the DTO and periodic requirements of fitness, test, must be complied with the evidences produced to the Company's Engineer in this regard as and when required by him.

- 5.6 The vehicle(s)/equipment must at all times be licensed by the appropriate Govt. authority having jurisdiction in the operating areas of the Company to ply on commercial basis and to carry passengers including crew and goods as applicable and within the designed load capacity.
- 5.7 The Contractor must ensure timely renewals of all licenses and permits (if applicable) and certificates within the due dates.
- 5.8 The Contractor shall provide at his/her own cost the accommodation/housing for the crew members, sheds for repairing and servicing of vehicle(s)/ equipment, land/garages for parking of the vehicle(s)/equipment (wherever applicable) in and around the base station. Further, drinking water facility and provision of rest room etc and other welfare facilities as per Contract Labour (Regulation & Abolition) Act, 1970 are to be provided to his/her crew members wherever applicable.
- 5.9 During the course of the day-to-day operations, the vehicle(s)/equipment may be required to ford or ferried through various rivers. The Contractor will not object to such crossing and shall not be entitled to any additional charges.
- 5.10 The vehicle(s)/equipment must be maintained in first class road worthy condition along with uniform standards of safety and comfort to passengers as initially provided for at the time of acceptance of the vehicle(s) on the date of placement.
- 5.11 (a) Speedometer and kilometreage gauge must be maintained at a high standard of accuracy. Any defects noticed by the Company's Engineer at the initial and subsequent periodic inspections must be rectified forthwith by the Contractor at his/her own cost. Until such rectification, the Company approved KM based on recee report, well index or GPS record will be considered. The Company's decision in this regard shall be final and binding on the Contractor.
(b) Monthly payments shall accordingly be regulated according to the corrected readings.
- 5.12 The Contractor or his/her employees deployed under this Contract must observe the security and safety rules of the Company as mentioned in Part-IV (Safety Measures) when working inside the declared prohibited areas or otherwise. Any individual found to be objectionable from security/safety considerations must be replaced by the Contractor. In case the Contractor/owner of the vehicle is the driver of the Vehicle and indulges in such non-compliant of HSE laws as required company will have the right for directing the contractor/owner to take action to comply with the requirements, and for further non-compliance, the contractor/owner will be penalized prevailing relevant Acts/Rules/Regulations
- 5.13 All vehicle(s)/equipment must carry special nameplates or marking for the purpose of identification as directed by the Company's Engineer. Wherever required, all vehicles must also be provided with the towing hook. All expenses on account of the foregoing shall be borne by the Contractor entirely on his/her own cost.
- 5.14 The Contractor shall not refuse the vehicle(s)/equipment vehicle(s)/equipment to be driven by the Company's operator / driver(s) / officer(s) in case of emergency when Contractor's operator / driver(s) is/are not available for any reason.
- 5.15 The Contractor shall not refuse parking of any vehicle at such places as may be directed by the Company's Engineer.

5.16 **"OIL INDIA LIMITED" / "ON OIL INDIA LIMITED DUTY"** must be painted prominently in the wind glass frame and number plate of all vehicles.

5.17 The Contractor shall furnish together with related power of attorney the names and specimen signature(s) of the authorized representative(s) who will be overall in charge of the Contractor's organization to carry out its obligations including preparation of bills, receipts of cheques etc.

5.18 The Contractor or his representative(s) shall report every day to the Logistics/User Department of the Company for receiving instruction for duties of vehicle(s)/equipment allotted for the day-to day operations.

5.19 The Contractor must furnish to the Company upon initial placement of the vehicle(s)/equipment, the name(s) of the Operators, Supervisor(s), Driver(s), Handymen, Helper(s), or any other crew as may be applicable together with particulars of their driving license(s) etc. In case any changes are made in the crew deployed under this agreement at any time during the tenure of this contract, the Contractor must notify the Company in writing and furnish similar particulars as required hereof in respect of the replacement(s).

6.0 RIGHTS OF COMPANY'S ENGINEER:

6.1 The Company's Engineer shall upon initial placement of vehicle(s)/equipment check all the relevant documentation and duly inspect/test the same before accepting it for the services under this agreement. Such inspection/test shall be carried out entirely at the Contractors' risk and cost. Any equipment / vehicle found deficient or defective in any manner will not be acceptable till such deficiency is completely rectified to the satisfaction of the Company's Engineer. The vehicle on company duty will be Tested/Inspected by company engineer as and when required.

6.2 The Company's Engineer shall arrange for allocation of the vehicle(s)/equipment duty to the various departments if so desired.

6.3 Upon deployment of the vehicle(s)/equipment to a specified department if required, the transport service shall have to be provided by the Contractor to the satisfaction of the Company's Engineer.

6.4 The Company's Engineer shall have power amongst others as follows: -

- Fix the normal duty hours/timings of the Contractor and regularly monitor the same;
- Instruct the Contractor from time to time for such further inspection as may be necessary for the proper and adequate supply of services and for keeping such records as are deemed necessary.
- Instruct the Contractor to replace by more suitable hands any of his/her crew engaged for running/operating the equipment / vehicle(s) or for general management of the service when such person is found unsuitable for the purpose of rendering efficient service to the Company under this agreement. Be it expressly stated that the Company shall not be responsible or liable in the event of any action by the Contractor against his/her employees or workmen in any manner whatsoever arising out of their removal or replacement.
- Instruct the Contractor to remedy breach of contract and levy any penalty in relation thereto.

- e) Refuse the services of any equipment / vehicle(s) found in deteriorated conditions and order the Contractor to rectify the defects or arrange for replacement till such default is remedied.
- f) Instruct the Contractor to park the vehicle(s)/equipment at a specified place within the Company's premises or at the Contractor's works.
- g) Instruct the Contractor to utilize the services beyond the stipulated hours of service.
- h) Instruct the Contractor to undertake authorized journeys to specified destination(s) and carry the authorized passengers or goods as the case may be.
- i) Instruct the Contractor to go out of station for overnight halt(s).
- j) Undertake periodic inspection of the equipment / vehicle(s) as per programmed as may be decided by him/her. Such inspection shall be carried out in the presence of the Contractor or in presence of his / her authorized representative. Such inspection/ test carried out by the Company shall be at the Contractor's cost and risk.
- k) Instruct the Contractor to remedy/rectify expeditiously and defects revealed upon periodic inspection/test carried out by the Company. Such rectification shall be at the Contractor's cost entirely.
- l) Instruct the Contractor to remove the equipment / vehicle(s) in respect of which the defects as aforesaid which have been detected upon inspection/test periodically by the Company which have remained unrectified.
- m) Instruct the Contractor to remove the equipment / vehicle(s) in respect of which defects have been found upon periodic inspection from the service under this agreement till such time as the same are rectified.
- n) Check the speedometer and kilometer readings and notify any defects and determine any correction factor on the statement-cum-bill in case the readings are found to be defective.
- o) Instruct the Contractor to furnish the names of all operator, driver(s)/ helper(s)/crew with full particulars at the time of commencement of the service or on any occasion when such operator / driver(s)/crew are required to be replaced for any reason.
- p) The Company's Engineer shall clearly indicate the total shut down hours in a month due to maintenance of the medical equipment / vehicle(s) and/or default with reason in the monthly statement which will be treated as final for determining liquidated damages or penalty, if any.

6.5 The Contractor would at all times obey the instructions of the Company's Engineer and ensure compliance of the above-mentioned orders and instructions.

7.0 **PERFORMANCE SECURITY:**

- 7.1 On receipt of notification of award from the COMPANY, the CONTRACTOR shall furnish the Performance Security to COMPANY within 30 (Thirty) days from the date of issue of LOA for an amount specified in the Forwarding Letter and Letter of Award (LOA) as per Proforma-Form and must be in the form of a Bank Draft/Cashier's cheque/Banker's cheque*/ NEFT/RTGS/Electronic fund transfer to designated account of OIL# or Fixed Deposit Receipt (account OIL INDIA LIMITED) or irrevocable Bank Guarantee or irrevocable Letter of Credit (LC) from:
- 7.2 Any schedule Indian Bank or Any Branch of an International bank situated in India and registered with Reserve Bank of India as scheduled foreign bank.
- 7.3 Bank Guarantee issued by a Bank, amongst others, must contain the following particulars of such bank:

Full address.

Branch Code.

Code Nos. of the authorized signatory with full name and designation.

Phone Nos., Fax Nos., E-mail address.

7.4 The CONTRACTOR/service provider(s) will have to submit the Bank Guarantee from any of the scheduled banks and on non-judicial stamp paper of requisite value as per the Indian Stamp Act, purchased in the name of the issuing banker.

7.5 The Performance Security shall be denominated in the currency of the contract.

7.6 The Performance Security specified above must be valid for the entire duration of the Contract and claim period should be valid for a minimum of 03 (three) months beyond the contract period. The Performance Security will be discharged by COMPANY not later than 30 days following its expiry of claim period. In the event of any extension of the Contract period, Bank Guarantee should be extended by CONTRACTOR by the period equivalent to the extended period.

7.7 The Performance Security shall be encashed by COMPANY on account of CONTRACTOR's failure to fulfil its obligations under the Contract and/or non-performance/un-satisfactory of the Contractor. Company shall not be required to proof any loss or damage on account of Contractor's non-performance/un-satisfactory performance.

7.8 The Performance Security will not accrue any interest during its period of validity or extended validity.

7.9 Failure of the successful Bidder to comply with the requirements of clause 7.0 shall constitute sufficient grounds for annulment of the award and forfeiture of the Bid Security. In such an eventuality, action will be initiated as per the Banning Policy of OIL in vogue.

#Subject to credit in OIL's account within prescribed time

*The validity of Bank Draft/Cashier's/Banker's cheque (as applicable) should not be less than 3 months.

In the event CONTRACTOR fails to honour any of the commitments entered into under this agreement, and/or in the event of termination of the contract under provisions of Integrity Pact and/or in respect of any amount due from the CONTRACTOR to OIL, OIL shall have unconditional option under the guarantee to invoke the above bank guarantee and claim the amount from the bank. The bank shall be obliged to pay the amount to OIL on demand.

7.10 The Security Deposit shall also be forfeited in case of the occurrence of the following events as well:-

- In case of non-placement of equipment/ vehicle(s) as per agreement, in full at the sole discretion of the Company.
- In case of any event occurring as envisaged in clause No.8.1 hereof; and/or
- In case of any event occurring as envisaged in clause No.9.0 hereof, where the outstanding bills are not adequate to recover the damages to the extent of such shortfall;
- In case of premature termination due to default or breach of contract by the Contractor.

7.11 In the event of an occurrence as envisaged in clause No.7.10 (b) & (c), the Contractor will have to furnish additional Security Deposit in the manner prescribed to the extent of amount forfeited. Failure on the part of Contractor to comply with this would render this agreement liable for termination whether partially or fully at the sole discretion of the Company, without prejudice to the right of the Company to take any other action or such default including but not limited to forfeiture of the entire security deposit. The Contractor shall not be entitled to any damages or compensation whatsoever on account of such termination.

8.0 The Contractor shall commence the supply of regular and continuous service by placing the equipment/ vehicle(s) as per this agreement on and with effect from the due date of placement. Any delay in placement of equipment/ vehicle(s) for whatsoever reasons beyond the stipulated due date of placement will call for forfeiture of Security Deposit as stipulated hereof without prejudice to any other rights of the Company reserved in this Agreement.

8.1 The Contractor shall supply and maintain the services of all the equipment / vehicles in normal service EVERY DAY with drivers, helpers and attendant crew (wherever applicable) as required by the Company. In the event of a default leading to a shut down, the Contractor shall not be paid the daily pro-rata fixed charge for the day(s) or part thereof and also be liable to pay to the Company liquidated damages. Such damages will be recovered normally from the Contractor's outstanding bills for the specific shut down vehicle(s). However, in case the outstanding bill for such shut down vehicle(s) (kept off road) is not adequate for such recovery, the Company will have the right to recover the damages from the bills of other vehicles under the agreement, if any. This is without prejudice to the Company's right to recover the amount in any other manner as laid out in the law including appropriation of the Security Deposit towards such outstanding.

8.2 In case of default not leading to shut down, the Company's Engineer shall notify the Contractor to remedy the default within reasonable time and till such default is remedied, if necessary the vehicle(s) shall be released to the Contractor, whereupon it shall be treated as shut down and the pro-rata fixed charge per day shall not be paid for the period of shut down and liquidated damages/penalty as applicable shall be levied too.

8.3 (a) In case of accidents and consequent non-availability of equipment / vehicle(s), pro-rata fixed charges will be deducted but the same will not attract liquidated damages if the Contractor notifies in writing to the Company with adequate proof about the accident, copy of FIR (FIRST INFORMATION REPORT) lodged by the Contractor, MVI(Motor Vehicle Inspector) report and copy of garage certificate (in case of damage of vehicles) shall be required as mandatory in addition to other proof to be submitted and accepted by GM-Logistics. Company has the right to inspect/cross check such declaration by physical verification/test run etc. If satisfied with the documents submitted, GM-Logistics shall waive the liquidated damage and his decision in this regard shall be final and binding on the part of the contractor. However, this will not be applicable in case of:-

(i) Accidents caused by rough/rash driving or because of negligence of the driver.

(ii) Where a FIR is lodged by a third party and services of the equipment/ vehicle(s) is/are not available for formalities to be observed as per the laws of the land. In such a situation the equipment/ vehicle(s) will be treated as shut down and will attract liquidated damages in addition to deduction of pro-rata fixed charges.

8.3 (b) In case of accidents or otherwise leading to damage/breakdown of the equipment/ vehicle(s) the time required to repair and place back the equipment/ vehicle(s) into Company's service shall be decided by the Company's GM-Logistics which shall be final and not alterable. On expiry of such allotted time, pending placement of equipment/ vehicle(s) liquidated damages will be recovered in addition to the deduction of pro-rata fixed charges. Before placement of the vehicle on Company's duty after accident/any mishap etc. an Inspection/Test of the vehicle will be carried out for road worthiness.

8.3 (c) In case of Bandhs, Rasta Roko, and Strike etc. called by other organisation and if the equipment/ vehicle(s) is/are not available for operations due to absence of operator / driver/ or otherwise the equipment/ vehicle(s) will be treated as shut down and pro-rata fixed charge will be deducted. However, if Company feels such shut down could have been avoided liquidated damages will be imposed and shall be recovered from the subsequent bills of the Contractor with proper intimation. It is to be clearly understood that 48(Forty-Eight) hours' time allotted per month for general maintenance without deduction of pro-rata fixed charge will not be adjusted against such bandh/strike period.

9.0 TERMINATION:

In the event of the Contractor's failure to place equipment/ vehicle(s) in due time or render proper services as per terms of this Agreement, the Company reserves the right to terminate wholly or partially the Agreement with 30(Thirty) days' notice in writing and on the expiry of this notice period, this service Agreement shall stand terminated or modified for the reduced number of equipment/ vehicle(s) and Contractor shall not be entitled to any damage or compensation on account of such termination or reduction in number of equipment/ vehicle(s) or otherwise from any cause arising whatsoever.

9.1 The Company may without prejudice to any other remedy for breach of contract, by written notice of default sent to the Contractor to terminate this Agreement in whole or in part if the Contractor fails to perform any of his/her obligations under this agreement or if the Contractor does not cure his/her failure immediately upon receipt of notice from the Company or during any such time as the Company may authorise in writing after receipt of default notice from the Company.

9.2 In the event of Company terminates the contract in whole or in part pursuant to clause No.9.1, the Company may procure, upon such terms and in such manner as may deem appropriate similar services shall be liable for any excess costs incurred by the Company in this regard. However, the Contractor shall continue performance of the Contract to the extent not terminated.

9.3 The Company may at any time terminate the contract giving a written notice to the Contractor without compensating him, if the Contractor becomes bankrupt or otherwise insolvent, provided such termination will not prejudice or effect any right of action or remedy which occurred or will occur thereafter to the Company.

9.4 The Company may send written notice to the Contractor, terminate the agreement, in whole or in part at any time for its convenience. The notice of termination shall specify that the termination is for Company's convenience, the extent to which performance of service under this agreement is terminated and the date which such termination becomes effective, which will be at least 45(Forty-Five) days after the date of the notice of termination. If the Company exercises this right, it shall pay the Contractor in accordance with the provisions of this agreement for the services satisfactorily rendered up to the date of termination. The Contractor will not be entitled to any damages or compensation on account of such termination.

9.5 In case of default due to delay in placement of vehicle beyond 3(Three) months from the due date of placement stipulated in the Contract/LOA, OIL shall have, without prejudice to any other rights of OIL, as provided in the contract, the right to terminate the Contract partially or fully with 30 (Thirty) days' notice in writing. The Contractor shall not be entitled to any claim towards any damages or compensation whatsoever on account of such termination. In the event of termination of the contract, either partially or fully, Contractor shall be put on Holiday List as per the Banning Policy of OIL [available at www.oil-india.in].

9.6 **Termination due to change of ownership and Assignment:** In case the CONTRACTOR's rights and/or obligations under this Contract and/or the CONTRACTOR's rights, title and interest to the equipment/ vehicle, are transferred or assigned without the COMPANY's written consent, the COMPANY may at its option, terminate this Contract. COMPANY shall not be however under any obligation to accord consent to the CONTRACTOR for change of ownership & assignment of the contract.

10.0 (a) The Company will make monthly payment subject to adjustment / deduction as necessary for the services rendered in each calendar month and will endeavor to pay before expiry of 30 (Thirty) days from the date of submission of monthly statement-cum-bill for the month for every equipment/ vehicle(s) on the basis of accepted rates calculation as mentioned in Part-II (SOQ) of this Service Agreement. The above period shall be counted from day when all statements in respect of all equipment/ vehicle(s) to be deployed under this Agreement are received by the Company.

10.0 (b) At the end of the month, the Contractor will have to submit the monthly statement-cum-bill in triplicate. Along with the monthly statement-cum-bill, the Contractor will also submit to the user department a certificate every month confirming compliance with the statutory requirement and in absence of the said certificate, bill will not be processed for payment and any delay arising out of the same shall be attributable to the Contractor.

10.0 (c) Monthly statement / bills submitted by the Contractor will be cross checked by the Company with the records maintained by the Company. Wherever discrepancies are found the Company would have right to make necessary corrections in the statement/bill submitted by the Contractor before certifying/countersigning the same for processing payment.

10.0 (d) A daily logbook will be maintained in triplicate. The Contractor or his/her authorised representative should collect the original and a copy of the daily logbook has to be submitted with statement-cum-bill for claiming payment.

Apart from the above the contractor will be liable to maintain the following:

- (a) Register of Employees in Form A
- (b) Wage Register in Form B
- (c) Register of Loan/ recoveries in Form C
- (d) Attendance Register in Form D

Contractor will also be liable for issuance of employment card and wage slip in the prescribed format and also to provide proof of payment for certification by user department.

11.0 **STATUTORY OBLIGATIONS OF CONTRACTOR:**

The Contractor shall be responsible and liable for all claims, monetary or otherwise, arising out of the use of the equipment / vehicles or operation of the services envisaged under this Agreement including liability under the Motor Vehicles Act, Payment of Bonus Act, Workmen's Compensation Act, Payment of Wages Act or any other statutory liabilities as may be in force from time to time and whatsoever. The Statutory requirements and obligations to be performed under the above Acts or any other enactment affecting the operation of services under this Agreement shall have to be performed by the Contractor only and shall be his/her sole responsibility.

12.0 **FORCE MAJEURE:** In the event of either party being rendered unable by 'Force Majeure' to perform any obligation required to be performed by them under the contract, the relative obligation of the party affected by such 'Force Majeure' will stand suspended for the period during which such cause lasts. The word 'Force Majeure' as employed herein shall mean Acts of God, War, Revolt, Agitation, Riots, Fire, Flood, illegal & unlawful Strikes, civil commotion, road barricade (but not due to interference of employment problem of the contractor), Bundhs, Sabotage, failure or destruction of roads, culverts or bridges over or on which Contractor's equipment/ vehicle(s) is/are or are to travel and any other cause, whether of kind herein enumerated or otherwise which are not within the control of the party to the contract and which renders performance of the contract by the said party impossible.

13.0 **SETTLEMENT OF DISPUTES:**

13.1 If dispute of any kind whatsoever shall arise between the company and the contractor in connection with or arising out of the contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the facilities, whether during the progress of the facilities or after their completion and whether before or after the termination, abandonment or breach of the contract, the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve any such dispute or difference by mutual consultation, then the dispute may be settled through Settlement Advisory Committee (SAC). In the event, a dispute remains unsettled then Arbitration/ other remedies available under the applicable laws may be availed by the Contractor.

13.2 **Resolution of Dispute through SAC:**

a) OIL has framed the Conciliation Rules 2020 in conformity with Part III of the Arbitration and Conciliation Act 1996 as amended from time to time for speedier, cost effective and amicable settlement of disputes through conciliation.

b) If the parties fail to resolve such a dispute or difference by mutual consultation as per clause no. 42.1, the dispute, if the parties agree, may be referred to conciliation in accordance with OIL Conciliation Rules 2020 as amended from time to time. A copy of the said Rules has been made available on OIL's Website i.e. www.oil-india.com.

c) Where the invitation for conciliation has been accepted by the other party, the parties shall attempt to settle such dispute(s) amicably under OIL conciliation Rules 2020.

d) Parties shall invoke arbitration clauses only after exhausting the option of conciliation as an Alternative Dispute Resolution Mechanism. For the purpose of this clause, the option of conciliation shall be deemed to have been exhausted, even in case of rejection of conciliation by any of the parties.

13.3 **Arbitration (Applicable for Suppliers/Contractors other than PSU and MSME):**

1. Except as otherwise provided elsewhere in the contract, if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, in connection with construction, meaning, operation, effect, interpretation of the contract or breach thereof which parties are unable to settle mutually through Conciliation/Mediation, the same shall be referred to Arbitration.

2. A party wishing to commence arbitration proceeding shall invoke an Arbitration Clause by giving 30 days' notice to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter. If the claim is in foreign currency, the claimant shall indicate its value in Indian Rupee for the purpose of constitution of the arbitral tribunal.

3. The number of arbitrators and the appointing authority will be as under. Claim amount (excluding claim for interest and counter claim, if any)

Claim amount (excluding claim for interest and counter claim, if any)	Number of Arbitrator	Appointing Authority
Upto Rs. 25.00 Lakh	Not applicable	Not applicable
Above Rs. 25.00 Lakh	Sole Arbitrator from the panel of Arbitrator's list maintained by OIL	Mutually to be decided by the Parties.
Upto Rs. 5 Crore		

4. The Parties agree that dispute involving claims below Rs. 25 lakhs and above Rs. 5 crores shall not be subject matter of Arbitration but subject to the exclusive jurisdiction of the Court(s) situated at New Delhi.

5. The parties agree that they shall appoint only those persons as arbitrators who accept the conditions of the arbitration clause. No person shall be appointed as Arbitrator or Presiding Arbitrator who does not accept the conditions of the arbitration clause.

6. If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party/arbitrators to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left if both parties consent for the same, otherwise, he shall proceed de novo.

7. Parties agree and undertake that neither shall be entitled for any pre-reference or pendente- lite interest on its claims. Parties agree that any claim for such interest made by any party shall be void. Parties agree that a claim for any such interest shall not be considered and shall be void. The Arbitrator or Tribunal shall have no right to award pre-reference or pendent-lite interest in the matter.

8. The arbitral tribunal shall complete the proceedings, make and publish the award within time stipulated in the Arbitration and Conciliation Act, 1996(as amended from time to time).

9. If after commencement of the arbitration proceedings, the parties agree to settle the dispute mutually or refer the dispute to conciliation, the arbitrators shall put the proceedings in abeyance until such period as requested by the parties. Where the proceedings are put in abeyance or terminated on account of mutual settlement of dispute by the parties, the fees payable to the arbitrators shall be determined as under:

- 20% of the fees if the claimant has not submitted a statement of claim.

- b) 40% of the fees if the pleadings are complete.
- c) 60% of the fees if the hearing has commenced.
- d) 80% of the fees if the hearing is concluded but the award is yet to be passed.

10. Each party shall be responsible to make arrangements for the travel and stay etc. of the arbitrator appointed by it. Claimant shall also be responsible for making arrangements for travel and stay of the Presiding Arbitrator and the expenses incurred shall be shared equally by the parties. In the case of sole arbitrator, both parties shall equally share all expenditures that may be required to be incurred.

11. The fees and other administrative/secretarial expenses of the arbitrator(s) shall not exceed the model fee as stipulated in the Schedule of the Act and such expenses shall be equally borne by the parties.

12. The seat and venue of the arbitration proceeding shall be New Delhi.

13.4 Arbitration (applicable in case of Contract awarded on Public Sector Enterprise):

1. If the Parties fail to resolve such a dispute or differences by Mutual Consultation/Good Faith Discussions, such disputes or difference shall be taken up by either party for resolution through Administrative Mechanism for Resolution of CPSEs Disputes (AMRCD) as mentioned in DPE Office Memorandum No. 05/0003/2019-FTS-10937 dated 14.12.2022 issued by Department of Public Enterprises, Ministry of Heavy Industries and Public Enterprises, Government of India and its further clarifications, modifications and amendments, issued from time to time.

2. A party wishing to commence arbitration proceedings shall invoke Arbitration Clause and refer the dispute(s) to AMRCD with a copy to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter.

3. Upon such reference, the dispute shall be decided by the Competent Authority appointed under the AMRCD, whose decision shall bind the parties finally and conclusively. The parties in the dispute will share equally the cost of the arbitration as intimated by the Arbitrator.

13.5 Arbitration (Applicable to Micro, Small and Medium Enterprise):

In the event of any dispute or difference relating to, arising from, or connected with the Contract, efforts shall be made to resolve the dispute(s) amicably by mutual consultation and in case such dispute(s) cannot be resolved through mutual consultation, then same shall be resolved through the procedure as prescribed in Section-18 of the Micro, Small and Medium Enterprises Development Act, 2006.

13.6 Exclusions:

Parties agree that following matters shall not be referred to conciliation or arbitration:

- a) Any claim, difference or dispute relating to, connected with or arising out of OIL's decision to initiate any proceedings for suspension or debarment or banning, or decision to suspend or to ban or to debar business dealings with the bidder/CONTRACTOR and/or with any other person involved or connected or dealing with bid/contract/bidder/CONTRACTOR.

b) Any claim, difference or dispute relating to, connected with or arising out of OIL's decision under the provisions of Integrity Pact executed between OIL and the Bidder/CONTRACTOR.

c) Any claim, difference or dispute relating to, connected with or arising out of OIL's decision to comply with any order or directive of any statutory or government authority.

14.0 LIABILITY & INDEMNITY:

14.1 Except as otherwise expressly provided, neither the Company or its servants, agents, nominees, assignees, shall have any liability or responsibility whatsoever to whomsoever (including the owner) for loss or damage to the equipment / vehicle(s) or loss or damage to the property of the Contractor or his/her contractors, sub-contractors, irrespective of how such loss is caused and even if caused by the negligence of the Company and/or his/her servants, agents, nominees, assignees unless caused by wilful or gross negligence. The Contractor shall protect, defend, indemnify and hold harmless the Company from and against such loss or damage and any suit, claim or expense resulting there from.

14.2 Neither the Company nor its servants, agents, nominees, assignees, shall have any liability or responsibility whatsoever from injury to, illness, or death of any employee of the Contractor irrespective how such injury, illness or death is caused by wilful or gross negligence. The Contractor shall protect, defend, indemnify and hold harmless the Company from and against such loss or damage and any suit, claim or expense resulting there from.

14.3 Except as otherwise, expressly provided, neither the Contractor nor his/her servants, agents, nominees, contractors or sub-contractors shall have any liability or responsibility whatsoever to whomsoever (including the owner) for loss of or damage to the equipment and/or loss to the property of the Company irrespective of how such loss or damage is caused unless caused by wilful or gross negligence of the Contractor or his/her servants, agents, nominees, assignees, contractors and sub-contractors. The Company shall protect, defend, indemnify and hold harmless the Contractor from and against such loss or damage and any suit, claim or expense resulting there from.

14.4 Neither the Contractor nor his/her servants, agents, nominees, assignees, contractors, sub-contractors shall have any liability or responsibility to whomsoever for injury to, illness, or death to any employee of the Company, irrespective of how such injury, illness or death is caused unless caused by wilful or by gross negligence by or his/her servants, agents, nominees, assignees, contractors or sub-contractors and assignees and hold harmless the Contractor from and against such loss or damage and any suit, claim or expense resulting there from.

14.5 INDEMNITY AGREEMENT:

14.6 The Contractor agrees to protect, defend, indemnify and hold the Company harmless from and against all claims, suits, demands and causes of action, liabilities, expenses, costs, liens and judgment of every kind and character, without limit, which may arise in favour of the Contractor's employees, agents, contractors and sub-contractors or their employees on account of bodily injury or death, or damage to personnel/property as a result of the operations / services contemplated hereby, regardless of whether or not the said claims, demands or causes of action arise out of negligence or otherwise, in whole or in part, or other faults.

14.7 The Company agrees to protect, defend, indemnify and hold the Contractor harmless from and against all claims, suit, demands, and causes of action, liabilities, expenses, costs, liens and judgment of sever kind and character, without limit. Which may arise in favour of the Company's agents, contractors and sub-contractors or their employees on account of bodily injury, death or damage to personnel/property as a result of the operations contemplated hereby regardless of whether or not the said claims, demands or causes of action arise out of the negligence or otherwise, in whole or in part, or other faults.

14.8 **INDEMNITY APPLICATION:**

The indemnities given herein above, whether given by the Company or the Contractor shall be without regard to fault or to the negligence of either party even though said loss, damage, liability, claim, demand expense, cost or cause of action may be caused, occasioned by or contributed to by the negligence, either sole or concurrent of either party.

14.9 **INSURANCE:**

14.9.1 CONTRACTOR shall at his own expense arrange secure and maintain insurance with reputed insurance companies to the satisfaction of the Company as follows:

a) The Contractor shall, at his own expense, arrange appropriate comprehensive insurance (All-risks insurance cover with suitable limit as per International Standard) to cover all risks assumed by the Contractor under this Contract in respect of its equipment, tools including but not limited to well equipment & tools, any other belongings and personnel during the entire period of this Contract including extensions thereof.

b) The Contractor shall also carry adequate insurance cover against damage/loss to third party/person/property.

c) The Contractor at his cost shall arrange, secure and maintain insurance as may be necessary and to its full value for all such amounts to protect the works-in-progress from time to time and the interest of Company against all risks as detailed herein subject to the satisfaction of the Company and irrespective of acceptance of the Work.

d) The responsibility to maintain adequate insurance coverage at all times during the period of the Contract shall be that of the Contractor alone and OIL will have no liability on this account. The Contractor's failure in this regard shall not relieve him of any of his responsibilities & obligations under the Contract.

e) All costs on account of insurance liabilities covered under the Contract will be to the Contractor's account.

14.9.2 **Deductible:**

The Contractor shall take policy with minimum deductible as per IRDA prescribed for the policy(ies) that portion of any loss not covered by the insurance provided for in this article solely by reason of a deductible provision in such insurance policies that shall be the account of the Contractor.

14.9.3 The Contractor shall require all of its sub-Contractor to provide such of the foregoing insurance coverage as Contractor is obliged to provide under this Contract and inform the Company about the coverage prior to the commencement of agreements with its sub-Contractors.

14.9.4 All insurance taken out by Contractor, or their sub-contractor shall be endorsed to provide that the underwriters waive their rights of recourse on the Company and to the extent of the liabilities assumed by Contractor under this Contract.

14.9.5 **Waiver of subrogation:** All insurance policies of the Contractor and its Sub-Contractor with respect to the operations conducted hereunder as set forth in clauses hereof, shall be endorsed by the underwriter in accordance with the following policy wording:

"The insurers hereby waive their rights of subrogation against Oil India Limited or any of their employees or their affiliates and assignees."

14.9.6 **Loss Payee Clause:**

The Insurance Policies should mention the following in Loss Payee Clause:

"In respect of Insurance claims in which OIL's interest is involved, written consent of OIL will be required".

14.9.7 **Additional Assured:**

"**Oil India Limited**" is to be included as Additional Assured in the Insurance Policies (except in case of Workmen's Compensation/Employer's Liability insurance).

14.9.8 **Certificate of Insurance:**

Before commencing performance of the CONTRACT, CONTRACTOR shall furnish OIL with certificates of insurance indicating:

- a) Kinds and amounts of insurance as required herein
- b) Details of coverage
- c) Insurance corporation or companies carrying the aforesaid coverage
- d) Effective and expiry dates of policies
- e) That OIL shall be given thirty (30) days written advance notice of any material change in the policy
- f) Waiver of subrogation endorsement has been attached to all policies and

Note: An undertaking by the service provider has to be mandatorily provided during the Mobilisation time that they have taken all the Insurance provisions as per the contract and as the Law and Insurance Regulation

14.9.9 If any of the above policy expire or/are cancelled during the term of this CONTRACT and CONTRACTOR fails for any reason to renew such policies, OIL in no case shall be liable for any loss/damage occurred during the term when the policy is not effective. Furthermore, a penal interest @ 1% of the Total contract value shall be charged towards not fulfilling of the contractual obligations. Notwithstanding above, should there be a lapse in any insurance required to be taken by the Contractor for any reason whatsoever, loss/damage claims resulting therefrom shall be to the sole account of Contractor.

14.9.10 The Contractor on demand from the Company shall furnish the Insurance Policy having detail terms and conditions, with respect to any Certificate of Insurance submitted to the Company.

14.9.11 **On account payment to OIL in case of claim:**

In case any loss or damage happen and where Company's interest is involved. The Company reserves the right to recover the loss amount from the Contractor prior to final settlement of the claim.

14.9.12 The **CONTRACTOR** shall at all times during the currency of the contract provide, pay for and maintain the following insurance amongst others:

(i) Employees Compensation (EC) Policy or Employer's Liability Policy insurance
as required by the laws of the country of origin of the employee.

(ii) Commercial General Liability Insurance: Commercial General Public Liability Insurance covering liabilities including contractual liability for bodily injury, including death of persons, and liabilities for damage of property. This insurance must cover all operations of CONTRACTOR required to fulfil the provisions under this Contract.

(iii) Comprehensive General Automotive Liability: Automobile Public Liability Insurance covering owned, non-owned and hired automobiles used in the performance of the work hereunder, with bodily injury limits and property damage limits shall be governed by Indian Insurance Regulations.

(iv) Carrier's Legal Liability Insurance: Carrier's Legal Liability Insurance in respect of all CONTRACTOR's items to be transported by the CONTRACTOR to the site of work, for physical loss or destruction of or damage to goods or merchandise, while in transit.

(v) Public Liability Act Policy: Public Liability Act Policy, if applicable, covering the statutory liability arising out of accidents occurring during the currency of the contract due to handling hazardous substances as provided in the Public Liability Insurance Act 1991 and the Rules framed there under. In case there is no usage of hazardous substance, the Contractor should provide an undertaking during mobilization as per format enclosed regarding non-inclusion of hazardous substances within the ambit of the contract.

(vi) Pradhan Mantri Suraksha Bima Yojana (PMSBY) and Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY): CONTRACTOR shall, ensure that all his/its personnel deployed under this contract have obtained additional insurance coverage under the Pradhan Mantri Suraksha Bima Yojana (PMSBY) and Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY) through the participating banks and submit the proof of such insurance coverage to the satisfaction of OIL

Note: This will be applicable for only Indian citizens and within the prescribed age group defined under the scheme for the insurance coverage.

(vii) Any other insurance policy set forth in the SCC.

15.0 TAXES & LEVIES:

15.1 Corporate taxes and other duties including Income-Tax arising out of this agreement shall be borne by the Contractor as per the laws that may be in force from time to time.

15.2 Company shall withhold Income tax as per rates, which may be in force from time to time as may be applicable to the operational services under this agreement.

16.0 ASSIGNMENT:

16.1 The Contractor shall not assign his/her rights, duties and obligations arising under this agreement and sublet to any third person or party except in respect of payments to be received by Contractors, if acceptable to the Company.

17.0 SUB-CONTRACT:

17.1 The Contractor shall not sub-contract all or any part of the work envisaged under this Agreement.

18.0 STATUTORY OBLIGATIONS:

18.1 The Contractor shall bear all other expenditure, which may be deemed necessary or required towards fulfilment of his/her obligations under the Statutory Acts during the tenure of this service agreement.

19.0 **SET OFF CLAUSE:**

"Any sum of money due and payable to the contractor (including Security Deposit refundable to them) under this or any other contract may be appropriated by Oil India Limited and set off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this contract or under any other contract made by the contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited)."

20.0 **FURNISHING FRAUDULENT INFORMATION/DOCUMENT:**

If it is found that a bidder has furnished fraudulent information / documents, it shall constitute sufficient ground for annulment of the award and the party shall be debarred for a period of 3(three) years from the date of detection of such fraudulent act besides the legal action.

21.0 **LIQUIDATED DAMAGES FOR DELAY IN PLACEMENT/ MOBILISATION OF EQUIPMENTS/ VEHICLES AND/OR COMPLETION OF WORKS AND SERVICES:**

Liquidated Damages will be applicable @0.5% of contract value of each equipment/ vehicle(s) per week or part thereof, for delay in placement of each equipment/ vehicle(s) for Company's services/Contract mobilization subject to a maximum ceiling of 7.5% of total Contract value of each equipment/ vehicle(s) including mobilization cost, if any.

22.0 **THEFT OF VEHICLE:**

(a) In the event that during the tenure of the contract(s), the vehicle is stolen and the same is authenticated with adequate proof of documentary evidence, no penalty shall be imposed during the period of unavailability of the vehicle on account of the same. Moreover, in case the vehicle is not recovered, the contractor(s) shall be given an option to place a new vehicle of similar or equivalent category of stolen vehicle to complete the remaining contractual period under the existing contract with all rates, terms & conditions remaining firm & applicable.

(b) In case the contractor(s) is not agreeable or unable to provide a new vehicle in lieu of the stolen vehicle to complete the remaining contractual period (to be intimated in writing by the contractor), the contract shall be short closed with no penalty for the remaining period and the security money may be release upon advise of the CGM-Logistics.

*****End of GCC*****

Part II

SCHEDULE OF QUANTITY (SOQ/BOQ)

1. **SCHEDULE OF SERVICES:** Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LoA (or as per the date mentioned in the LoA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender on one-applicant-one-vehicle basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.

- 2.1 **Make & Model of the Vehicle:**

Category-I: Brand New Basic Life Support (BLS) Ambulance, Make & Model: FORCE T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS, equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Road Ambulance or any other equivalent Make & Model.

Category-II: Brand New Basic Life Support (BLS) Ambulance, Make & Model: TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED), equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Road Ambulance or any other equivalent Make & Model.

- 2.2 **Vintage of Vehicle(s) and Medical Equipment:**

Month/year of manufacture of the Ambulance: Brand new purchased & registered after issuance of LOA (Letter of Award) of Oil India Limited.

Month/year of manufacture of the Medical Equipment: Brand new purchased after issuance of LOA (Letter of Award) of Oil India Limited.

- 3.0 **Duration of Contract:** 04 (Four) years and 03 (Three) Months which is inclusive of Mobilization Period of 03 months.

Note: The duration of the contract shall be considered for 04 (Four) years from the date of completion of mobilization, in case mobilization is completed within the scheduled mobilization date mentioned in the LOA. However, in case of delay in mobilization, the duration of contract shall be considered for 04 (four) years from the scheduled mobilization date mentioned in the LOA.

- 4.0 **Area of operations:** OIL's operational areas in Assam and Arunachal Pradesh.

- 5.0 **Lottery date:** Will be notified in web-based application link provided in the '**Forwarding Letter**', OIL's Website and Notice Board of Contracts Department nearer the time.

- 6.0 **Tendered Cost of Fuel per Litre:** **Rs.: 89.54** Per Litre of Diesel (HSD).

- 7.0 **Rated consumption of fuel :** **DELETED**

- 8.0 Deleted.

9.0 **Periodic inspection / test:**

- a) On initial placement; and
- b) May be in every three months thereafter or as and when considered necessary by the Company Engineer during the tenure of agreement.

10.0 **Normal hours/timings of duty / day:** As may be stipulated by the Company's Engineer. (Subject to change depending upon the requirement).

11.0 **SCHEDULE OF SERVICE, UNITS, QUANTITIES AND RATES: -**

A) Force Traveller T1 AMB 3350 FM2.6CR BS-VI.2 9+D+P AC PS ABS (AIS Type-C Certified) Ambulance or any other equivalent Make & Model (24 hours of services daily):

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance. [Each Ambulance shall be for 24 hours with services of operating crews for 24 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 03(three) sets of crews considering round the clock duty (i.e., 24 hours of services) of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	2,12,297.46
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	17.08
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15
70	Cost of Uniform per Person (per contract year)	6,000.00
80	Cost of Medical Fitness for per Person (once in every two-contract year)	2000.00
90	Sanitization Cost per month	330.00

B) TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED) Ambulance or any other equivalent Make & Model (24 hours of services daily):

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance [Each Ambulance shall be for 24 hours with services of operating crews for 24 hours daily throughout the month. Operating crews in each Ambulance shall consists of]	

	minimum 03(three) sets of crews considering round the clock duty (i.e., 24 hours of services) of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	2,10,912.97
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	13.41
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15
70	Cost of Uniform per Person (per contract year)	6,000.00
80	Cost of Medical Fitness per Person (once in every two-contract year)	2000.00
90	Sanitization Cost per month	330.00

C) TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED) Ambulance or any other equivalent Make & Model (16 hours of services daily):

Item No.	Description	Unit Rate (in Rs.)
10	Fixed Charge per Month per Ambulance [Each Ambulance shall be for 24 hours with services of operating crews for 16 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 02(two) sets of crews considering 16 hours of services of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.]	1,53,406.70
20	Running Charge per KM per Ambulance at HSD price Rs.89.54/L	13.41
30	Night Halting Charge per Ambulance per night	350.00
40	Reliever Driver Charge per Day per Reliever Driver	860.56
50	Reliever Helper Charge per Day per Reliever Helper	609.82
60	Reliever Emergency Medical Technician (EMT) Charge per Day per Reliever EMT	705.15
70	Single Overtime (SOT) for Driver	61.75
80	Double Overtime (DOT) for Driver	184.75
90	Single Overtime (SOT) for Helper	43.75
100	Double Overtime (DOT) for Helper	131.50

110	Single Overtime (SOT) for Emergency Medical Technician (EMT)	51.25
120	Double Overtime (DOT) for Emergency Medical Technician (EMT)	153.50
130	Cost of Uniform for per Person (per contract year)	6,000.00
140	Cost of Medical Fitness per Person (once in every two-contract year)	2000.00
150	Sanitization Cost per month	330.00

Note: -

- i) The Ambulance with 16 hours of services daily shall also have to render the services beyond 16 (eight) hours in a day, if necessary. For the services beyond 16 hours in a day, Single Over Time (SOT) & Double Over Time (DOT) shall be paid extra to the Contractor by Oil India Limited (OIL) as per the rates prevalent as per the Minimum Wage Act applicable at the time of actual execution of the service to pay to the respective Driver(s) / Helper(s)/ Emergency Medical Technician (EMT)s by the Contractor. The overtime (OT) shall be guided as under:
 - a) Single Over Time (SOT) for duty beyond 08 hours & up to 09 hours in a day for the applicable Crews.
 - b) Double Over Time (DOT) for duty beyond 09 hours in a day for the applicable Crews.
- ii) The Ambulance with 24 hours of services daily, there will be no provision of overtime (OT) since the services is for round-the-clock duty (i.e. 24 hours).

11.1 Amongst others **the Fixed Charge per month per Ambulance** is **inclusive** of the following as below:

A	<ul style="list-style-type: none"> a) Ambulance for 24 hours daily throughout the month. b) Services of operating crews for 24 hours daily throughout the month or services of operating crews for 16 hours daily throughout the month, as the case may be. c) Cost on account of monthly wages of regular Driver, regular Helper, Emergency Medical Technician (EMT) as semi-skilled category as per Memorandum of Settlement (MoS) dated 22nd July 2022 & minimum wage as notified by Government of India. The rate of wages is mentioned in Para-12.0 below which also includes weekly rest day wages. d) Cost on account of Special Expensive Allowance, Bonus for regular Driver, regular Helper, Emergency Medical Technician (EMT) as per Memorandum of Settlement (MoS) dated 22nd July 2022 & minimum wage as notified by Government of India. e) Cost on account of the Ambulance including the medical equipment & its installations, all applicable taxes & duties, maintenance & insurance of the Ambulance and any other costs for the continuous operation of the service envisaged under this Agreement.
B	Cost on account of vehicle GPS/VTS with one year subscription, Motor Vehicle Insurance, Motor Vehicle Tax, Fitness, FASTag for initial vehicle registration, Pollution Under Control Certificate (PUCC).

11.2 The above **Fixed Charge per month per Ambulance** is **exclusive** of the following:

A.	<p>Fixed Charge per month per Ambulance is exclusive of the following on account of weekly rest days, leave and holidays etc. of the regular Driver(s), regular Helper(s) and regular Emergency Medical Technician (EMT)(s) as per the applicable Memorandum of Settlement (MoS) dated 22nd July 2022:</p> <ul style="list-style-type: none">i) Wages of the Relief Driver against each Regular Driver (for total 84 days) in each contract year.ii) Wages of the Relief Helper against each Regular Helper (for total 84 days) in each contract year.iii) Wages of the relief Emergency Medical Technician (EMT) against each Regular Emergency Medical Technician (for total 84 days) in each contract year.
B.	<p>Fixed Charge per month per Ambulance is exclusive of PF, ESI, cost of uniform, Cost of Medical Fitness Certificate of the Driver(s), Helper(s) and Emergency Medical Technician (EMT)s, Cost of Sanitization, Renewal of GPS/VTS.</p> <p>PF, ESI, Cost of Uniform, Cost of Medical Fitness Certificate shall be reimbursed to the Contractor based on submission of documentary evidence by the Contractor as per requirement of Oil India Limited as per MoS dated 22.07.2022.</p> <p>Ambulance must be properly and thoroughly sanitized as and when instructed by the Company's Engineer/Officer. Cost of sanitization shall be reimbursed to the contractor in case the sanitisation is advised by Oil India Limited. An amount of Rs.330/- excluding GST per month against cost of sanitizer and Rs. 3800/- excluding GST per contract year against cost of sanitizer spray machine will be reimbursed to contractor on submission of proof of expenditure in original.</p> <p>Renewal of GPS/VTS of the vehicle shall be done by the Contractor upon instruction by User Department of OIL. GPS/VTS Renewal (i.e. subscription) Fees for the period beyond first year only (up to a maximum of Rs. 2,800/- per year excluding GST) will be reimbursed by Oil India Limited (OIL) to the Contractor subject to submission of requisite documentary evidence in original.</p>
C.	<p>Fixed Charge per month is exclusive of applicable GST. GST for services as mentioned in the Schedule of Rates, if applicable, shall be to the Company's account. However, GST portion payable directly by the Service Provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.</p> <p>Contractors are required to raise monthly GST Invoices for reimbursement of Service Tax against the contract. In absence of GST Invoices, GST will not be reimbursed and the consequences of the same shall entirely rest upon the Contractor.</p>
D.	<p>Night Halting Charge: Night Halting Charge will be paid as per the rate mentioned in Section-II (SOQ). Night Halting Charge shall only be applicable in case the Ambulance along with the Crews shall have to halt overnight at any station other than its base station as per the advice of operating department of OIL. In case of such Night Halting, no overtime shall be payable after actual duty hours [i.e., normal duty of 08 hours and applicable overtime hours (if any)] for overnight stay hours.</p>

	The Night Halting Charge shall not be payable in case of movement of the Ambulance even in the nighttime for Pick-up/Drop from base station and vice versa. Also, the Night Halting Charge shall not be payable during standby/operation of the Ambulance within the base station.
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11.3 The offered Fixed Charge per month include all other liabilities including statutory liabilities except as mentioned above.

11.4 The Ambulance with 16 hours of services daily shall also have to render the services beyond 16 (eight) hours in a day, if necessary. For the services beyond 16 hours in a day, Single Over Time (SOT) & Double Over Time (DOT) shall be paid extra to the Contractor by Oil India Limited (OIL) as per the rates prevalent as per the Minimum Wage Act applicable at the time of actual execution of the service to pay to the respective Driver(s) / Helper(s)/ Emergency Medical Technician (EMT)s by the Contractor. The overtime (OT) shall be guided as under:

- Single Over Time (SOT) for duty beyond 08 hours & up to 09 hours in a day for the applicable Crews.
- Double Over Time (DOT) for duty beyond 09 hours in a day for the applicable Crews.

Note: The Ambulance with 24 hours of services daily, there will be no provision of overtime (OT) since the services is for round-the-clock duty (i.e. 24 hours).

11.5 GST, if applicable, shall be to the Company's account. However, GST portion payable directly by the Service Provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.

Contractors are required to raise monthly GST Invoices for reimbursement of Service Tax against the contract. In absence of GST Invoices, GST will not be reimbursed and the consequences of the same shall entirely rest upon the Contractor.

12.0 The Bidder(s)/Contractor(s) shall have to pay monthly wages to his/ her/their crew engaged under this contract as per provisions of MOS dated 22.07.2022/minimum wages notified by Govt. of India **applicable from 01.10.2024**. The applicable rates of wages are as below:

Description	Daily Wage Rate	Monthly Wage Rate
Regular Driver(s):	Daily wage Rs.860.56/- per day inclusive of Basic, VDA, special expensive allowance, bonus and wages for the weekly rest day. But, exclusive of PF & ESI.	Rs. 22,374.56/-
Regular Helper(s):	Daily wage Rs.609.82/- per day inclusive of Basic, VDA, special expensive allowance, bonus and wages for the weekly rest day. But, exclusive of PF & ESI.	Rs.15,855.32/-
Regular Emergency Medical Technician (EMT)(s):	Daily wage Rs.705.15/- per day inclusive of Basic, VDA, special expensive allowance, bonus and wages for the weekly rest day. But, exclusive of PF & ESI.	Rs.18,333.90/-

Daily Wage Rates	<u>Reliever Driver:</u> Rs. 860.56/- per day <u>Reliever Helper:</u> Rs.609.82/- per day <u>Reliever EMT:</u> Rs.705.15/- per day
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Note: The wage component in the above rates is based on Government of India notified wages and applicable MoS dated 22.07.2022 **applicable from 01.10.2024**. Any revision in the Government of India notified rates will accordingly be considered during the pendency of the contract. **The rates related to wages shall accordingly be revised /amended from time to time against such revision as notified by Government of India.**

13.0 The above rates shall be fixed and firm for the entire tenure of the contract and shall be binding on contractor. No changes in these rates shall be allowed under any circumstances during the tenure of this service agreement except in respect of the following: -

(a) Variation in the offered **Fixed Charge per Month per Ambulance** will be effective provided placement of the vehicle is within stipulated time as mentioned in the tender documents.

The variation will be **@ Rs.249/- (Rupees Two Hundred and Forty-Nine only) [excluding GST] per month in the fixed charges against variation of price of the complete Ambulance (cost of vehicle, cost of medical equipment & its installation) in blocks of Rs.10,000/- (Rupees Ten Thousand) only**. The increase / decrease will be affected based on the price variation over the cost of the complete Ambulance and will be considered as follows:

Ambulance	Cost of the complete Ambulance (Rs) (Exclusive of GST)
FORCE T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS (AIS TYPE C CERTIFIED) WITH ALL MEDICAL EQUIPMENT & INSTALLATION AS STATED IN PART-III, SCC OF THIS TENDER OR ANY OTHER EQUIVALENT MAKE & MODEL.	Rs. 22,82,108.62/-
TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED) WITH ALL MEDICAL EQUIPMENT AND INSTALLATION AS STATED IN PART-III, SCC OF THIS TENDER OR ANY OTHER EQUIVALENT MAKE & MODEL.	Rs. 21,96,822.36/-

Note: The Cost of the complete Ambulance for this tender is exclusive of GST & TCS. Therefore, any future reimbursement/ deduction to the Contractor on account of change in the cost of the complete Ambulance shall also be calculated considering the cost of the complete Ambulance excluding GST. TCS is not considered in Cost of the complete Ambulance as the same is adjustable by the contractor against his Income Tax dues. Contractors may adjust the GST paid by them on input Goods/Services against GST billed by them in Invoices raised on OIL for output services.

In case, the vehicle is placed beyond the due date of placement, the increase in cost of the complete Ambulance will be considered up to the due date of placement only. However, for decrease in price (even for decrease after due date of placement) actual date will be considered. Any claim towards increase in the price of complete Ambulance must be made with all documentary evidence at the time of placement of the vehicle into OIL's service.

Such claims must be made within 03 (three) month from the date of placement of the vehicle and belated claims will not be entertained.

(b) First Variation in the offered Running Charge per KM per Ambulance will be effective provided average fuel (HSD) price of the month preceding the month for which the payment is due changes plus or minus 5% (Five percent) over the **tendered (HSD) price of Rs. 89.54 per Litre**. Subsequent variations in Running Charge per KM per Ambulance will be effective once the average fuel (HSD) price of the month preceding the month for which payment is due changes plus or minus 5% over the prevalent fuel price corresponding to the existing Running Charge per KM per Ambulance. For any average fuel price variation within 5% of the prevailing rate, there will not be any change in the Running Charge per KM per Ambulance. The lower threshold limit of Running Charge per KM per Ambulance is limited to 0 (zero). The variation in Running Charge per KM per Ambulance will be calculated as under:

<u>Ambulance</u>	For variation of Rs. 1.00 per litre of fuel price
FORCE T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS AMBULANCE OR ANY OTHER EQUIVALENT MAKE & MODEL	@ Rs. 0.143/KM (excluding GST)
TATA WINGER FL AMB-C 35WB 7+P AC BS-6 AMBULANCE OR ANY OTHER EQUIVALENT MAKE & MODEL	@ Rs. 0.060/KM (excluding GST)

(c) Reimbursement/recovery on account of subsequent increase/decrease in Motor Vehicle Tax (Road Tax)/Comprehensive Motor Vehicle Insurance/Fitness/Pollution Under Control Fees or any other taxes and duties will be allowed subject to satisfactory documentary evidence. For reimbursement / recovery of the above, the basic values of different parameters per are given below. The reimbursements shall be claimed by the contractor within 01 (one) month from the scheduled date of completion of the Contract, to facilitate OIL for timely release of the Security Deposit submitted by the Contractor against the Contract. Belated claims may not be entertained.

A) INSURANCE PREMIUM:

Make & Model of Vehicle	Year wise Insurance Premium.			
	2025/Month	2026/Month	2027/Month	2028/Month
FORCE TRAVELLER T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS (AIS TYPE C CERTIFIED)	1795.31	1795.31	1795.31	1795.31
TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS	1758.02	1758.02	1758.02	1758.02

TYPE CERTIFIED)	C				
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B) ROAD TAX, FITNESS, POLLUTION UNDER CONTROL ETC:

Model & Model of Vehicle	Year wise Road Tax, Fitness, Pollution Certificate, FASTag, GPS installation & subscription for 1 st year.			
	2025/Month	2026/Month	2027/Month	2028/Month
FORCE TRAVELLER T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS (AIS TYPE C CERTIFIED)	1,889.82	1,889.82	1,889.82	1,889.82
TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED)	1,889.82	1,889.82	1,889.82	1,889.82

14.0 The wages etc. in full due to the Drivers, Helpers, Emergency Medical Technician (EMT)s must be made/disbursed through online Bank Transfer or electronic mode (cashless transaction) only by the contractor. The contractor must also submit certificate(s) (declarations as per format may be seen at the office of the CGM-Contracts or CGM-Logistics) duly signed by both the contractor & Drivers/Helpers/Emergency Medical Technician (EMT)s along with the monthly statement-cum-kilometrage bill of each subsequent month in support of payment of the wages to Drivers/Helpers/Emergency Medical Technician (EMT)s as mentioned in Para-12, SOQ (Part-II) above. The above declaration on payment of wages should be for the previous month only e.g. the declaration to be submitted along with the bill of May 2025 should be for the payment of wages for the month of April 2025.

*****End of BOQ*****

Part III

Special Conditions of Contract (SCC)

AA: DEFINITION AND CONDITIONS GOVERNING THE SERVICES

The following definitions and terms, as referenced in the General Conditions of Contract (GCC), shall be interpreted as:

- a) **Vehicle:** Refers to an ambulance equipped with necessary medical instruments and accessories.
- b) **Crew:** Comprises the driver, helper, and an Emergency Medical Technician (EMT).
- c) **License and permits:**
 - i) Professional driving license(s) as applicable for the driver(s);
 - ii) Registration Book(s) with Road Tax (if applicable);
 - iii) Permits (if applicable) for plying the vehicle(s)/equipment for commercial purpose as may be required;
 - iv) Road permits (if applicable);
 - v) Fitness certificate (if applicable);
 - vi) Inner line permit(s) (if applicable) for Arunachal Pradesh.
 - vii) Comprehensive insurance certificate(s) for vehicle(s)/equipment as well as Crew;
 - viii) Any other as required under law in force;
 - ix) Pollution under control certificate
- d) "**STATUTORY OFF**" means the off day per week or the compensatory off day in lieu thereof which the Contractor is required to give to his/her operating crew as per the Motor Transport Workers Act, 1961 and/or as per any other applicable Act/Rules of the land in respect of which adequate relief operator/driver/ other crews(if any) shall be provided at no extra cost.
- e) "**ON OIL INDIA LIMITED DUTY**" must be painted prominently in the vehicles.

BB:

1.0 **Mobilization Period:** 03 (Three) months from the date of issuance of LOA or as mentioned in LOA.

Note: (i) The successful applicant (contractor) shall have to book (order) the vehicle & medical equipment within 30 days after the date of issue of Letter of Award (LOA) issued by Oil India Limited (OIL) / within 30 days after the start date of scheduled date of procurement of the vehicle (in case the start date of scheduled date of procurement of the vehicle is mentioned in the Letter of Award issued by Oil India Limited). This booking period of 30 days is included in the total stipulated mobilization period. Documentary evidence on booking (order) of above shall be submitted by the contractor to OIL, if the same is required/asked by OIL.

The responsibility for any delay in placement of the vehicle into OIL's service beyond the stipulated due date of placement of the vehicle and/or any other consequence etc. on

account of not booking (ordering) as above by the contractor within the stipulated time period as mentioned above shall be solely on the Contractor which is to be entirely borne by the contractor.

Oil India Limited (OIL) shall have no issues in case the vehicle is placed into OIL's services within the stipulated due date of placement of the vehicle even if the contractor books (orders) the above after the stipulated time period as mentioned above.

(ii) Mobilization Completion Certificate shall be issued by Oil India Limited (by the User Department) upon successful completion of mobilization in cases where provision of mobilization requirement is specified under the contract.

2.0 Contracts against this tender will be awarded on the basis of "**One Applicant/Bidder-One-Vehicle**". The award of contract will be decided on the basis of Draw of Lots (lottery) as detailed in the NIT.

3.0 The applicants' will be allotted priority number based on the results of the Draw of Lots. The applicant emerging first position in the Draw of Lots will be assigned as Priority No.1 and the rest will be continued as per their sequence in Draw of Lots respectively as stipulated in the NIT.

4.0 The tentative base station (primary location) of the ambulance shall be OIL Hospital, Duliajan/Rig Sites or any installation in Assam & Arunachal Pradesh (AP) under OIL. Procedure for allotment of base station (primary location) of the vehicles will be notified before the Draw-of-Lots(lottery).

Qty.	Base Station	Primary Location	Category of Ambulance	Daily service hrs. (24 hrs./ 16 hrs.)
6 Nos.	Duliajan	Oil India Hospital, Duliajan.	Category-I	24 hours
2 Nos.	Moran	Oil India Hospital/ Dispensary, Moran.	Category-I	24 hours
1 No.	Digboi	Oil India Office (Admin- Eastern Fields)	Category-I	24 hours
1 No.	Digboi/ Manabhum	Oil India Office (Admin- Eastern Fields)	Category-I	24 hours
1 No.	Manabhum	Oil India Hospital/ Dispensary, Manabhum, Arunachal Pradesh	Category-I	24 hours
2 Nos.	Duliajan/ Moran (under Western Fields)	All production locations of Western Fields#	Category-I	24 hours
7 Nos.	Duliajan (under Drilling Operation)	Rig Sites under Drilling Operation in Assam and Arunachal Pradesh#	Category-II	24 hours
4 Nos.	Duliajan (Under OGPS Department)	Rig Sites/ Well Sites under OGPS Department in Assam and Arunachal Pradesh#	Category-II	16 hours

1 No.	Moran	Well Sites in Assam and Arunachal Pradesh#	Category-II	24 hours
1 No.	Duliajan (under Central Fields)	Installations under Central Fields in the Jorajan-Nagajan- Kathalguri-Langkasi area of Central Fields#	Category-II	24 hours

To be allotted as per requirement.

(i) Priority list will be prepared for all the types of vehicles (Category-I and Category-II) through a single draw of Lots and will be awarded the contracts subject to fulfilment of NIT conditions.

(ii) A list of applicants will be kept in a waiting list through draw-of-lots with a validity period of 01(One) year from the date of Draw-of- Lots for any future requirement. These applicants shall be considered for filling up of vacant positions in the Priority List resulting from any rejection of selected application(s)/cancellation of contract(s) after draw-of-lots **or for any additional requirements of the Company** subjected to fulfilment of NIT conditions. However, OIL reserves the right to extend the validity of the Waiting List suitably.

(iii) **The above waiting list will be common for all the types of vehicles i.e., (Category-I and Category-II) Whenever, there is an additional requirement of either of the category vehicle, the contract for the same will be offered as per the priority of the waiting list subject to fulfilment of NIT.**

- 4.1 Oil India Limited (OIL) reserves the right to allot/place the vehicles at anytime, anywhere in Company's operational areas in Assam and Arunachal Pradesh (AP) depending upon the operational exigencies during the pendency of the contract. The contractor shall not have any objection to this and shall binding on the part of the contractor.
- 4.2 Oil India Limited (OIL) reserves the right to change the base station/ primary location of the vehicle operation whenever necessary. The contractor shall have no objection on change of base station/ primary location of the vehicle by Oil India Limited.
- 4.3 Request for change of base station (primary location)/mutual transfer of base station (primary location) etc. shall be at the discretion of company (OIL).
- 4.4 All the Ambulance(s) hired against this tender shall be for 24 hours daily throughout the month. However, the services of the Ambulance(s) shall be for 24 hours daily/ 16 hours daily as mentioned in the tender.

For Ambulance(s) with 24 hours of services daily:

Each Ambulance shall be for 24 hours with services of operating crews for 24 hours daily throughout the month. Operating crews in each Ambulance shall consists of minimum 03(three) sets of crews considering round the clock duty (i.e., 24 hours of services) of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.

For Ambulance(s) with 16 hours of services daily:

Each Ambulance shall be for 24 hours with services of operating crews for 16 hours daily throughout the month. Operating crews in each Ambulance shall consist of minimum 02(two) sets of crews considering 16 hours of services of each Ambulance throughout the month. Each set of crew shall consist of at least one (01) Driver, one (01) Helper & one (01) Emergency Medical Technician (EMT) considering 08 hours duty daily throughout the month.

- 4.5 Each of the Driver(s) engaged by the Contractor under the contract shall have valid applicable driving license as per Motor Vehicle Act 1988 and Central Motor Vehicle Rules 1989 of India. The aforementioned credentials etc. of the Driver(s) shall be submitted at OIL's Logistics Department prior to engagement by the Contractor.
- 4.6 Before engaging any crew member at the time of initial placement or subsequently, the name should be cleared by Logistics Department/Medical Department of OIL, as the case may be for credentials etc.
- 4.7 The indicative primary roles/responsibilities of the operating crews of the Ambulance shall be as under:

Crew	Primary role/responsibilities
Driver	<ul style="list-style-type: none"> • Drive the vehicle from one location to another. • Any other job(s) related to the vehicle required for daily operation of the vehicle in proper way.
Emergency Medical Technician (EMT)	<ul style="list-style-type: none"> • To operate the Medical Equipment of the Ambulance during patient transport from one location to another. • Provide necessary medical assistance to the patient during transit. • Perform any additional tasks related to the ambulance or patient care as and when assigned by the Medical Department, concerned Department, or attending Doctor of Oil India Limited (OIL).
Helper	<ul style="list-style-type: none"> • To assist the Driver during traffic etc. • To assist the Emergency Medical Technician (EMT) during Pick-up/Drop of the patient during patient transport from location to another. • Any job(s) related to the vehicle required for daily operation of the vehicle.

The roles and responsibilities mentioned above are indicative and not exhaustive. The crew shall work collectively to ensure the smooth and safe transportation of patients, as directed by the Medical Department or other concerned departments of Oil India Limited (OIL). If advised by the Medical Department and with the consent of the patient's guardian, the crew may assist in picking up the patient from inside their residence and returning them as necessary. The crew shall not refuse any task assigned by the Medical Department or concerned departments of OIL that is essential for the proper functioning of the ambulance or the effective transportation of patients.

- 5.0 **Minimum Credentials for Emergency Medical Technician (EMT):** Each Emergency Medical Technician (EMT)-shall meet the minimum credentials as below:

- a) Qualification: Minimum Higher Secondary pass in any stream.
- b) Sex: Preferably Male.
- c) Completion of government recognized Diploma course / Certification on Emergency and First Aid / Emergency Medical Technician/equivalent qualification.
- d) Experience: Shall have at least/minimum 06 months experience in the relevant field.

Note: The aforementioned credentials etc. of the Emergency Medical Technician (EMT)s shall be submitted at OIL's Medical Department prior to engagement by the Contractor.

- 6.0 The Company (OIL) reserves the right to extend the contract beyond four years at its own discretion, if required, with a condition to terminate the contract at any time during the extended period. In case of such extension (if any), Fixed Charge per month shall be reduced by 10% for the period of 05th year extension excluding the wage component. Such extension shall be binding on part of the contractor.
- 7.0 Timely maintenance & repair/replacement of spares & fittings, accessories etc. of the vehicle & medical equipment etc. are the responsibility of Contractor at his/her/their cost.
- 8.0 Payment of instalment of vehicle & medical equipment etc. finance (if any), maintenance/repair of the vehicle & medical equipment etc. is the complete responsibility of the contractor at his/her/their cost. Contractor at all the time, shall maintain the vehicle in perfect roadworthy conditions & medical equipment etc. in well working condition, which is an essential obligation & mandatory of the contractor. All sorts of fuel, oil, lubricants, consumables etc. for running of the vehicle & medical equipment etc. shall be supplied/arranged by the contractor at his/her/their cost.
- 9.0 The vehicle including any equivalent make & model vehicle shall primarily meet the below mentioned broad technical specifications amongst others as per vehicle manufacturer's standard:
- 9.1 i) **Category -I, Basic Life Support (BLS) Ambulance, Make & Model:** FORCE T1 AMB 3350 FM2.6CR BSVI.2 9+D+P AC PS ABS (AIS TYPE C CERTIFIED), to be purchased after issuance of LOA, equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS-125, Type C Road Ambulance or any other equivalent Make & Model of Ambulance having the following specifications:

Sl. No.	Specifications of the vehicle:
1	Basic Life Support (BLS) Road Ambulance, Type-C certified as per AIS-125 (Part-I).
2	As per applicable emission Norms in India for registration of the vehicle as per Motor Vehicle Act/Rules of India.
3	Gross Vehicle Weight (GVW): Not less than 3965 Kg.
4	Wheelbase: Not less than 3350 mm.
5	Seating Capacity & Patient: Not less than 11 (eleven) Nos. including the Driver, Helpers, EMT (Emergency Medical Technician)/Doctor, Relatives + Patient.

6	Number of Doors: Minimum 03 (three) Nos.
7	Ground Clearance of the vehicle: Not less than 200 mm.
8	Air Conditioner (AC) atleast in Patient, Doctor, Relative, EMT (Emergency Medical Technician) compartment.
9	Power Steering System.
10	Total number of Wheels at front Axle & rear Axle: Minimum 04 (four) Nos. with 01 no. additional spare wheel and its carrying facility.
11	First Aid Box.
12	Medical Cabinet.
13	Dustbin.
14	Inverter.
15	220V External Charging Point Arrangement.
16	Provision of AC/DC electrical points inside patient cabin for medical equipments.
17	Partition between the Driver's cabin and patient cabin and with a communication window between the Driver's cabin and patient cabin.
18	Public Address System.
19	Provision/ Space with installation (as applicable) for medical equipment as per Para 8.2.
20	Oxygen Delivery System.
21	Compartment for 02 Nos. of Type-B Oxygen Cylinders.
22	Intravenous (IV) Bottle Hooks/ Space.
23	Curtains (wherever applicable).

ii) **Category-II, Basic Life Support (BLS) Ambulance, Make & Model:** TATA WINGER FL AMB-C 35WB 7+P AC BS-6 (AIS TYPE C CERTIFIED), to be purchased after issuance of LOA, equipped with new medical equipment as stipulated and complying with latest government approved Ambulance Code No. AIS-125, Type C Road Ambulance or any other equivalent Make & Model of Ambulance having the following specifications:

Sl. No.	Specifications of the vehicle:
1	Basic Life Support (BLS) Road Ambulance, Type-C certified as per AIS-125 (Part-I)
2	As per applicable emission Norms in India for registration of the vehicle as per Motor Vehicle Act/Rules of India.
3	Gross Vehicle Weight (GVW): Not less than 3343 Kg.
4	Wheelbase: Not less than 3488 mm.
5	Seating Capacity& Patient: Not less than 08 (eight) Nos. including the Driver, Helpers, EMT (Emergency Medical Technician)/Doctor, Relatives + Patient.
6	Number of Doors: Minimum 03 (three) Nos.
7	Ground Clearance: Not less than 185 mm.
8	Air Conditioner (AC) atleast in Patient, Doctor, Relative, EMT (Emergency Medical Technician) compartment.
9	Power Steering System.

10	Total number of Wheels at front Axle & rear Axle: Minimum 04 (four) Nos. with 01 no. additional spare wheel and its carrying facility.
11	First Aid Box.
12	Medical Cabinet.
13	Dustbin.
14	Inverter.
15	220V External Charging Point Arrangement.
16	Provision of AC/DC electrical points inside patient cabin for medical equipment's.
17	Partition between the Driver's cabin and patient cabin and with a communication window between the Driver's cabin and patient cabin.
18	Public Address System.
19	Provision/ Space with mountings (as applicable) for Medical equipment as per Para 8.2.
20	Oxygen Delivery System.
21	Compartment for 02 Nos. of Type-B Oxygen Cylinders.
22	Intravenous (IV) Bottle Hooks/ Space.
23	Curtains (wherever applicable).

9.2 **Medical Equipment:** All the Basic Life Support (BLS) Ambulance(s) shall have the facility to install the following medical equipment. All the medical equipment shall be new and purchased after issuance of LOA (Letter of Award) of Oil India Limited and shall be installed in the Ambulance(s). Procurement, installation of the new medical equipment in the BLS Ambulance(s) as mentioned below and subsequent maintenance & repairing / replacement (in case of malfunctioning / breakdown) of the same are the responsibility of the Contractor at his/her cost.

Sl. No.	Description of the Medical Equipment	Quantity
1.	3 Para Monitor Make: Allied Medical & Model: Meditec 300 V21.12.	01 No.
2.	Automated External Defibrillator (AED) Make: Allied Medical & Model: Allied Cardiagard Ver 23.6.	01 No.
3.	Auto Loader Stretcher	01 No.
4.	Collapsible Stretcher	01 No.
5.	Spine Board	01 No.
6.	Ambubag	01 No.
7.	Thomas Splint	01 No.
8.	Oxygen Cylinder, Type-B	02 Nos.

	Note: Finalisation of type of Oxygen Cylinder for the Ambulance is to be done in consultation of Medical Department of Oil India Limited.	
9.	Cotton Blanket	01 No.
10.	Fire Blanket	01 No.
	In case of non-availability of mentioned brand make of medical equipment at the time of supply, equivalent brand make may be supplied with prior information & approval of Oil India Limited.	

a) Emergency Drug(s)/Bandage(s)/Antiseptics/Dressing Material/Disposable Bag required in the Ambulance shall normally be provided by Oil India Limited (OIL). However, the Crew shall have to collect the same from the location designated by Medical Department of Oil India Limited. Occasionally, the Contractor shall also arrange Emergency Drug(s)/Bandage(s)/Antiseptics/Dressing Material/Disposable Bag required for the Ambulance with prior permission from Medical Department of Oil India Limited (OIL) and in such cases the cost(s) in this regard shall be reimbursed by OIL to the Contractor based on the documentary evidence along with monthly bill(s).

b) Initial (i.e. during placement of the Ambulance for OIL's services) Oxygen Gas filling shall be under the scope of the Contractor at their cost and accordingly the Ambulance shall have to report with filled Oxygen Gas cylinders during initial placement of the Ambulance for OIL's services. Oil India Limited (OIL) shall advise the Contractor for subsequent Oxygen Gas filling (with provision of reimbursement of the cost) for the Ambulance from time to time and compliance of which shall be binding on the part of the Contractor or subsequent Oxygen Gas filling for the Ambulance may be provided by Oil India Limited (OIL) which will be decided as per operational convenience etc. In case the subsequent Oxygen Gas filling for the Ambulance is advised by OIL to the Contractor, the cost in this regard shall be reimbursed to the Contractor based on the documentary evidence along with monthly bill(s). In case of supply of subsequent Oxygen Gas filling by OIL, the Crew shall have to collect the same from the location designated by Medical Department of Oil India Limited (OIL).

9.3 In case of supply of equivalent make & model of vehicle, the contractor must get the equivalent make & model approved from Oil India Limited (OIL) with necessary documents & cost of Ambulance etc. prior to booking/ procurement of the vehicle. OIL reserves the right to reject any un-approved equivalent make & model of vehicle at any stage. There will be no relaxation in mobilization period as well as the aforementioned technical specifications in case of any equivalent make/model of vehicle.

9.4 Prior to procurement of the vehicle, the contractor shall ensure that the vehicle can be registered for commercial use as per Motor Vehicle Act, 1988 & Central Motor Vehicle Rules, 1989 of India or Any revision/amendment to the policy which needs to be complied by the contractor.

9.5 In case of any contradiction of specifications mentioned elsewhere in the tender document / contract with the vehicle manufacturer's specifications due to facelift/upgradation etc., the acceptance of the vehicle make & model shall be at sole discretion of Oil India Limited even if the make/model of the vehicle is mentioned in the NIT/tender. Oil India Limited reserves the right to change the make and model prior to issuance of LOA with adjustment of rates suitably as per variation of rates mentioned in the tender.

9.6 Each Ambulance shall at all times be COMPREHENSIVELY INSURED by the contractor against all risks at his/her own cost. Each vehicle shall also possess all valid statutory certificates viz. Registration, Pollution, Fitness, Permits (if applicable), Comprehensive Insurance etc. throughout the contractual period.

10.0 Each Ambulance shall be fitted/provided with the following fitments/accessories amongst others:

- (a) Emergency Blinking Lights & Siren.
- (b) Fog Lights.
- (c) Vehicle Tracking System (VTS)/GPS.
- (d) Audio alarm to caution the nearby people with sound while engaging the reverse gear.
- (e) Fire Extinguisher.
- (f) Spare Wheel
- (g) Jack, Wheel Wrench & Lever.
- (h) Any other necessary accessories and fittings.

Cost of the above fitments/accessories are included in the operating rates offered in the contract.

11.0 The Ambulance shall be parked at the designated places (OIL's Hospital/OIL's Installations/ OIL's Rig Sites/ OIL's Well Sites/ any other location) as advised OIL's officer/engineer while on OIL's operation and violation to it will be liable for breach of Contract.

12.0 Under no circumstances, the vehicle should carry out / involve in any unlawful activities / duties. In the event of any such case, the contractor will be held responsible for the consequences and deal with the same.

13.0 The contractor shall faithfully discharge his obligations under all applicable laws in respect of this contract as well as the motor vehicles act/rules etc. and keep the vehicle and the employee therein fully covered of all risks and accidents. The contractor shall engage as many numbers of Driver(s), Helper(s) and the Emergency Medical Technician(s) (EMT)s as may be necessary for uninterrupted supply of service as mentioned in the tender. However, payment by the company shall be limited to the number of Driver(s)/ Helper(s)/Emergency Medical Technician(s) as stipulated in the contract only.

14.0 The Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s engaged by the contractor should be of good character, discipline and in good health. If any of the crew member as mentioned above indulges in any theft, or other unlawful activities, action will be taken as per the law of the land. If the vehicle is seized by the Police or any other law enforcing agency for such activities, while on company's duty, it will be the responsibility of the contractor to deal with such matter.

15.0 Entry passes for OIL's protected areas will be issued by the company against written request from the contractor with full details, photograph etc. as stated below. Police verification etc. as required by the security agency of OIL shall under scope of the Contractor.

Entry passes for all the crew members engaged against this contract will be issued for the driver(s), helper(s), the emergency medical technician (EMT)s & for the contractor (or his/her authorized representative).

- 16.0 The contractor should be personally present at the time of placement of the vehicle.
- 17.0 The contractor must provide medical fitness certificate of the driver(s), helper(s) and the emergency medical technician(s) (EMT) from government recognized medical officer/ government registered medical practitioner at the time of placement or during any change of the regular driver(s), helper(s) or the emergency medical technician(s) (EMT).

The contractor must provide medical fitness certificate of the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s engaged under this contract from government recognized medical officer/ government registered medical practitioner at the time of placement or during any change of the regular Driver(s), Helper(s), Emergency Medical Technician (EMT)s.
- 18.0 In company's opinion, if any crew member is not attending duty properly or having bad credentials or found involved in theft or any other unlawful activities including drunken driving, the respective crew may not be issued any entry pass. In that event the contractor has to replace the crew member on getting advice from the Company.
- 19.0 The Driver(s), Helper(s), Emergency Medical Technician (EMT)s should always wear proper uniform & shoes while attending duties.
- 20.0 Only adult persons are to be employed by the Contractor.
- 21.0 In case of any accident etc., the Contractor should liaise with the concerned Police Station and District Authority for the safety of his/her crew and the vehicle and must inform in writing to the user department about the cause of accident etc. immediately.
- 22.0 The vehicle must be fitted with a Vehicle Tracking System (VTS)/GPS during initial placement of the vehicle. The Contractor will submit the Monthly VTS/GPS Statement clearly showing Monthly Total KM Run of the vehicle along with the Monthly Kilometer Cum Bill Statement as and when instructed by the Company's Engineer/Officer.
- 23.0 In addition to the inspection at the time of initial placement, to ascertain the roadworthiness, the vehicle may be periodically inspected every three (03) months thereafter or as & when considered necessary by OIL during the tenure of the contract. Additionally, the medical equipment fitted in the Ambulance may also be inspected as and when felt necessary by OIL. Any deficiency / defect found during such inspection must be rectified by the Contractor to the full satisfaction of OIL at his/her cost. At the time of each such inspection, all vehicle certificates / documents detailed in the contract shall also be submitted for inspection / verification.
- 24.0 The vehicle shall possess valid Registration, Fitness, Pollution Under Control Certificate (PUCC) etc. throughout the contractual period and it shall be the contractor's responsibility to obtain and renew such certificates/documents as and when necessary, at his/her/their cost.
- 25.0 The Contractor is advised to comply with the mandatory requirement of seeding of Aadhaar Number with the UANs of applicable crew/members to facilitate filing of ECR of their employees/crew.
- 26.0 Ambulance must be properly and thoroughly sanitized as and when instructed by the Company's Engineer/Officer. Cost of Sanitization shall be reimbursed to the contractor in case the sanitisation is advised by Oil India Limited. An amount of Rs.330/- (Rupees Three

Hundred and Thirty Only) excluding GST per month against cost of sanitizer and Rs. 3800/- (Rupees Three Thousand Eight Hundred only) excluding GST per contract year against cost of sanitizer spray machine will be reimbursed to contractor on submission of proof of expenditure in original.

27.0 Municipality Parking Fees, Airport Parking Fees, Railway Station Parking Fees, Toll Tax (if any) as applicable while on duty of Oil India Limited will be reimbursed along with the monthly bills subject to submission of necessary requisite/vouchers in original.

28.0 Deleted.

29.0 Notwithstanding with any clause of the contract, it will be terminated on account any one of the following situations:

(a) Deteriorated mechanical condition of the vehicle/medical equipment.

(b) Frequent shutdown due to non-availability of fuel etc.

(c) During the currency of the contract, if it is found that the contractor submitted any false statement/ document in the application/ tender document.

(d) The vehicle must be owned and registered (as per Motor Vehicle Act, 1988 & Central Motor Vehicle Rules, 1989 of India) in the name and preferably in the address of the contractor as mentioned in the LoA (Letter of Award) during entire tenure of the contractual period including extension period (if any). Change of ownership of the vehicle at any time during the tenure of the contract period will lead to termination of the contract.

In case the address of the contractor in the Registration Certificate (or in “vehicle particulars” from vahan/parivahan portal of India) of the vehicle does not match with the address of the contractor submitted to Oil India Limited (i.e. address as mentioned in the LoA), the contractor shall have to submit a declaration in the form of a Notarised Affidavit (format may be collected in the event of award of the contract, if required) declaring that the contractor is the same entity with the different addresses as mentioned by the contractor.

30.0 The contractor shall have to comply the terms of settlements of Memorandum of Settlement (MoS) dated 22nd July 2022, arrived in course of conciliation proceedings under Section 18(3) of The Industrial Disputes Act, 1947 (read with Section 2(P) & 12(3) of the ID Act, 1947) between OTOA (Oil Transport Owners' Association) and MWU (Motor Workers Union) before the Regional Labour Commissioner (Central), Dibrugarh and the Conciliation Officer under The Industrial Disputes Act, 1947 with Oil India Limited as witness. The referred Memorandum of Settlement (MoS) dated 22nd July 2022 is available at the office of HR-Relations/Contracts Department of Oil India Limited.

31.0 The operating rates in the contract are offered by Oil India Limited. The offered Fixed Charge per month is subject to revision as per notification issued by Government of India in relation to wage revision to the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s engaged as notified by Government of India from time to time.

Payment and other benefits etc. to Driver(s), Helper(s) is to be made in line with the Memorandum of Settlement (MoS) dated 22nd July 2022 and as per the applicable minimum wages as notified by Ministry of Labour & Employment, Government of India, which shall also apply to this contract. Payment and other benefits etc. to the Emergency Medical Technician (EMT)s is to be made considering semi-skilled category in line with the Memorandum of Settlement (MoS) dated 22nd July 2022 and as per the applicable

minimum wages as notified by Ministry of Labour & Employment, Government of India, which shall also apply to this contract

- 32.0 The wages etc. in full due to the Drivers, Helpers, Emergency Medical Technician (EMT)s must be made/disbursed through online Bank Transfer or electronic mode (cashless transaction) only by the contractor.
- 33.0 The contractor must also submit declarations (as per format available at the office of the CGM-Contracts or CGM-Logistics) duly signed by both the contractor & Drivers/Helpers/Emergency Medical Technician (EMT)s along with the monthly statement-cum-kilometrage bill of each subsequent month in support of payment of the wages to Drivers/Helpers/Emergency Medical Technician (EMT)s as mentioned in Para-12, SOQ (Part-II) above. The above declaration on payment of wages should be for the previous month only e.g. the declaration to be submitted along with the bill of May 2025 should be for the payment of wages for the month of April 2025.
- 34.0 Contractor shall issue Wage Slip in Form XIX to the engaged Driver(s), Helper(s) and the Emergency Medical Technician(s) (EMT)s every month indicating wages paid and applicable deductions done such as PF, ESI, Advances etc.
- 35.0 Contractor shall maintain the following forms and registers:
 - i) Contractor shall maintain Wage Register in Form-B indicating the wage disbursed by the contractor.
 - ii) Contractor shall maintain Register of Loan and Recoveries in Form C by the contractor.
- 36.0 Regular due payments to the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s are to be made by the contractor before expiry of the 10th day of every month as per The Payment of Wages Act, 1936 / as per the applicable MoS.
- 37.0 The Security Money (Performance Security) deposited (if any) will be refunded to the contractor only after 03(three) months of satisfactory completion of works under the contract (including extension, if any), but part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason. If any lapse found such as any pending crew member payments, withdrawal of vehicle before completion of contract period etc., Security Money (Performance Security) may not be released.
- 37.1 The Contractor shall submit all the recent pending monthly statement-cum-kilometerage bill(s)/claim(s) along with all requisite supporting document(s) within 15 (fifteen) days from the scheduled date of completion of the Contract, to facilitate OIL for timely release of the Security Deposit submitted by the Contractor against the Contract. If any discrepancies are found in the submitted bills/claims, the same shall be rectified by the Contractor within seven (7) days from the date of intimation of such discrepancies by Oil India Limited (OIL).
In the event of non-submission of the aforementioned bills/claim(s) and/or non-rectification of discrepancies (if any) in the submitted bills/claims, OIL shall have the right to instruct the concerned Bank/institution under intimation to the Contractor, to extend the validity of the Security Deposit (instrument where an expiry date is applicable, such as a Bank Guarantee) until all contractual obligations [including non-submission/non-rectification of bill(s)/claim(s) as above and others as mentioned in the contract] are fully discharged. Any fees/cost etc. required for extension of the Security Deposit in the concerned Bank/institution

shall be borne by the Contractor. If Contractor fails to extend the Security Deposit validity preferably before 07 (seven) days of expiry of the validity of the Security Deposit, OIL shall have right to invoke the Security Deposit as first course of action, without further notice.

Any amount so invoked may later be returned to the Contractor, and/or adjusted against any outstanding dues payable to OIL, subject to the Contractor's satisfactory fulfilment of all obligations and/or in accordance with applicable provisions of the Contract.

38.0 TERMS OF PAYMENT:

38.1 Payment shall be made for the days / kilometer-age actually logged on Company's duties as per instructions of the Company's Engineer and as reflected in the Daily Logbook.

38.2 For the days or part thereof when the services envisaged under this agreement are disrupted due to default / shut down etc. Clause Nos. 1.27 and 1.32 of Part I (GCC) of the agreement will be applicable.

38.3 On receipt of the Monthly statement-cum-kilometer-age bill, the Company's Engineer/Office shall verify the same with Daily Logbook and forward the same after making adjustment as may be necessary to the Finance Department of the Company for Payment. The Bill submitted by the contractor must be accompanied with the following:

- (i) Monthly kilometreage Statement-cum-bill.
- (ii) Daily Log Sheets in original for the month.
- (iii) Wage Slip (Form XIX) of the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s engaged for operation of vehicle in the previous month.
- (iv) Proof of cashless transaction /payment made to the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s in support of submitted wage.
- (v) Register of Loan and recoveries (Form C), if applicable.
- (vi) Form B (Wage register).
- (vii) Monthly attendance sheet of the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s engaged by the contractor.
- (viii) GST Invoice (if applicable).
- (ix) Certificate every month as per Proforma - IV towards his/her compliance with the Statutory Acts.
- (x) PF & ESI related documents as applicable.
- (xi) Any other document, as required from time to time.

38.4 If required by Oil India Limited (OIL), all documentations related to monthly bill / payment shall be uploaded by the contractor in OIL's Vendor Invoice Management (VIM) portal for processing the payments.

38.5 The Company shall pay the Contractor during the term of the contract the amounts due from time to time calculated according to the rates of payment set out hereof and in accordance with the other provisions of this agreement.

38.6 Payment of monthly bills, if undisputed, shall be made within 30(Thirty) days following the date of receipt of the same by the Company. The company shall within 30(Thirty) days of receipt of invoice notify the Contractor or any item under dispute, specifying the reasons thereof, in which event, the disputed amount may be withheld till settlement of the dispute, but payment shall be made for the undisputed portion on or before the due date.

38.7 For the purpose of payment for the service rendered the Contractor shall:

- i) Accept as final and daily logbook which must be signed on a daily basis by the Company's Authorized Personnel. Any deletions and/or over writings on the Daily Logbook must be avoided as far as practicable and if such deletions and over writings are incidenced, the same must be countersigned by the Company's Authorized Personnel, otherwise the Monthly kilometreage Statement-cum-bill shall not be accepted. Proforma-I (Daily Logbook) must be made out in duplicate of which second copy be retained by the Contractor for preparing the monthly kilometreage statement-cum-bill only at the end of each month.
- ii)
 - a) Prepare monthly kilometreage statement-cum-bill and submit the same to the Company's Authorized Personnel for verification within 05(Five) days following the last date of the month. The monthly kilometreage statement-cum-bill must be accompanied with a certificate every month as per Proforma - IV towards his/her compliance with the Statutory Acts affecting the operation of this Service Agreement. The monthly bill should be claimed every month as mentioned. The contractor shall not be allowed to accumulate monthly bills. The Company shall be at liberty to not process belated monthly bills.
 - b) The monthly kilometreage statement-cum-bill must include a factual record based on daily log sheet for services rendered as per instructions of the Company's Authorized Personnel, i.e. for Company duty only and should exclude for payment the following:
 - Such kilometreage and time as may be involved on standby where kilometreage done for refueling is in excess of 5(Five) kms. Or time taken is more than 30(Thirty) minutes. In case a vehicle is allocated for operation in Arunachal Pradesh, Company may have to supply fuel for the vehicle allocated against written request of the contractor and security money deposited for this purpose due to non availability of public fuelling station in nearby area (within 5Km range). In the event of above, Company will not charge any additional amount over the prevailing fuel price.
 - Such hours/days or part thereof as may be involved on standby per month where time taken for routine servicing and maintenance exceeds 48(Forty-Eight) hours (2 days). -Such hours/days or part thereof as may be involved in any month when the vehicle(s) was/were shut down due to default or otherwise.
 - (c) Accept such adjustments on the monthly kilometreage statement-cum-bill as the Company's Authorized Personnel may make on account of all or any of the following:-
 - A) Deductions for defaults / shutdowns not shown correctly:
 - B) Deductions for liquidated damages & penalty for shutdowns:
 - C) Deductions for penalties in case of breach of contract:
 - D) Adjustment of kilometreage and corrections as per Clause 5.11 of Part-I under General Terms and Conditions of Contract.

E) Such other adjustments as the Company's Authorized Personnel shall consider necessary as per the requirements of the situation prevailing, the Company's decision in which regard shall be final.

39.0 Any claim of Any damages to the vehicle due to public nuisance while on company duty in case of bandh/blockade etc. shall be informed to the User Department immediately and any claim in this regard preferably be submitted within 02(two) months from the date of incident. Belated claim may not be entertained for settlement for whatever the reasons thereof. Company's Engineer or any other person authorized on his / her behalf by the Company, shall have the right to decide upon any such claim on the facts and circumstances, which shall be binding upon the Contractor.

40.0 Night Halting Charge: Night Halting Charge will be paid as per the rate mentioned in Section-II (SOQ). Night Halting Charge shall only be applicable in case the Ambulance along with the Crews shall have to halt overnight at any station other than its base station as per the advice of operating department of OIL for the Ambulance with daily 24 hours services and daily16 hours services. No overtime shall be payable after actual duty hours [i.e., normal duty of 08 hours and applicable overtime hours (if any)] for overnight stay hours. The Night Halting Charge shall not be payable in case of movement of the Ambulance even in the nighttime for Pick-up/Drop from (or within) base station and vice versa. Also, the Night Halting Charge shall not be payable during standby/operation of the Ambulance within the base station.

41.0 Contractor shall have to submit details with his / her coloured photograph as per format in Annexure-E.

42.0 In case of any situation not provided under this Agreement, the Company's Engineer or any other person authorized on his / her behalf by the Company, shall have the right to decide upon any further claim on the facts and circumstances, which shall be binding upon the Contractor.

43.0 The following documents (attested/self-attested) shall be submitted by the contractor at the time of initial placement of the vehicle:

- (a) Copy of Invoice for the vehicle, medical equipment and installation of medical equipment.
- (b) Copy of Sale Certificate (Form-21) of the vehicle.
- (c) Copy of Form-22 of the vehicle.
- (d) Copy of Comprehensive Motor Vehicle Insurance Certificate of the vehicle.
- (e) Copy of Registration Certificate (or "vehicle particulars" from vahan/parivahan portal of India) of the vehicle as per Motor Vehicle Act, 1988 & Central Motor Vehicle Rules, 1989 of India.
- (f) ~~Copy of Permit for Assam and Arunachal Pradesh, as & if applicable.~~
- (g) Copy of Driver(s)' License.
- (h) Credentials of Emergency Medical Technician (EMT)s as mentioned in Clause 4.0 of Part-III, SCC of this tender.

- (i) Labour Clearance Advice (LCA), as applicable.
- (j) Form-O (Annexure-III) of Oil mines regulation act 2017 (Reports of the medical examination of Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s under rule 29-B).
- (k) UAN for PF of the Driver(s), Helper(s) and the Emergency Medical Technician (EMT)s, PF Code of Contractor etc., as applicable.
- (l) IP Number for ESI registration, ESI Code of Contractor or Insurance policy with Policy number as per Employee's Compensation Act, 1923, as applicable.
- (m) The Contractor must submit Affidavit-X (as per Annexure-X) to Oil India Limited stating that the Contractor will not transfer or assign, the Contractor's rights and/or obligations under the Contract and/or the Contractor's rights, title and interest to the Ambulance.
- (n) Any other statutory documents required as on the date of placement.

Notes:

- (i) Fitness Certificate, Pollution Certificate during initial placement shall be as per Motor Vehicle Act, 1988 & Central Motor Vehicle Rules, 1989 of India.
- (ii) Contractor shall preferably produce copy of signed contract agreement during initial placement of the vehicle.

44.0 The detailed Memorandum of Settlement (MoS) dated 22nd July 2022 is available at the office of Contracts Department. In case any of the clauses of the tender document/contract agreement contradicts with the Terms of Settlement of this Memorandum of Settlement (MoS) dated 22nd July 2022, the Terms of Settlement of this Memorandum of Settlement (MoS) dated 22nd July 2022 shall prevail.

45.0 The applicable terms and conditions due to implementation of Memorandum of Settlement (MoS) dated 22nd July 2022 may be superseded by new future MoS, if any.

46.0 Terms of Settlement of Memorandum of Settlement (MoS) dated 22nd July 2022.

The contractor shall have to comply the terms of settlements of Memorandum of Settlement (MoS) dated 22nd July 2022, arrived in course of conciliation proceedings under Section 18(3) of The Industrial Disputes Act, 1947 (read with Section 2(P) & 12(3) of the ID Act,1947) between OTOA (Oil Transport Owners' Association) and MWU (Motor Workers Union) before the Regional Labour Commissioner (Central), Dibrugarh and the Conciliation Officer under The Industrial Disputes Act,1947 with Oil India Limited as witness in respect of the Helpers, Drivers & Operators engaged in transport services contracts running in Field Head Quarters, Duliajan.

1. The daily rate of wages shall be as per the minimum wages by the Central Government Authorities, Ministry of Labour & Employment for the Scheduled Employment of Construction or Maintenance of roads or runways or in building operations with effect from 01.01.2021 and will be revised as and when notified and published by the Government of India. Further, in the event of any amendment/change in law, etc., the same shall be implemented as per Central Government Notifications.
2. The category of contract labours (motor workers) will be as under:
 - a. Unskilled: Helpers (Bus, Ambulance and all LMV).

- b. Semi-Skilled: Helpers (Crane, Tractor, Trailers, Trucks, Bowsers & Tankers).
- c. Skilled: LMV/HMV Drivers (Small vehicles, Bus, Bowsers, Trucks).
- d. Highly Skilled: Operators (Crane, Tractors, Trailers and other similar equipment.)

3. Special Expenses Allowance: Additional amount will be paid as "Special Expenses Allowance" per day over and above the notified minimum wages based on actual attendance, for the periods as shown under:

01.01.2021 till 31.12.2025:

- Unskilled: Rs.40/- per day.
- Semi-Skilled: Rs.40/- per day.
- Skilled: Rs.60/- per day.
- Highly Skilled: Rs.70/- per day.

01.01.2026 till 31.12.2030:

- Unskilled: Rs.60/- per day.
- Semi-Skilled: Rs.60/- per day
- Skilled: Rs.80/- per day.
- Highly Skilled: Rs.90/- per day

4. Mode of Payment & Payment Procedure:

- a. The contractors would disburse the wages to the contract labours by the 10th day of the subsequent month.
- b. Mode of payment: The Helper, Drivers and Operators must have valid bank account. The contractors will have to disburse the wages by direct remittance to that valid bank account only via e-banking (i.e., NEFT/RTGS or by other electronic modes) by the 10th day of the subsequent month. The contractor shall attach a copy such remittance with monthly bill / invoice.

5.0 Verification and Processing of Monthly Bills submitted by the Contractors: The contractor shall submit the following documents along with monthly bills / invoices to the User departments for verification and processing bills:

- a. The contractors have to submit sealed and signed Monthly Attendance Sheet.
- b. The contractors have to submit a copy of the Wages Slips issued in Form XIX.
- c. The contractors have to submit copies of Register of Wages in prescribed format duly certified with seal and sign by authorized representatives of the contractors (employers) and the User Department of Oil India Limited (principal employers) with the following comment certifying the disbursement of wages:

"Verified and confirmed that the disbursement of Payment of Wages to the aforesaid Helpers, Drivers & Operators on _____ through e-payment mode based on the Bank transactions/records/statement submitted by Contractor".

- d. The contractors have to submit copies of Electronic Challans cum Returns (ECRs) as proof of deposit of Provident Fund (PF) contributions and Employees' State Insurance (ESI) contributions.

- e. The contractors have to submit proof of deposit of the wages to the contract labours in the respective bank accounts via e-banking mode (i.e NEFT / RTGS or by other electronic modes) along bank / remittance slips of the previous month along with the details of Helpers, Drivers & Operators engaged.

6.0 Before releasing a month's SES/bill, the user departments of Oil India Limited would ensure that the Contractors submit the previous month's wage slips in Form XIX, Register of Wages, PF & ESI Electronic Challans cum Returns (for those contract labours whose PF & ESI contributions are paid under the establishment codes of the respective contractors directly, log sheet and proof of cashless payment).

7.0 The applicable daily rate of wages will be for 08(eight) hours of work for 06 days per week which will be inclusive of rest day wages. It is further clarified here for future reference that the minimum wages rates notified for the Scheduled Employment are inclusive of rest day wages.

8.0 For all services beyond 08(eight) hours of work, the Helpers, Drivers & Operators will be paid overtime (OT).

9.0 The contractors must grant a weekly day of rest to Helpers, Drivers & Operators after engaging them 06(six) consecutive days. Contractor shall provide relivers to run the services of hired vehicles and in all transport service contractors on account of the rest day. The responsibility to obtain gate pass / entry pass in all such cases will lie on the contractor. In case of any emergency, if it is not possible to provide reliver helpers / drivers / operators, the concerned helpers/drivers/operators working on the rest day would be eligible for overtime (OT) for hours for which he/she was engaged by the contractor.

10.0 Halting Charge: Halting charge of Rs.350/- would be payable only when a vehicle has to stay overnight at a place other than base station. In such cases no overtime shall be payable after actual duty hours for overnight stay.

11.0 Bonus: The Helpers, Drivers & Operators will be entitled for Bonus at the rate of 1/12th of daily (Basic+ Dearness Allowance) subject to the (Basic+ Dearness Allowance) ceiling of Rs.21,000/- under the Payment of Bonus Act, 1965 and amendments made thereafter and will be disbursed on monthly basis, subject to actual attendance and other provisions as per the Payment of Bonus Act, 1965 and rules thereunder.

12.0 Gratuity: As per relevant Act and rules thereunder.

13.0 Provident Fund: As per relevant Act and rules thereunder.

14.0 The Contractor shall obtain insurance cover for liability under the Employee's Compensation Act, 1923 and rules thereunder in respect of all Helpers, Drivers, Operators who are not eligible for coverage under the Employee's State Insurance Act, 1948 and rules thereunder. The amount required for obtaining the insurance would be reimbursed by Oil India Limited on production of receipts and payment would be based on the actuals.

15.0 Leaves and Holidays: The following Leave/Holidays shall be extended by the contractors:

a. Nature of Leave/Holidays: Annual Leave

No. of Days in a Calendar Year: 18

Remarks: Non- cumulative, non-encashable; Can be availed 03 times in a calendar year and cannot exceed 18 days in a year.

b. Nature of Leave/Holidays: Casual Leave

No. of Days in a Calendar Year: 07

Remarks: Non- cumulative, non-encash able; Can be combined with annual leave and cannot be availed for more than 02(two) days at a time.

c. Nature of Leave/Holidays: National Holidays

No. of Days in a Calendar Year: 03

d. Nature of Leave/Holidays: Festival Holidays

No. of Days in a Calendar Year: 04

Note: The costs pertaining to annual leave, casual leaves, national holidays and weekly off would be taken out from the fixed charges shown in the contract related documents. If the vehicle is used on those days, payment would be made based on actuals.

16.0 In the event of any work accident arising out of employment and/or in the course of employment the Helpers, Drivers and Operators engaged by the contractors would be extended treatment in the OIL hospital at Duliajan.

17.0 In case of death of any active Helper, Driver or Operator, a onetime payment of Rs.15,000/- (Rupees Fifteen Thousand Only) will be paid to the next of kin as immediate relief.

18.0 The contractors would submit a medical fitness certificate once every two years in respect of the Helpers, Drivers and Operators engaged by them. Rs.2000/- (Rupees Two Thousand only) will be reimbursed against each Helpers, Drivers & Operator engaged by the Contractor as cost incurred for fitness certificate (inclusive of costs incurred for medical tests) on submission of required documents from a Government Approved Pathological Laboratory/Authorized Health Centre.

19.0 The Helpers, Drivers & Operators will be provided uniform, shoes and helmets by the concerned Contractors and the expenditure towards the same will be reimbursed to them by the company on submission of requisite documents/proof of receipts subject to the following limits:

Sl. No. Uniform/Shoes/Helmets Reimbursement Limit (Rs.)

a. 02 Sets of Uniform per year (@Rs.2000/-x2) 4000.00

b. 02 pair of shoes per year (@Rs.1000/-X2) 2000.00

Total reimbursement per annum per person 6000.00

Note: In cases where Helpers, Drivers & Operators are required to visit OIL installations and where PPE is mandatory, PPE kits (helmet, safety shoes etc.) will be arranged by the contractor(s). In case the contractors fail to provide the same, the user department would arrange to provide the same and recover the costs involved from concerned contractor(s).

20.0 It has agreed by and between the parties that the Helpers, Drivers & Operators will NOT be engaged by the concerned contractors on the following grounds:

a. Beyond 60 years of age i.e. the Contractors would not engage anyone who has crossed the age of 60 years.

b. Person is found medically unfit.

c. For any riotous behaviour, misconduct or indiscipline.

d. Adverse/criminal records: The Contractors shall obtain Police Verification Report against the contract labours engaged by them, as and when required.

e. Unauthorized absenteeism consecutively for a period of more than 15 (fifteen) days.

21.0 In case of any grievance and/or complaint, the Helpers, Drivers & Operators should first approach the respective contractor in writing with a copy of the communication sent to the respective user department.

22.0 For engaging helpers, drivers and operators, the contractors/owners will have the right to choose the helpers, drivers and operators. However, contractors/owners will give effort to give preference to earlier helpers, drivers and operators.

23.0 For better clarity in executing the transport service contracts, the monthly wages would be mentioned in the line items for the fixed charges shown in the contract related documents.

24.0 The terms of Settlement shall be effective for a period of 10(ten) years w.e.f. 01.01.2021 to 31.12.2030.

25.0 It is agreed that during the validity period of the settlement, no further demand on any new settlement/agreement or any modification would be entertained from any of the parties involved including the Motor Workers' Union (MWU) or any individual contract labour or a group of labours or any other union representing the Helpers, Drivers & Operators engaged in transport service contracts running in Field Head Quarters, Duliajan, except on statutory matters.

26.0 The Memorandum of Settlement (MoS) supersedes all previous minute, settlements and agreements with regards to wages and benefits of the motor workers. Hence, any reference to all previous minutes, settlements and agreements would not be entertained from anyone.

27.0 The Terms of Settlement have been arrived after prolonged discussions amongst all the signatories of the settlement. Hence, during the validity period of this settlement w.e.f. 01.01.2021 to 31.12.2030, no fresh demand would be raised or entertained and there shall be no further discussion on any other point or term other those already mentioned in the Terms of Settlement.

28.0 Parties to the settlement agree to not take reference of this settlement for any future Memorandum of Settlement.

GENERAL HEALTH, SAFETY & ENVIRONMENT (HSE) POINTS:

GENERAL HSE POINTS AND SAFETY MEASURES:

1. The Contractor shall be solely responsible to comply all the statutory norms as applicable while executing the job. It will be solely the Contractor's responsibility to fulfil all the legal formalities with respect to the Health, Safety and Environmental aspects of the entire job (namely: the person employed by him, the equipment, the environment, etc.) under the jurisdiction of the district of that state where it is operating. Ensure that all sub-contractors hired by him comply with the same requirement as the Contractor himself and shall be liable for ensuring compliance of all HSE laws by the sub-contractors. It will be the responsibility of the Contractor/his supervisor/representative to ensure strict adherence to all HSE measures and statutory Rules during operation in OIL 's installations and safety of workers engaged by him. The crew members will not refuse to follow any instruction given by representative of OIL.

2. The Contractor shall ensure complete safety of the personnel engaged by him, and of all the equipment, they will handle and must take full responsibility for their safety.
3. Contractor's arrangements for health and safety management shall be consistent with those for the company (OIL).
4. A Contractor employee must, while at work, take reasonable care for the health and safety of people who are at the employee's place of work and who may be affected by the employee's Actor omissions at work.
5. The Contractor should frame a mutually agreed bridging document between OIL & the Contractor for all issues not envisaged under the terms and conditions of the contract with the roles and responsibilities clearly defined, if required. The contractor should also frame a mutually agreed bridging document between OIL & the contractor with roles and responsibilities clearly defined, in case of any emergency, if required.
6. Statutory forms to be maintained in respect to Mines Act, 1952, Mines Rules 1955, Oil Mines Regulations 2017, the Environment (Protection) Act-1986 and other applicable laws.
7. As per DGMS circular & Gazette Notification for maintenance of register as required by the Mines Act 1952 and Mines Rules, 1955, the forms A, B, D and E have been updated and modified. The above-mentioned forms need to be maintained as per the new format. (Applicable for vehicles/equipment deployed in Mines areas only.)
8. For the vehicles deployed in Mines areas, the Contractor shall submit to DGMS returns indicating # Name of his firm, Registration number, Name and address of person heading the firm, Nature of work, type of deployment work persons, Number of work persons deployed, how many work hold VT Certificate, how many work persons undergone IME and type of medical coverage given to the work persons. (Applicable for the vehicles/equipment deployed in Mines area only).
9. For the vehicles deployed in Mines areas, the return shall be submitted quarterly (by 10th of April, July, October & January) for contracts of more than one year. However, for contracts of less than one year, returns shall be submitted monthly. (Applicable for vehicles/equipment deployed in Mines areas only).
10. The contractor has to keep a register of the persons employed by him/her. The contractor's supervisor shall take and maintain attendance of his men every day for the work, punctually.
11. The health check-up of Contractor's personnel is to be done by the Contractor in OIL empanelled Hospital and the reports and statutory forms as applicable to be vetted from the OIL authorized Medical Officer. The frequency of periodic medical examinations should be every five years for the employees up to 45 years of age and every three years for employees of 45 years of age and above. Initial Medical Examination should be in line with the standard followed by OIL.
12. All persons deployed by the Contractor for working in a mine must undergo Mines Vocational Training, initial medical examination and Periodic Medical Examination (if required). They should be issued cards stating the name of the Contractor and the work and its validity period, indicating status of MVT, IME & PME.

13. Every person deployed by the Contractor must use appropriate PPEs (Personal Protective Equipment) to be provided by the Contractor. The Contractor shall provide Personnel Protective Equipment as per the hazard identified and risk assessed for the job and conforming to statutory requirement and company's PPE schedule. Safety appliances like protective footwear, Safety Helmet and Full Body harness, shall conform to relevant IS codes. Necessary supportive document shall have to be available at site as proof. If the Contractor fails to provide the safety items as mentioned above to the working personnel, the Contractor may request to the Company (OIL) for providing the same. In case of exigency OIL will provide the safety items if available. However in turn, OIL will recover the actual cost of the items by deducting from Contractor's Bill. However, it will be the Contractor's sole responsibility to ensure that the persons engaged by him in the mines use the proper PPE while at work. Contractor employees should be trained in the proper use and maintenance of PPE. All the safety gears mentioned above are to be provided to the working personnel before commencement of the work. In absence of appropriate PPEs, the representative of OIL has the right to stop the work which will be binding for the Contractor. Moreover, the accountability towards any delay in work/ penalty due non-adherence to PPE shall be binding to the Contractor.

14. Soft copy of the Standard Operating Procedures (SOPs) related to scope of work shall be handed over to the representative of OIL by Contractor including an assessment of risk, wherever possible and safe methods to deal with it/ them. Printout of copy (spiral binding) of the SOP mentioned above is to be kept with all working teams at all times. The SOP clearly stating the risk arising to men, machineries & material from the mining operation / other operations to be done by the Contractor and how it is to be managed. However; in case of any doubts, the Contractor shall reconfirm the same from the Engineer In Charge (OIL). (Applicable for vehicles/equipment deployed in mines areas only). For other cases, the Contractor shall follow the Safe Operating Procedure (SOP) of the Company, for the work to be carried out.

1. Contractor has to ensure that all work is carried out in accordance with the Statute and the SOP and for the purpose he may deploy adequate qualified and competent personnel for the purpose of carrying out the job in a safe manner. For the work which is not covered under SOP, the Contractor shall develop it and submit to the representatives of OIL (Applicable for vehicles/equipment deployed in mines areas only).

2. In case of deviation of SOP or non-availability of SOP, Job Safety Analysis (JSA) shall be carried out before commencement of the work. (Applicable for vehicles/equipment deployed in Mines areas only).

3. The Contractor's personnel should be aware about the existing as well as probable hazards and ensured their training to tackle such untoward events by the Contractor. If the Company (OIL) arranges any safety awareness program / training for the working personnel at site (company employee, Contractor worker, etc.) the Contractor will not have any objection to any such training.

4. The Contractor personnel shall arrange daily meeting and monthly pit level meeting headed by the OIL Engineer and maintain records accordingly. Safety Briefing, Evacuation plan in case of emergency and how to inform (in case of emergency) to be discussed during the Toolbox meeting. (Applicable for vehicles/equipment deployed in Mines areas only).

5. After receipt of the work order, the Contractor shall have to submit authorized list of Contract Personnel, who will be engaged for the jobs including name of the Contractor's competent persons and every contact details. No person shall be engaged in any job in a mine unless his competency has been assessed and approved by the OIL Engineer In Charge. (Applicable for the vehicles/equipment deployed in mines area only).

6. The Contractor shall not engage minor laborer below eighteen (18) years of age under any circumstances.

7. OIL will communicate all information to the Contractor or his authorized representative only.

22. The Contractor shall have to report all incidents including near miss to the representative of OIL who shall be supervising the Contractor's work.

23. Any compensation arising out of the job carried out by the Contractor whether related to pollution, Safety or Health will be paid by the Contractor only.

24. Any compensation arising due to accident of the Contractor's personnel while carrying out the job, will be payable by the Contractor and their medical treatment/ facilities in case of accidents should be provided by the same Contractor. The Contractor's personnel should be aware about the existing as well as probable hazards and ensured their training to tackle such untoward events by the Contractor.

25. The Contractor has to ensure the quality and reliability of all the tools, equipment and instruments they use. The supporting documents relevant to prove the above should be submitted. Defective tools shall be immediately removed.(Applicable for vehicles/equipment deployed in mines areas only).

26. The Contractor should prevent the frequent change of his deployed employees as far as practicable. The Contractor shall not employ or terminate his worker without the knowledge of the OIL engineer in charge. However, if OIL Engineer In Charge found any person not appropriate to with respect to job, the Contractor has to remove the person and replace a suitable person within the timeline as per the terms of the Contract.

27. All Lifting equipment of the Contractor like Crane etc. shall have to be duly calibrated. Calibration Certificate of this equipment shall have to be submitted to the representatives of OIL and a copy of the same to be made available at site.(Applicable for vehicles/equipment deployed in mines areas only).

28. Barricading of area to be done with reflecting tapes as applicable during work. (Applicable for vehicles/equipment deployed in mines area only).

29. Sufficient Nos. of traffic cones, barricading equipment, wheel chokes, torchlight, etc. shall be available with the vehicles for use during off-site breakdown of vehicles.

30. The First-Aid box should be provided by the Contractor and the same has to be kept ready to use at the site throughout the working hours. Contractor shall provide (keep along with vehicle) extra wheels, proper tools and tackles, first aid box, fire extinguishers and any other item as required by law.

31. The availability of First-Aid Fire Fighting equipment should be ensured by the Contractor at all working hours.

32. Smoking is prohibited in all Company restricted areas except in authorized smoking areas/ shelters. Carrying of matches and lighters into the Hazardous Area is prohibited. Cellular phones shall not be used in operating areas / hazardous areas unless they have been classified as 'intrinsically safe' for use in that atmosphere. Consumption of alcohol and possession of non- prescribed drug in Company work site is strictly prohibited.

33. When there is a significant risk to health, environment or safety of a person or place arising because of a non-compliance of HSE Measures Company will have the right to direct the Contractor to cease work until the non-compliance is corrected.

34. The Contractor personnel should understand the implication of the known hazards related to the work undertaken by them and the necessity of having an emergency plan approved by OIL to counter them, if anything goes wrong.

35. In case Contractor is found non-compliant of HSE laws as required and all the above mentioned general HSE points, company will have the right for directing the Contractor to take action to comply with the requirements, and for further non-compliance, the Contractor will be penalized as per prevailing relevant Acts/Rules/Regulations/the terms of the Contract.

36. Considering the ongoing Covid-19 pandemic, those who are engaged in the above operations should be followed the Covid-19 Protocol as per the prevailing Government Guidelines.

37. Any requirement arise by the Statutory Authorities during the period of contract shall be applicable and binding for the Contractor.

38. Contractors shall ensure that the employed person(s) shall have valid driving license and sound mental condition to carry out the job entrusted for. The driver(s)/crew attached to the vehicle should be well mannered and in a clean clothing.

39. A contractor employee must, while at work, cooperate with his or her employer or other persons so far as is necessary to enable compliance with any requirement under the act or the regulations that is imposed in the interest of health, safety and welfare of the employee or any other person.

40. For any HSE matters not specified in the contract document, the contractor will abide the relevant and prevailing Acts/rules/regulations/ pertaining to Health, Safety and Environment.

Part IV

To
CGM-CONTRACTS
Oil India Limited
DULIAJAN-786602

SUB: SAFETY MEASURES

Description of work/service:

Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LoA (or as per the date mentioned in the LoA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender on one-applicant-one-vehicle basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.

Sir,

We hereby confirm that we have fully understood the safety measures to be adopted during execution of the above contract and that the same have been explained to us by the concerned authorities. We also give the following assurances.

- a) Only experienced and competent persons shall be engaged by us for carrying out work under the said contract.
- b) The names of the authorized persons who would be supervising the jobs on day-to-day basis from our end are the following:

i) _____

ii) _____

iii) _____

The above personnel are fully familiar with the nature of jobs assigned and safety precautions required.

- c) Due notice would be given for any change of personnel under item (b) above.
- d) We hereby accept the responsibility for the safety of all the personnel engaged by us and for the safety of the Company's personnel and property involved during the course of our working under this contract. We would ensure that all the provisions under the Oil Mines Regulations, 1984 and other safety rules related to execution of our work would be strictly followed by our personnel. Any violation pointed out by the Company's Engineers would be rectified forthwith or the work suspended till such time the rectification is completed by us and all expenditure towards this would be on our account.
- e) We confirm that all persons engaged by us would be provided with the necessary Safety Gears at our cost.

f) All losses caused due to inadequate safety measures or lack of supervision on our part would be fully compensated by us and the Company will not be responsible for any lapses on our part in this regard.

g) We shall abide by the following HSE (Health, Safety & Environmental) POINTS:

GENERAL HEALTH, SAFETY & ENVIRONMENT (HSE) POINTS:

1. The Contractor shall be solely responsible to comply all the statutory norms as applicable while executing the job. It will be solely the Contractor's responsibility to fulfill all the legal formalities with respect to the Health, Safety and Environmental aspects of the entire job (namely: the person employed by him, the equipment, the environment, etc.) under the jurisdiction of the district of that state where it is operating. Ensure that all sub-contractors hired by him comply with the same requirement as the Contractor himself and shall be liable for ensuring compliance of all HSE laws by the sub-contractors. It will be the responsibility of the Contractor/his Supervisor/representative to ensure strict adherence to all HSE measures and statutory Rules during operation in OIL's installations and safety of workers engaged by him. The crew members will not refuse to follow any instruction given by representative of OIL.
2. The Contractor shall ensure complete safety of the personnel engaged by him, and of all the equipment, they will handle and must take full responsibility for their safety.
3. Contractor's arrangements for health and safety management shall be consistent with those for the company (OIL).
4. A Contractor employee must, while at work, take reasonable care for the health and safety of people who are at the employee's place of work and who may be affected by the employee's omissions at work.
5. The Contractor should frame a mutually agreed bridging document between OIL & the Contractor for all issues not envisaged under the terms and conditions of the contract with the roles and responsibilities clearly defined.
6. Statutory forms to be maintained in respect to Mines Act, 1952, Mines Rules 1955, Oil Mines Regulations 2017, the Environment (Protection) Act-1986 and other applicable laws.
7. As per DGMS circular & Gazette Notification for maintenance of register as required by the Mines Act 1952 and Mines Rules, 1955, the forms A, B, D and E have been updated and modified. The above-mentioned forms need to be maintained as per the new format. (Applicable for buses/equipment deployed in Mines areas only.)
8. The Contractor shall submit to DGMS returns indicating — Name of his firm, Registration number, Name and address of person heading the firm, Nature of work, type of deployment work persons, Number of work persons deployed, how many work hold VT Certificate, how many work persons undergone IME and type of medical coverage given to the work persons. (Applicable for the buses/equipment deployed in Mines area only).
9. The return shall be submitted quarterly (by 10th of April, July, October & January) for

contracts of more than one year. However, for contracts of less than one year, returns shall be submitted monthly. (Applicable for buses/equipment deployed in Mines areas only).

10. The contractor has to keep a register of the persons employed by him/her. The contractor's supervisor shall take and maintain attendance of his men every day for the work, punctually.
11. The health check-up of Contractor's personnel is to be done by the Contractor in OIL empanelled Hospital and the reports and statutory forms as applicable to be vetted from the OIL authorized Medical Officer. The frequency of periodic medical examinations should be every five years for the employees up to 45 years of age and every three years for employees of 45 years of age and above. Initial Medical Examination should be in line with the standard followed by OIL.
12. All persons deployed by the Contractor for working in a mine must undergo Mines Vocational Training, initial medical examination and Periodic Medical Examination (if required). They should be issued cards stating the name of the Contractor and the work and its validity period, indicating status of MVT, IME & PME.
13. Every person deployed by the Contractor must use appropriate PPEs (Personal Protective Equipment) to be provided by the Contractor. The Contractor shall provide Personnel Protective Equipment as per the hazard identified and risk assessed for the job and conforming to statutory requirement and company's PPE schedule. Safety appliances like protective footwear, Safety Helmet and Full Body harness, shall conform to relevant IS codes. Necessary supportive document shall have to be available at site as proof. If the Contractor fails to provide the safety items as mentioned above to the working personnel, the Contractor may request to the Company (OIL) for providing the same. In case of exigency OIL will provide the safety items if available. However, in turn, OIL will recover the actual cost of the items by deducting from Contractor's Bill. However, it will be the Contractor's sole responsibility to ensure that the persons engaged by him in the mines use the proper PPE while at work. Contractor employees should be trained in the proper use and maintenance of PPE. In absence of appropriate PPEs, the representative of OIL has the right to stop the work which will be binding for the Contractor. Moreover, the accountability towards any delay in work/ penalty due non-adherence to PPE shall be binding to the Contractor.
14. Soft copy of the Standard Operating Procedures (SOPs) related to scope of work shall be handed over to the representative of OIL by Contractor including an assessment of risk, wherever possible and safe methods to deal with it/ them. Printout of copy (spiral binding) of the SOP mentioned above is to be kept with all working teams at all times. The SOP clearly stating the risk arising to men, machineries & material from the mining operation / other operations to be done by the Contractor and how it is to be managed. However; in case of any doubts, the Contractor shall reconfirm the same from the Engineer In Charge (OIL). (Applicable buses/equipment deployed in mines areas only).
15. Contractor has to ensure that all work is carried out in accordance with the Statute and the SOP and for the purpose he may deploy adequate qualified and competent personnel for the purpose of carrying out the job in a safe manner. For the work which is not covered under SOP, the Contractor shall develop it and submit to the representatives of OIL.

16. In case of deviation of SOP or non-availability of SOP, Job Safety Analysis (JSA) shall be carried out before commencement of the work.(Applicable for buses/equipment deployed in Mines areas only).
17. The Contractor's personnel should be aware about the existing as well as probable hazards and ensured their training to tackle such untoward events by the Contractor. If the Company (OIL) arranges any safety awareness program / training for the working personnel at site (company employee, Contractor worker, etc.) the Contractor will not have any objection to any such training.
18. The Contractor personnel shall arrange daily meeting and monthly pit level meeting headed by the OIL Engineer and maintain records accordingly. Safety Briefing, Evacuation plan in case of emergency and how to inform (in case of emergency) to be discussed during the Toolbox meeting. (Applicable for buses/equipment deployed in Mines areas only).
19. After receipt of the work order the Contractor shall have to submit authorized list of Contract Personnel, who will be engaged for the jobs including name of the Contractor's competent persons and every contact details. No person shall be engaged in any job in a mine unless his competency has been assessed and approved by the OIL Engineer In Charge. (Applicable for the buses/equipment deployed in mines area only).
20. The Contractor shall not engage minor laborer below eighteen (18) years of age under any circumstances.
21. OIL will communicate all information to the Contractor or his authorized representative only.
22. The Contractor shall have to report all incidents including near miss to the representative of OIL who shall be supervising the Contractor's work.
23. Any compensation arising out of the job carried out by the Contractor whether related to pollution, Safety or Health will be paid by the Contractor only.
24. Any compensation arising due to accident of the Contractor's personnel while carrying out the job, will be payable by the Contractor and their medical treatment/ facilities in case of accidents should be provided by the same Contractor. The Contractor's personnel should be aware about the existing as well as probable hazards and ensured their training to tackle such untoward events by the Contractor.
25. The Contractor have to ensure the quality and reliability of all the tools, equipment and instruments they use. The supporting documents relevant to prove the above should be submitted. Defective tools shall be immediately removed.(Applicable for buses/equipment deployed in mines areas only).
26. The Contractor should prevent the frequent change of his deployed employees as far as practicable. The Contractor shall not employ or terminate his worker without the knowledge of the OIL engineer in charge. However, if OIL Engineer In Charge found any person not appropriate to with respect to job, the Contractor has to remove the person

and replace a suitable person within the timeline as per the terms of the Contract.

27. All Lifting equipment of the Contractor like Crane etc. shall have to be duly calibrated. Calibration Certificate of this equipment shall have to be submitted to the representatives of OIL and a copy of the same to be made available at site.(Applicable for buses/equipment deployed in mines areas only).
28. Barricading of area to be done with reflecting tapes as applicable during work. (Applicable for buses/equipment deployed in mines area only).
29. Sufficient Nos. of traffic cones, barricading equipment, wheel chokes, torchlight, etc. shall be available with the buses for use during off-site breakdown of buses.
30. The First-Aid box should be provided by the Contractor and the same has to be kept ready to use at the site throughout the working hours.
31. The availability of First-Aid Fire Fighting equipment should be ensured by the Contractor at all working hours.
32. Smoking is prohibited in all Company restricted areas except in authorized smoking areas/ shelters. Carrying of matches and lighters into the Hazardous Area is prohibited. Cellular phones shall not be used in operating areas / hazardous areas unless they have been classified as 'intrinsically safe' for use in that atmosphere. Consumption of alcohol and possession of non- prescribed drug in Company work site is strictly prohibited.
33. When there is a significant risk to health, environment or safety of a person or place arising because of a non-compliance of HSE Measures Company will have the right to direct the Contractor to cease work until the non-compliance is corrected.
34. The Contractor crew should understand the implication of the known hazards related to the work undertaken by them and the necessity of having an emergency plan approved by OIL to counter them, if anything goes wrong.
35. In case Contractor is found non-compliant of HSE laws as required and all the above mentioned general HSE points, company will have the right for directing the Contractor to take action to comply with the requirements, and for further non-compliance, the Contractor will be penalized as per the terms of the Contract.
36. Considering the ongoing Covid-19 pandemic, those who are engaged in the above operations should be followed the Covid-19 Protocol as per the prevailing Government Guidelines.
37. Any requirement arise by the Statutory Authorities during the period of contract shall be applicable and binding for the Contractor.
38. Contractors shall ensure that the employed person(s) shall have valid driving license and sound mental condition to carry out the job entrusted for. The crew(s) attached to the bus should be well mannered and in a clean clothing.
39. A contractor employee must, while at work, cooperate with his or her employer or other

persons so far as is necessary to enable compliance with any requirement under the act or the regulations that is imposed in the interest of health, safety and welfare of the employee or any other person.

40. For any HSE matters not specified in the contract document, the contractor will abide the relevant and prevailing Acts/ rules/ regulations/ pertaining to Health, Safety and Environment while carrying out the job in OIL installations.

(Seal)

Yours Faithfully

Date_____

Shri/Smti _____

FOR & ON BEHALF OF CONTRACTOR

(End of Part IV)

INTEGRITY PACT

Between

Oil India Limited (OIL) hereinafter referred to as "The Principal"

And

(Name of the bidder).....hereinafter referred to as "The Bidder/Contractor"

Preamble:

The Principal intends to award, under laid down organizational procedures, contract/s for **Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LoA (or as per the date mentioned in the LoA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender on one-applicant-one-vehicle basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.** The principal values full compliance with all relevant laws and regulations, and the principles of economic use of resources, and of fairness and transparency in its relations with its Bidder/s and Contractor/s.

In order to achieve these goals, the Principal cooperates with the renowned international Non-Governmental Organization "Transparency International" (TI). Following TI's national and international experience, the Principal will appoint an external independent Monitor who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section: 1 -Commitments of the Principal

(1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:

- (i) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for him/herself or third person, any material or immaterial benefit which he/she is not legally entitled to.
- (ii) The Principal will, during the tender process, treat all Bidders with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidders the same information and will not provide to any Bidder confidential/additional information through which the Bidder could obtain an advantage in relation to the tender process or the contract execution.
- (iii) The Principal will exclude from the process all known prejudiced persons.

(2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the relevant Anti-Corruption Laws of India, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officers and in addition can initiate disciplinary actions.

Section: 2 -Commitments of the Bidder/Contractor

(1) The Bidder/Contractor commits itself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.

- (i) The Bidder/Contractor will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
- (ii) The Bidder/Contractor will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, Subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- (iii) The Bidder(s) / Contractor(s) will not commit any offence under the relevant Anticorruption Laws of India, further, the Bidder (s) / Contractor (s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- (iv) The Bidder/Contractor will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- (v) Bidders to disclose any transgressions with any other company that may impinge on the anti-corruption principle.
- (vi) The Bidder (s)/ Contractor (s) of foreign origin shall disclose the name and address of the Agents/ representatives in India, if any. Similarly, the Bidder (s)/ Contractor (s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further, all the payments made to the Indian agent/ representative have to be in India Rupees only.
- (vii) Bidders not to pass any information provided by Principal as part of business relationship to others and not to commit any offence under PC/ IPC Act;

(2) The Bidder/Contractor will not instigate third persons to commit offences outlined above or be an accessory to such offences.

(3) The Bidder/Contractor signing the Integrity Pact shall not approach the Courts while representing the matters to IEMs and he/she will await their decision in the matter.

Section 3 -Disqualification from tender process and exclusion from future Contracts

If the Bidder, before contract award has committed a transgression through a violation of Section 2 or in any other form such as to put his reliability or credibility as Bidder into question, the Principal is entitled to disqualify the Bidder from the tender process or to terminate the contract, if already signed, for such reason.

1. If the Bidder/Contractor has committed a transgression through a violation of Section 2 such as to put his reliability or credibility into question, the Principal is entitled also to

exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the circumstances of the case, in particular the number of transgressions, the position of the transgressions within the company hierarchy of the Bidder and the amount of the damage. The exclusion will be imposed for a minimum of 6 months and maximum of 2 years.

2. The Bidder accepts and undertakes to respect and uphold the Principal's Absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground, including the lack of any hearing before the decision to resort to such exclusion is taken. This undertaking is given freely and after obtaining independent legal advice.

3. If the Bidder/Contractor can prove that he has restored/recouped the Damage caused by him and has installed a suitable corruption prevention system, the Principal may revoke the exclusion prematurely.

4. A transgression is considered to have occurred if in light of available evidence no reasonable doubt is possible.

5. Integrity Pact, in respect of a particular contract, shall be operative from the date Integrity Pact is signed by both the parties till the final completion of the contract **or as mentioned in Section 9- Pact Duration whichever is later**. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings. Any issue relating to execution of contract, if specifically raised before the IEMs shall be looked into by IEMs.

Section 4 -Compensation for Damages

1. If the Principal has disqualified the Bidder from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover from the Bidder liquidated damages equivalent to Earnest Money Deposit / Bid Security.

(2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the principal shall be entitled to demand and recover from the Contractor liquidated damages equivalent to Security Deposit / Performance Bank Guarantee.

3. The bidder agrees and undertakes to pay the said amounts without protest or demur subject only to condition that if the Bidder/Contractor can prove and establish that the exclusion of the Bidder from the tender process or the termination of the contract after the contract award has caused no damage or less damage than the amount or the liquidated damages, the Bidder/Contractor shall compensate the Principal only to the extent of the damage in the amount proved.

Section 5 -Previous transgression

1. The Bidder declares that no previous transgression occurred in the last 3 years with any other Company in any country conforming to the TI approach or with any other Public Sector Enterprise in India that could justify his exclusion from the tender process.

2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

Section: 6 -Equal treatment of all Bidders/Contractor/Subcontractors

1. The Principal will enter into Pacts on identical terms with all bidders and contractors.
2. The Bidder / Contractor undertake(s) to procure from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the provisions laid down in this agreement/Pact by any of its subcontractors/sub-vendors.
3. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section: 7 -Criminal charges against violating Bidders/Contractors/ Subcontractors

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor, which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the Vigilance Office.

Section: 8 -External Independent Monitor/Monitors

1. The Principal appoints competent and credible external independent Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairperson of the Board of the Principal.
3. The Contractor accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder/Contractor/Subcontractor with confidentiality. However, the documents/records/information having National Security implications and those documents which have been classified as Secret/Top Secret are not to be disclosed.
4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or heal the violation, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action. However, the Independent External Monitor shall give an opportunity to the bidder / contractor to present its case before making its recommendations to the Principal.
6. The Monitor will submit a written report to the Chairperson of the Board of the Principal within 8 to 10 weeks from the date of reference or intimation to him by the 'Principal' and, should the occasion arise, submit proposals for correcting problematic situations.
7. If the Monitor has reported to the Chairperson of the Board a Substantiated suspicion of an offence under relevant Anti-Corruption Laws of India, and the Chairperson has not, within reasonable time, taken visible action to proceed against such offence or reported it

to the Vigilance Office, the Monitor may also transmit this information directly to the Central Vigilance Commissioner, Government of India.

8. The word 'Monitor' would include both singular and plural.

9. In case of any complaints referred under IP Program, the role of IEMs is advisory and would not be legally binding and it is restricted to resolving the issues raised by an intending bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidder.

Section:9 -Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the respective contract, and for all other Bidders 6 months after the contract has been awarded.

If any claim is made/ lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/determined by Chairperson of the Principal.

Section:10 -Other provisions

1. This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal. The Arbitration clause provided in the main tender document / contract shall not be applicable for any issue / dispute arising under Integrity Pact.

2. Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

3. If the Contractor / Bidder is a Joint Venture or a partnership concern or a consortium, this agreement must be signed by all partners or consortium members. In case of sub-contracting, the Principal contractor shall take the responsibility of the adoption of IP by the sub-contractor and all sub-contractors shall also sign the IP.

4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

5. Issues like warranty / guarantee, etc. shall be outside the purview of IEMs.

..... For the Principal Date : Place : For the Bidder/Contractor Witness 1: Witness 2:
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BEFORE THE NOTARY AT :: ASSAM

A F F I D A V I T

Dated

I, Sri/Smti _____, son / daughter / wife of _____, resident _____ of _____, aged _____ about _____ years, _____, P.S. _____ & P.O. _____, District _____, State _____ do hereby solemnly affirm and declare on oath as follows:-

- (1) That I am a citizen of India and permanent resident of the abovementioned address.
- (2) That I intend to participate in the Tender No. Floated by Oil India Ltd., Duliajan, for supply of
- (3) That, I am not an OIL Employee in service or employee in service of any other PSU/Government / Quasi Government or Semi Government Organisation.
- (4) That, my age on the date of submission of application under the tender is not below 18 years and above 55 years.
- (5) That, I have not submitted any other application in the Tender No.....
- (6) That the statements made herein above paras are true to the best of my knowledge and belief and I have not concealed any fact. I undertake that if the statement made hereinabove is found to be false / incorrect at any point of time or found to conceal any fact, either before award or after award of the contract, then the OIL shall have liberty to cancel my application or cancel the contract, as the case may be.

OATH

“I swear that, this my declaration is true, that it conceals nothing and that no part of it is false, so help me God”

Identified By

D E P O N E N T

(Advocate)

Signed and sworn before me by the above named deponent after being read over the contents mentioned above by Advocate so that the deponent seemed to understand properly the contents of this affidavit.

NOTARY

**(Applicable to the Dependent Sons/daughter/parents only)
BEFORE THE NOTARY AT :: ASSAM**

A F F I D A V I T

Dated

We, (1) Sri/Smti _____, son / daughter / wife of _____, _____, aged about _____ years, and (2) Sri/Smti _____ son / daughter / wife of _____, _____, aged about _____ years, resident of _____ P.S. _____ & P.O. _____, District _____, State _____ do hereby solemnly affirm and jointly declare on oath as follows:-

- (1) That, the above-named deponents are the citizens of India and permanent resident of the above mentioned address.
- (2) That, the Deponent No. 1, i.e. Shri/Smti. _____ is the father/mother/son/daughter of the Deponent No. 2, who is serving as _____ under Oil India Limited, in the Department of _____, having Regd No./Salary Code..... and hence the name of the Deponent No. 2 has been recorded as dependent in the dependent list of OIL.
- (3) That, the Deponent No. 2 intends to participate in the Tender No. Floated by Oil India Ltd., Duliajan, for supply of
- (4) That, the Deponent No. 1 & 2, jointly declares and undertakes that if the Deponent No. 2 is found eligible for the award of contract under the said Tender to supply of desired vehicle, then his/her name shall be deleted from the dependent list of OIL and accordingly Deponent No.2 will submit a certificate before the issuance of LOA from the concern department showing that his/her name is deleted from the dependent list of OIL.
- (5) That the statements made hereinabove paras are true to the best of my knowledge and belief and I have not concealed any fact. I undertake that if the statement made hereinabove is found to be false / incorrect at any point of time or found to conceal any fact, either before award or after award of the contract, then the OIL shall have liberty to cancel my application or cancel the contract, as the case may be.

OATH

“We swear that, this our declaration is true, that it conceals nothing and that no part of it is false, so help us God”

Identified By

(Advocate)

DEPONENT NO. 1

DEPONENT NO. 2

Signed and sworn before me by the above-named deponents after being read over the contents mentioned above by, Advocate so that the deponents seemed to understand properly the contents of this affidavit.

NOTARY

(Applicable where Applicant does not have PF & ESI Code or does not intend to engage driver/helper/EMT (Emergency Medical Technician) having UAN/IP allotted by OIL)

BEFORE THE NOTARY AT :: ASSAM

AFFIDAVIT

Dated

I, Sri/Smti _____, son / daughter / wife of _____, resident of _____, aged _____ about _____ years, _____, P.S. _____ & P.O. _____, District _____, State _____ do hereby solemnly affirm and undertake on oath as follows:-

- (1) That I am a citizen of India and permanent resident of the abovementioned address.
- (2) That I intend to participate in the Tender No. Floated by Oil India Ltd., Duliajan, for supply of
- (3) That, if I am found eligible for the issuance of award of contract under the said Tender to supply the desired vehicle to OIL, then I shall apply for obtaining PF Code and ESI Code from the concern RPFC and ESIC in my name and furnish the same before the OIL's Authority before placement of the vehicle. (Provided RPFC and ESIC accept my application for obtaining the PF & ESI Code.)
- (4) That, I shall also generate UAN and IP Number in favour of my driver/helper/EMT (Emergency Medical Technician) if I choose to engage driver/helper/EMT for the offered vehicle. Further, the following nos. of driver/helper/EMT shall be engaged under this undertaking:

Sl. No.	Driver/Helper/EMT	Nos. of person
01	Driver	
02	Helper	
03	EMT	

- (5) That, if ESI is not applicable or not notified to a particular area, then I shall obtain an insurance policy under employee's Compensation act 1923, in the name of the driver/helper/EMT (Emergency Medical Technician) to be engaged by me.
- (6) That, in the event of my failure to submit PF registration Code and ESI Code/ insurance policy under employee's Compensation act 1923, to OIL within the stipulated period, then my LOA shall be liable to be rejected by OIL.
- (7) That the statements made hereinabove paras are true to the best of my knowledge and belief and I have not concealed any fact. I undertake that if the statement made hereinabove is found to be false / incorrect at any point of time or found to conceal any fact, either before award or after award of the contract, then the OIL shall have liberty to cancel my application or cancel the contract, as the case may be.

OATH

“I swear that, this my declaration is true, that it conceals nothing and that no part of it is false, so help me God”

Identified By

D E P O N E N T

(Advocate)

Signed and sworn before me by the above named deponent after being read over the contents mentioned above byAdvocate so that the deponent seemed to understand properly the contents of this affidavit.

NOTARY

(Applicable where applicant intends to engage driver/helper/EMT (Emergency Medical Technician) having UAN allotted by OIL)

BEFORE THE NOTARY AT :: ASSAM

UNDERTAKING

Dated

I, Sri/Smti _____, son / daughter / wife of _____, resident of _____, _____, aged _____ about _____ years, _____

P.S. _____ & P.O. _____, District _____, State _____ do hereby solemnly affirm and undertake on oath as follows:-

- (1) That I am a citizen of India and permanent resident of the abovementioned address.
- (2) That I intend to participate in the Tender No. Floated by Oil India Ltd., Duliajan, for supply of
- (3) That, if I am found eligible for the issuance of award of contract under the said Tender to supply the desired vehicle to OIL, then I shall engage driver/helper/EMT (Emergency Medical Technician) having UAN allotted by OIL during the entire contract period. And the following nos. of driver/helper/EMT shall be engaged under this undertaking:

Sl. No.	Driver/Helper/EMT	Nos. of person
01	Driver	
02	Helper	
03	EMT	

- (4) That the statements made hereinabove paras are true to the best of my knowledge and belief and I have not concealed any fact. I undertake that if the statement made hereinabove is found to be false / incorrect at any point of time or found to conceal any fact, either before award or after award of the contract, then the OIL shall have liberty to cancel my application or cancel the contract, as the case may be.

OATH

“I swear that, this my declaration is true, that it conceals nothing and that no part of it is false, so help me God”

Identified By

(Advocate)

D E P O N E N T

Signed and sworn before me by the above named deponent after being read over the contents mentioned above byAdvocate so that the deponent seemed to understand properly the contents of this affidavit.

NOTARY

FORMAT FOR BIDDER DETAILS

(To be filled up by the Bidder / Contractor)

Name of the Bidder/Applicant:

To affix
passport size
photograph of
Contractor

Father's Name:

Husband's Name (if applicable):

Date of Birth:

Sex:

Registered Postal Address with PIN Code:

Telephone No.:

Mobile No.:

E-mail ID:

Fax No.:

Vendor Code No. with OIL (if available):

PAN No.:

VAT Regn. No (if available):

GST Regn. No (if available):

BANK DETAILS OF BIDDER:

(a) Name of Bank, Branch Code & Address:

(b) Account Type (Savings/Cash credit/Current):

(c) Account No. (as appearing on Pass Book/Cheque Book):

(d) IFSC Code of the Branch (For RTGS / NEFT):

(e) 9 Digit MICR No of Bank & Branch as appearing on the Cheque:

Yours faithfully,

Signature of Bidder / Applicant
Name of Bidder / Applicant (in Capital Letters)

Format of undertaking by Bidders towards submission of authentic information/documents (To be typed on the letter head of the bidder)

Your Tender No. _____

To,
The CGM-Contracts
Contracts Department,
OIL, Duliajan

Sir,

With reference to our quotation against your above-referred tender, we hereby undertake that no fraudulent information/documents have been submitted by us.

We take full responsibility for the submission of authentic information/documents against the above cited bid.

We also agree that, during any stage of the tender/contract agreement, in case any of the information/documents submitted by us are found to be false/forged/fraudulent, OIL has right to reject our bid at any stage including forfeiture of our PBG and/or cancel the award of contract and/or carry out any other penal action on us, as deemed fit.

Yours faithfully,

For (type name of the firm here)

Signature of Authorized SignatoryName:

Designation :

Phone No.Place:

Date:

(Affix Seal of the Organization here, if applicable)

FORM OF PERFORMANCE BANK GUARANTEE

(TO BE FURNISHED BY THE CONTRACTOR IN CASE OF SUBMITTING PERFORMANCE SECURITY IN THE FORM OF BANK GUARANTEE AFTER ISSUE OF LOA)

To,
M/s OIL INDIA LIMITED,
CONTRACTS DEPARTMENT
DULIAJAN, ASSAM, INDIA, PIN-786602

WHEREAS _____ (Name and address of Contractor) (hereinafter called "Contractor") had undertaken, in pursuance of Contact No. _____ to execute (Name of Contract and Brief Description of the Work) _____ (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee as security for compliance with Contractor's obligations in accordance with the Contract.

AND WHEREAS we (May incorporate the Bank Name) have agreed to give the Contractor such a Bank Guarantee; NOW THEREFORE we hereby affirm that we are Guarantors on behalf of the Contractor, up to a total of (Amount of Guarantee in figures) _____ (in words _____), such amount being payable in the types and proportions of currencies in which the Contract price is payable, and we undertake to pay you, upon your first written demand and without cavil or arguments, any sum or sums within the limits of guarantee sum as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein. We hereby waive the necessity of your demanding the said debt from the Contractor before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or the work to be performed thereunder or of any of the Contract documents which may be made between you and the Contractor shall in any way cease us from any liability under this guarantee, and we hereby waive notice of such change, addition or modification.

This guarantee is valid until the _____ day of _____

The details of the Issuing Bank and Controlling Bank are as under:

A. Issuing Bank:
BANK FAX NO:
BANK EMAIL ID:
BANK TELEPHNE NO:
IFSC CODE OF THE BANK:

B. Controlling Office:

Address of the Controlling Office of the BG issuing Bank:

Name of the Contract Person at the Controlling Office with Mobile No. and e-mail address:

Notwithstanding anything contained herein:

- a) Our liability under this Bank Guarantee shall be restricted up to Rs._____
- b) This guarantee shall be valid till
- c) We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before(Date of Expiry of BG PLUS one year claim period).
- d) At the end of the claim period that is on or after (Date of expiry of the Bank Guarantee Plus Minimum of 1 year claim period shall be stipulated) all your rights under this Guarantee shall stand extinguished and we shall be discharged from all our liabilities under this Guarantee irrespective of receipt of original Bank Guarantee duly discharged, by Bank.

Name of the Contact Person at the Controlling Office with Mobile No. and e-mail address:

SIGNATURE AND SEAL OF THE GUARANTORS_____

Designation_____

Name of the Bank_____

Address _____

Note:

The Bank Guarantee issuing bank branch shall ensure the following:

- a. The Bank Guarantee issued by the Bank must be routed through SFMS platform as per following details:

- (i) MT 760/MT 760 COV for issuance of Bank Guarantee
- (ii) MT 760/MT 767 COV for amendment of Bank Guarantee

The above message/intimation shall be sent through SFMS by the BG issuing Bank branch to ICICI Bank, Duliajan Branch, IFSC Code- ICIC0000213, Unique identifier code (Field 7037)-OIL503988890, Swift Code: ICICINBBXXX, Branch Address: ICICI Bank Ltd, Kunja Bhavan, Daily Bazaar, Duliajan, Dibrugarh, Assam – 786602.

- b. Bank Guarantee issued by a Scheduled Bank in India at the request of some other Non-Scheduled Bank of India shall not be acceptable.

UNDERTAKING BY VENDOR ON SUBMISSION OF BANK GUARANTEE

To,

Oil India Limited
Contracts Department
Duliajan, Assam - 786602

We M/s. are submitting the Performance Security in favour of Oil India Limited, Duliajan in the form of bank guarantee bearing Reference No. for an amount of INR..... valid up to as per terms and conditions of Tender / Contract No.

BG issuing bank details:

Bank Branch IFS Code	
Contact Details E-mail Addresses	Mobile Telephone Fax
Correspondence Address H No/Street/City	State Country Pin Code

Declaration:

We have arranged to send the confirmation of issuance of the bank guarantee via SFMS portal through our bank using the details mentioned in the tender and hereby confirming the correctness of the details mentioned.

Authorized Signature _____
Name _____
Vendor Code _____
Email ID _____
Mobile No. _____

Declaration by the vendor/party for confirmation of Term Deposit/Fixed Deposit submitted as Performance Security from the issuing bank.

To,
M/s Oil India Limited,
P.O. Duliajan, Assam, India

Sub: Contract No. _____ against OIL's Tender No. _____ towards, “

Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LoA (or as per the date mentioned in the LoA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender on one-applicant-one-vehicle basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.”

Full address of the issuing bank	:	
Branch Code	:	
Authorised signatory with full name and designation	:	
Phone (Mobile) Numbers of the branch	:	
Email address of the branch	:	
Such Fixed/Term Deposit must be pledged in favour of OIL, and it must in the printed form on the physical original FDR in words “Pledged in favour of Oil India Limited”	:	

Authorised Person's Signature: _____

Name: _____

Designation: _____

Seal of the Bank:

Confirmation mail regarding Term Deposit/Fixed Deposit submitted as Performance Security from the issuing bank.

To,

M/s Oil India Limited,
P.O. Duliajan, Assam, India

Sub: Contract No. _____ against OIL's Tender No. _____ towards, "Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LOA (or as per the date mentioned in the LOA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender to be awarded on "one-applicant-one-vehicle" basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years."

The Contractor may arrange the Confirmation mail regarding issue of fixed deposit with the following details directly from **bank's official email id** to Oil India's following e-mail id
FD_PS@OILINDIA.IN.

FD NO.	Issue Date	Maturity Date	FD Amount	Beneficiary/ Contractor Name	Whether above FD is pledged in favour of 'Oil India Limited' (Yes/No)	FD amount pledged (in ₹) as per bank's books of accounts	Mode of FD Renewal (Auto Renewal/Auto closure)	Remarks (if any) of the issuing Bank

Authorised Person's Signature: _____

Name: _____

Designation: _____

Seal of the Bank:

FORMAT FOR "INSURANCE SURETY BOND" FOR "PERFORMANCE SECURITY"

(To be stamped in accordance with the Stamp Act)

To M/s OIL INDIA LIMITED, Address: DULIAJAN, DIBRUGARH, ASSAM PIN-786602	Insurance Surety Bond (ISB) No.	
	Date of ISB	
	ISB Valid up to (Expiry date)	
	Claim period up to (indicate date of expiry of claim period which includes minimum three months from the expiry date)	
	Stamp Sl. No./e-Stamp Certificate No.	

WHEREAS, (Name and address of Contractor) _____ (hereinafter called "Contractor") had undertaken, in pursuance of Contact No. _____ to execute (Name of Contract and Brief Description of the Work) _____ (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with an Insurance Surety Bond (ISB) as security for compliance with Contractor's obligations in accordance with the Contract.

AND WHEREAS we (May incorporate the Insurer) have agreed to give the Contractor such an Insurance Surety Bond; NOW THEREFORE we hereby affirm that we are Insurer on behalf of the Contractor, up to a total of (Amount of ISB in figures) _____ (in words _____), such amount being payable in the types and proportions of currencies in which the Contract price is payable, and we, undertake to pay you, upon your first written demand stating the default/breach committed by the Contractor without cavil or arguments, any sum or sums within the limits of guarantee sum as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein. We hereby waive the necessity of your demanding the said debt from the Contractor before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or the work to be performed thereunder or of any of the Contract documents which may be made between you and the Contractor shall in any way cease us from any liability under this ISB, and we hereby waive notice of such change, addition or modification.

NOW, THEREFORE, the Surety Insurer hereby, unconditionally and irrevocably, guarantees and affirms as follows:

1. The Surety Bond shall not be affected by any change in the constitution or winding up of the Contractor or the Surety Insurer or any absorption, merger or amalgamation of the Contractor or the Surety Insurer with any other person.
2. In order to give full effect to this Surety Bond, the Company shall be entitled to treat the Surety Insurer as the principal debtor.

3. The Surety Insurer declares that it has the power to issue this Surety Bond and discharge the obligations contemplated herein, the undersigned is duly authorised and has full power to execute this Surety Bond for and on behalf of the Surety Insurer.
4. Notwithstanding anything contained herein:
 - a) The Insurer's liability under this Insurance Surety Bond shall not exceed (currency in figures) (currency in words only)
 - b) This Insurance Surety Bond shall remain in force upto _____ and any extension(s) thereof; and
 - a) The Surety insurer shall be released and discharged from all liability under this Insurance Surety Bond unless a written claim or demand is issued to the insurer on or before the midnight of(indicate date of expiry of claim period which includes minimum **three months** from the expiry of this Insurance Surety Bond) and any extension(s) thereof. If a claim has been received by us within the said date, all the rights of Company under this Insurance Surety Bond shall be valid and shall not cease until we have satisfied that claim.

In witness whereof the insurer, through its authorized officer, has set its hand and stamp on this _____ day of _____ 20__ at _____.

Witness:	Issuing Authority:
..... (Signature) (Signature of the Authorised Signatory)
..... (Name) (Name)
..... (Designation & official address) (Designation with Insurer Stamp)
	Authorised Vide Power of Attorney No..... Date.....

AGREEMENT FORM**CONTRACT NO. _____****for**

Description: Hiring the services of brand new, fully built, AIS (Automotive Industry Standard):125 (Part-1) Type-C certified Air Conditioned (AC) road Ambulance purchased & registered after the date of issue of LOA (or as per the date mentioned in the LOA) meeting the tender specifications/requirements along with the medical equipment etc. stipulated in the tender for duty hours as mentioned in the tender to be awarded on "one-applicant-one-vehicle" basis to be stationed at OIL's operational areas in Assam and Arunachal Pradesh for a period of 04(four) years.

This Agreement is made on _____ day of _____ 2026 between **Oil India Limited**, a Government of India Enterprise, incorporated under the Companies Act 1956, having its registered office at Duliajan in the State of Assam, hereinafter called the "Company" which expression unless repugnant to the context shall include executors, administrators and assignees on the one part, and **Sri/Smt./Miss** _____ (**Vendor Code:** _____) of _____ hereinafter called the "Contractor" which expression unless repugnant to the context shall include executors, administrators and assignees on the other part;

WHEREAS the Company desires that Services of 'XXXXXXX' should be provided by the Contractor as detailed hereinafter or as Company may requires;

WHEREAS, Contractor engaged themselves in the business of offering such services represents that they have adequate resources and equipment, material etc. in good working order and fully trained personnel capable of efficiently undertaking the operations and is ready, willing and able to carry out the said services for the Company as per Section-II attached herewith for this purpose;

WHEREAS, Company had issued a firm Letter of Award No. _____ dated _____ based on Application submitted by the Contractor against Company's Tender No. _____.

WHEREAS, Contractor accepted the above LOA by endorsing on the copy of the LOA and furnished Security Deposit of Rs. _____ (Rupees _____ only) vide _____ No. _____ dated _____, valid till _____ of _____.

All these aforesaid documents shall be deemed to form and be read and construed as part of this agreement/contract. However, should there be any dispute arising out of interpretation of this contract in regard to the terms and conditions with those mentioned in Company's tender document and subsequent letters including the Letter of Intent and Contractor's offer and their subsequent letters, the terms and conditions attached hereto shall prevail. Changes, additions or deletions to the terms of the contract shall be authorized solely by an amendment to the contract executed in the same manner as this contract.

NOW WHEREAS, in consideration of the mutual covenants and agreements hereinafter contained, it is hereby agreed as follows -

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. In addition to documents herein above, the following Sections and Annexures attached herewith shall be deemed to form and be read and construed as part of this agreement viz.:

- (a) Part-I indicating the General Conditions of Contract (GCC);
- (b) Part-II indicating the Schedule of Quantity (SOQ);
- (c) Part-III indicating the Special Conditions of Contract (SCC);
- (d) Part-IV indicating the Safety Measures.

3. In consideration of the payments to be made by the Company to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Company to provide the Services and to remedy defects therein in conformity in all respect with the provisions of this Contract.

4. The Company hereby covenants to pay the Contractor in consideration of the provision of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of this Contract at the times and in the manner prescribed by this Contract.

IN WITNESS thereof, each party has executed this contract at Duliajan, Assam as of the date shown above.

SIGNED, SEALED & DELIVERED FOR AND ON BEHALF OF:

OIL INDIA LIMITED (COMPANY) (CONTRACTOR)
Signature: _____ Name: _____ Designation: _____	Signature: _____ Name: _____
In presence of: 1) _____ 2) _____	In presence of: 1) _____ 2) _____

*****END*****